

Our Ref: CT0521/SHC2531K/JW(st)
Date: 27.05.2021

COMFORTDELGRO ENGINEERING

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY. AIG BUILDING #07-16
Singapore 079120

Attn : Motor Claims Department

Dear Sir/Madam

Without Prejudice

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 11.05.2021 INVOLVING SHC2531K & SGP8889H ALONG 57 UPPER SERANGOON VIEW

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHC2531K, which was involved in the captioned accident with your insured vehicle No SGP8889H.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,880.23
2. Loss of Rental	6 days x S\$ 130.54	S\$	783.24
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	6 days x S\$ 80.00	S\$	480.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **3,145.47**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

Workshops

Braddell

205 Braddell Road
Singapore 579701

Loyang

59 Loyang Drive
Singapore 508969

Sin Ming

383 Sin Ming Drive
Singapore 575717

Pandan

45 Pandan Road
Singapore 609286

Ubi

320 Ubi Road 3
Singapore 408649

Sungei Kadut

7 Sungei Kadut Way
Singapore 728791

LETTER OF AUTHORISATION

(NAF / PAF)


**ACCIDENT INVOLVING TOYOTA PRIUS SHC2531K , SGP8889H
ALONG HERON BAY CONDO****ON 11-May-21 22:35**I / We **THEN YUEN FAH** (Hirer) NRIC No.: **SXXXX992C**and/or **CHUA TECK KAI RICHARD** (Relief) NRIC No.: **SXXXX758G**Taxi Number **SHC2531K**

hereby authorise ComfortDelGro Engineering Pte Ltd (CDGE):


1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **12-May-2021**Name of Hirer **THEN YUEN FAH**
Hirer NRIC **SXXXX992C**

Signature :

Address **423 HOUGANG AVENUE 6 #08-98
530423**Contact No. **90906191**Name of Relief **CHUA TECK KAI RICHARD**
Relief NRIC **SXXXX758G**

Signature :

Address **419 HOUGANG AVE 8 #09-934
530419**Contact No. **92962235**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,880.23** (Repair Cost), **S\$902.70** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SHC 2531K** that was damaged pursuant to the accident which occurred on **11/05/2021** (date) along **57 UPPER SERANGOON VIEW** (location) involving vehicle no/s **SGP 8889H**. This is pursuant to the inspection conducted on **14/05/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHC 2531K** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 2531K** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 6th (day) of Dec (month) 2021 (year).



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

*The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document*

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048
Page:

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description : 3P 11.05.2021

S/No Part No.

PART REQUISITION

0001 04-01-0302-2712 COVER REAR BUMPER
0002 03-01-0302-2137 CAP WHEEL

JOB NATURE

0001 PB PANEL BEATING
0002 SP SPRAYPAINT CHARGE
0003 20-204 REMOVE/REFIX UPHOLSTERY
ASST REPAIR
0004 17-01 CHECK ALL LIGHTING

VEHICLE NO
SHC2531K

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4A)

DATE OF REG
05.12.2019

CHASSIS CODE
JTDKB3FU603089747

INV. NO/DATE
91563147 19.05.2021

JOB NO.
305468495

ODOMETER READING

DATE/TIME IN
12.05.2021 10:05

Qty	Unit Price	%Disc	Net
1	458.60	25.00	343.95
1	177.70	25.00	133.27
SUB-TOTAL			477.22
	700.00		700.00
	500.00		500.00
	60.00		60.00
	20.00		20.00
SUB-TOTAL			1,280.00

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91563147	1,880.23	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048
Page:

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC2531K

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4A)

DATE OF REG
05.12.2019

CHASSIS CODE
JTDKB3FU603089747

INV. NO/DATE
91563147 19.05.2021

JOB NO.
305468495

ODOMETER READING

DATE/TIME IN
12.05.2021 10:05

Items total		1,757.22
Add GST @	7.000 %	123.01
Invoice amount		1,880.23

Issued by : KATHERINETAN 19.05.2021 14:43:55
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

omfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.
CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91563147	1,880.23	

Our Ref: CT21050191

Date: 19 May 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 11/05/2021 @ 22:35 hrs
ALONG HERON BAY CONDO
INVOLVING SGP8889H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2531K** (the "Taxi"). The Taxi was hired to **THEN YUEN FAH IC NO SXXXX992C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$130.54** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING		MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO			FROM	TO			
				09/05	Richard	145	720	294	1454	0231
				10/05	John				0600	
				11/05		146	044	324		1400
				11/05	Richard				1447	
				12/05		146	229			0939
				12/05/21	John			2531K	1005	
				17/05/21	Accident Repair			John		1045

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SGP8889H

Date of Accident

11/05/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **14/09/2020 - 13/09/2021**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **12/05/2021 11:15**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

ACCIDENT INVOLVING SGP 8889H & SHC 2531K ALONG/AT 57 UPPER SERANGOON VIEW ON 11/05/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Tue 5/18/2021 12:09 PM

To: GARLANDMWONG@GMAIL.COM <GARLANDMWONG@GMAIL.COM>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21005798/Ura3

WONG GARLAND MING - BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SGP 8889H & SHC 2531K ALONG/AT 57 UPPER SERANGOON VIEW ON 11/05/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 2531K against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your driver encroached to third party's lane while turning and collided with Third Party who was on his lane. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 May 2021 12:06	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
2	14 May 2021 12:06	Clim Veh Model Changed	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] HOW MEI KWAN
3	14 May 2021 12:06	Clim Created	Reg No: SHC2531K. Acct Date: 2021/05/11. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loya ng)	[A] HOW MEI KWAN
4	14 May 2021 12:06	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	14 May 2021 12:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/25	[A] HOW MEI KWAN
6	14 May 2021 12:06	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	14 May 2021 12:06	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	14 May 2021 12:06	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	14 May 2021 12:06	Label Added	(23):Express.	[A] HOW MEI KWAN
10	18 May 2021 12:01	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
11	28 May 2021 15:04	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	28 May 2021 15:04	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	28 May 2021 15:04	Clim Dtl Modified	JPJ Reg. Date: -> 2019/12/05.	[A] JOANNE LEE KHANG MIN
14	28 May 2021 15:04	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	14 Jul 2021 13:42	Adj Mandate Request	Cur.Req:2784.93:Lia:100%*Quantum:(a)CORw/GST:\$1,880.23+(b)LOR(5days x \$130.54):\$652.70+(c)LOI(5days x \$50): \$250+(d)LTA/GIA search fee:\$2 =Total:\$2,784.93 *Recommend 3 repair days + 1SUN + 1PRS= 5 Days	[A] Jaslin Kok Chin Yi
16	23 Nov 2021 22:14	Video Downloaded	Downloaded Video - Accident	[I] Lee, Ming-Yao
17	23 Nov 2021 22:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/25	[I] Lee, Ming-Yao
18	23 Nov 2021 22:23	Adj Mandate Set	Approved:2784.93.	[I] Lee, Ming-Yao

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2694904	17 May 2021 16:20:09	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC2531K	Teo, Ericweihong	xx.xx
2694914	17 May 2021 16:23:43	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC2531K	SGP8889H	11.00
2697723	28 May 2021 15:04:17	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC2531K	SGP8889H	11.00

