

## Jasper Chua (LKK Auto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** October 8, 2021 4:36 PM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Accident involving SHC2038T and your insured GBE 580S dated 12.05.2021 \*\*\* LKK  
REF:CC4/LPC21005796/Uba3 [External Confidential]

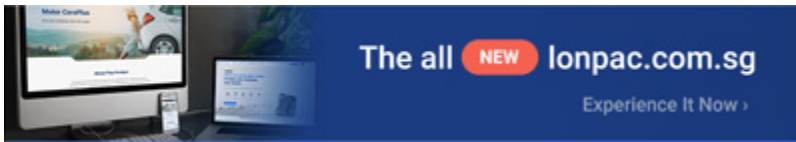
## Lonpac External - General

Dear Jasper,

Please proceed as proposed.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused ”.***

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Sent:** Thursday, 7 October 2021 11:37 am  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [WARNING: ATTACHMENT UNSCANNED]Accident involving SHC2038T and your insured GBE 580S dated 12.05.2021 \*\*\* LKK REF:CC4/LPC21005796/Uba3 [External Confidential]

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver involve in 3 vehicle chain collision ; insured driver is the 2<sup>nd</sup> car.

Summary to offer to repairer **COMFORTDELGRO ENGINEERING PTE LTD** is as follows:

| TP CLAIMED                         |                     | REVISED -TO<br>OFFER |
|------------------------------------|---------------------|----------------------|
| Cost of Repair (w/gst)             | \$ 12,365.86        | \$ 6,926.20          |
| Loss of Rental (6 days x \$125.19) | \$ 751.14           | \$ 751.14            |
| Loss of Income (6 days x \$80.00)  | \$ 480.00           | \$ 300.00            |
| GIA Search Fee                     | \$ 2.00             | \$ 2.00              |
| <b>Proposed Total</b>              | <b>\$ 13,599.00</b> | <b>\$ 7,979.34</b>   |

(6 days x  
\$50.00)

Breakdown of days is as follows:

|   |          |
|---|----------|
| Recommended repair days                 | 4        |
| Weekends / Downtime /<br>Public Holiday | 2        |
| <b>CLAIM DAYS</b>                       | <b>6</b> |

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Monday, 17 May 2021 3:15 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Subject:** RE: Accident involving SHC2038T and your insured GBE 580S dated 12.05.2021 \*\*\* LKK  
REF:CC4/LPC21005796/Uba3 [External Confidential]

**Lonpac External - Confidential**

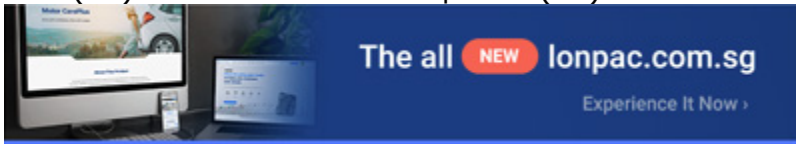
Our Ref : 20/21/21/VC05/024565

Dear Mei Kwan,

Attached copy of insured's report for your attention.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Monday, 17 May 2021 3:05 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
**Subject:** RE: Accident involving SHC2038T and your insured GBE 580S dated 12.05.2021 [External Confidential] \*\*\* LKK  
REF:CC4/LPC21005796/Uba3

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have a copy of insured's accident report and claim ref for our necessary action.

Please take note that the case handler in-charge is Jasper.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 14 May 2021 11:25 AM  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Accident involving SHC2038T and your insured GBE 580S dated 12.05.2021 [External Confidential]

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Friday, 14 May, 2021 11:13 AM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Lim Tien Siong <[limts@cdge.com.sg](mailto:limts@cdge.com.sg)>

**Subject:** FW: Accident involving SHC2038T and your insured GBE 580S dated 12.05.2021 [External Confidential]

## Lonpac External - Confidential

Our Ref : TBA

Dear Nivitha/Summer,

FYA

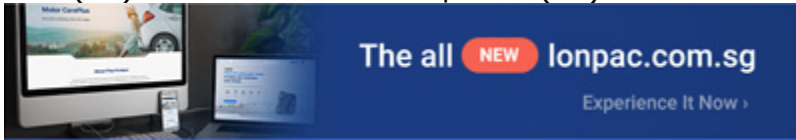
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Lim Tien Siong [<mailto:limts@cdge.com.sg>]

**Sent:** Friday, 14 May 2021 10:47 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>

**Subject:** Accident involving SHC2038T and your insured GBE 580S dated 12.05.2021

Officer in charge,

Faxed too - 62962706

Best Regards,  
Lim Tien Siong  
Taxi Accident Repair / ComfortDelgro Engineering Pte Ltd  
Off:62148398 / Fax:65468156

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**From:** [canon@comfortdelgro.com.sg](mailto:canon@comfortdelgro.com.sg) <[canon@comfortdelgro.com.sg](mailto:canon@comfortdelgro.com.sg)>

**Sent:** Friday, 14 May 2021 10:37 AM

**To:** Lim Tien Siong <[limts@cdge.com.sg](mailto:limts@cdge.com.sg)>

**Subject:** Scan Image

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