## **Celine Fong (LKKAuto)**

From: Celine Fong (LKKAuto)

Sent: Friday, 14 May 2021 8:48 AM

To: Alfred Toh; assignments

Cc: Claims Dept of CTI

Claims Dept of Ch

Subject: RE: OUR REF: SNM21D202729/C02/SMQ8853J/TOHHS & YOUR REF:

DP.sl.isk.11501.21.KAS TO CONDUCT PRS SJT5839R

Dear Alfred,

Thank you for the assignment.

Best Regards, Celine Fong

**LKK Auto Consultants Pte Ltd** 

phone: 6256-3561 | email:  $\underline{celinefong@lkkauto.com}$  | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Wednesday, 12 May 2021 5:02 PM

To: assignments <assignments@lkkauto.com>; Daniel Poon & Co. <law@dpco.com.sg>; shirley@dpco.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D202729/C02/SMQ8853J/TOHHS & YOUR REF: DP.sl.isk.11501.21.KAS TO CONDUCT

PRS SJT5839R

### WITHOUT PREJUDICE

YOUR REF: DP.sl.isk.11501.21.KAS

OUR REF: SNM21D202729/C02/SMQ8853J/TOHHS

**Dear Sirs** 

As there is no agreement on SJE, we shall appoint M/s LKK Auto Consultants Pte Ltd to survey SJT5839R.

Do ensure vehicle is available for survey.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange for the survey.

### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>. Any inconvenience caused is much regretted.

### **Best Regards**

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>
<a href="mailto:alfred.toh@sg.cntaiping.com">alfred.toh@sg.cntaiping.com</a>

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Daniel Poon & Co. <law@dpco.com.sg> Sent: Wednesday, May 12, 2021 9:41 AM To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; shirley@dpco.com.sg

Subject: RE: OUR REF: SNM21D202729/C02/SMQ8853J/TOHHS & YOUR REF: DP.sl.isk.11501.21.KAS TO CONDUCT

PRS SJT5839R

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs.

We refer to your E-mail dated 12 May 2021.

We will not be appointing any of your appointed surveyor as a single joint expert.

Kindly note that in the event that you are not agreeable to our list of appointed surveyor attached with our email dated 11 May 2021, kindly contact the workshop to arrange a pre-repair inspection.

Yours faithfully,

**Daniel C. K. Poon** Advocate & Solicitor



133 New Bridge Road #11-02 Chinatown Point Singapore 059413 Tel: +65 6227 2469 Fax: +65 6225 2579

E-mail: law@dpco.com.sg

Note: We do not accept service of Court documents via email

This email is confidential. If you are not the intended recipient, please inform us and then delete it from your system; you should not copy, disclose, or distribute its contents to anyone nor act in reliance on this email, as this is prohibited and may be unlawful.

**From:** Alfred Toh [mailto:alfred.toh@sg.cntaiping.com]

Sent: Wednesday, 12 May, 2021 8:52 AM

To: law@dpco.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: OUR REF: SNM21D202729/C02/SMQ8853J/TOHHS & YOUR REF: DP.sl.isk.11501.21.KAS TO CONDUCT PRS

SJT5839R

#### WITHOUT PREJUDICE

YOUR REF: DP.sl.isk.11501.21.KAS

OUR REF: SNM21D202729/C02/SMQ8853J/TOHHS

**Dear Sirs** 

We refer to your email of 11 May 2021 at 2.43 pm.

### Take Notice that we shall not be accepting any of your surveyors as SJE.

### Kindly note the following:

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle prerepair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

# If you have any queries, please email us at claimsdept@sg.cntaiping.com

### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

### **Best Regards**

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI

Sent: Tuesday, May 11, 2021 7:05 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; law@dpco.com.sg

Subject: OUR REF: SNM21D202729/C02/SMQ8853J/TOHHS & YOUR REF: DP.sl.isk.11501.21.KAS TO CONDUCT PRS

SJT5839R

### WITHOUT PREJUDICE

Dear Alfred,

Please conduct PRS SJT5839R soonest possible.

Officer In Charge: Alfred Toh

### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Daniel Poon & Co. < law@dpco.com.sg>

Sent: Tuesday, May 11, 2021 2:43 PM

To: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>

Cc: shirley@dpco.com.sg

Subject: DP.sl.isk.11501.21.KAS Your Ref: SMQ 8853J

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

<sup>\*</sup>Kindly quote our claim reference number when replying.\*

# ACCIDENT ON 10 MAY 2021 INVOLVING SJT 5839R AND SMQ 8853J AT THE SLIP ROAD OF KAMPONG JAVA ROAD

We refer to the above matter.

We attach herewith our letter dated 11th May 2021 for your attention and information.

Yours faithfully,

**Daniel C. K. Poon** Advocate & Solicitor



133 New Bridge Road #11-02 Chinatown Point Singapore 059413 Tel: +65 6227 2469

Fax: +65 6225 2579 E-mail: <u>law@dpco.com.sg</u>

Note: We do not accept service of Court documents via email

This email is confidential. If you are not the intended recipient, please inform us and then delete it from your system; you should not copy, disclose, or distribute its contents to anyone nor act in reliance on this email, as this is prohibited and may be unlawful.

Virus-free. <u>www.avast.com</u>