

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD Re: Accident on 11/5/2021 involving SHC 4470P & SML 1238H (AIG's insured) Our Ref: TAX/05/21/2029/lg

Dear All,

We quantify our claim as follows:-

| | |
|----------------|--------------------------------|
| Cost of Repair | \$1,700.00 |
| Loss of Rental | \$651.66 (6 days x \$108.61) |
| Loss of Income | \$502.98 (6 days x \$83.83) |
| LTA Search Fee | \$7.00 |
| Total | \$2,861.64 |

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation & Notice of Assessment

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, STRIDES TAXI PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHC 4470P (vehicle no.) hereby authorize STRIDES AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHC 4470P that was damaged pursuant to the accident which occurred on 11/05/2021 (date) along ULU PANDAN RD (location) involving vehicle no/s SML 1238H ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 15 (day) of Nov (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **STRIDES AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,600.00** (Global Sum) for vehicle no. **SHC 4470P** that was damaged pursuant to the accident which occurred on **11/05/2021** (date) along **ULU PANDAN RD** (location) involving vehicle no/s **SML 1238H**.

This is pursuant to the inspection conducted on **12/05/2021** (date) at “the workshop”.

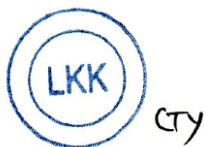
We/I confirm that we/I are/am authorized by the owner **STRIDES TAXI PTE LTD** (“the third party claimant”) of vehicle no. **SHC 4470P** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 4470P** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of Nov (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV210500384
Date : 27.05.2021
Vehicle No. : SHC4470P
Your Ref No. : TAX/05/21/2029
Our Ref No. : 24110903
Terms : 30 Days

| Description | Qty | Unit Cost | Add % | (Discount) Amount | Amount |
|--|------|--------------|----------|----------------------|-------------|
| LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION | 1.00 | | | | \$ 1,700.00 |
| GRAND TOTAL | | | | | \$ 1,700.00 |

Remark :

Make/Model : PRIUS4
Accident Date : 11.05.2021

Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (May 27, 2021 15:01 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd

Tax Reference No : SXXXX119I
Year of Assessment : 2020
Income Tax
Date : 29 Sep 2020

NOTICE OF ASSESSMENT ORIGINAL



INLAND REVENUE
AUTHORITY
OF SINGAPORE

55 Newton Road
Revenue House
Singapore 307987
Tel: 1800-356 8300
Website: <http://www.iras.gov.sg>
e-Services: <https://mytax.iras.gov.sg>

Please quote the Tax Reference Number (eg. NRIC, FIN, etc) in full when corresponding with us.

MR ONG ENG JOO
16 UPPER SERANGOON CRESCENT
#07-41
SINGAPORE 534028



260-1

| | S'PORE (\$) | OTHER COUNTRIES (\$) | TOTAL (\$) |
|-----------------------------------|------------------|----------------------|------------------|
| TRADE | 30,598.00 | | 30,598.00 |
| PROPERTY | 10,200.00 | | 10,200.00 |
| TOTAL INCOME | 40,798.00 | | 40,798.00 |
| ASSESSABLE INCOME | | | 40,798.00 |
| LESS: PERSONAL RELIEFS | | | |
| Earned Income | | 1,000.00 | |
| NSman-self/wife/parent | | 1,500.00 | |
| Child (QCR) | | 4,000.00 | |
| Provident Fund/Life Insurance | | 2,349.00 | |
| TOTAL PERSONAL RELIEFS | | | 8,849.00 |
| CHARGEABLE INCOME | | | 31,949.00 |
| FIRST 30,000.00 | | 200.00 | |
| NEXT 1,949.00 @ 3.50% | | 68.22 | 268.22 |
| TAX PAYABLE BY 29 OCT 2020 | | | 268.22 DR |

1. Your tax assessment is based on information given by you in your income tax return.

2. You can view your total outstanding income tax payable, if any, via the View Account Summary e-Service.

If the total outstanding tax payable is less than \$10, the amount will be carried forward to the next bill.

3. If you have any objection, please submit your objection online within 30 days via the Object to Assessment e-service or email us at myTax Portal.

If you need help with your tax payment, please check go.gov.sg/iras-difficulty-paying-tax on how you may apply for a longer GIRO payment arrangement.

@ \$83.83

Ng Wai Choong

NG WAI CHOONG
COMPTROLLER OF INCOME TAX



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/05/21/2029

From: SMRT Taxis Pte Ltd

Date: 25/5/2021

**ACCIDENT ON 11/5/2021 INVOLVING SHC 4470P & SML 1238H ALONG ULU
PANDAN RD TOWARDS CLEMENTI RD**

This is to confirm that the daily rental rate for SHC 4470P is \$108.61 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 01/05/2021

Date Generated : 24/05/2021

Accident End Date : 24/05/2021

User Name : LeeGek

| Case Reference Number | Vehicle Registration Number | Company Type | Vehicle Make | Vehicle Model | Job Card Number | Date and Time (Accident Repair) | Date and Time (Repair Completed) |
|-----------------------|-----------------------------|--------------------|--------------|---------------|-----------------|---------------------------------|----------------------------------|
| TAX/05/21/2029 | SHC4470P | SMRT Taxis Pte Ltd | TOYOTA | PRIUS4 | 24110903 | 11/05/2021 4:47 PM | 18/05/2021 8:20 AM |

Enquire Vehicle-Related Transaction History

Transaction History Details

| | | | |
|---|--|-------------------------------------|----------------------|
| Log Date/Time: | 12 May 2021 / 10:32:40 | Transaction Amount: | \$7.49 |
| Asset Type: | Vehicle | Channel: | External Agency |
| Asset ID: | SML1238H | Business Transaction Reference No.: | 20210512103240397797 |
| Transaction Type: | 18.32 Insurance Enquiry (GIRO Payment) | | |
| User ID: | ESASBAHO - BALQISH BINTE ABDUL HALIL | | |
| Search Date / Time: | 11 Feb 2021 14:22:00 | | |
| Insurance Company: | AIG ASIA PACIFIC INSURANCE PTE. LTD. | | |
| Information displayed is correct as at the log date and time. | | | |

Enquire Related Logs

OK

ACCIDENT INVOLVING SML 1238H & SHC 4470P ALONG/AT ULU PANDAN RD ON 11/05/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 5/24/2021 9:04 AM

To: SHIRLEY@MEIZIGM.COM <SHIRLEY@MEIZIGM.COM>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/AIG21005789/Ers3

CHUA LEY TIAN (CAI LI ZHEN) - BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SML 1238H & SHC 4470P ALONG/AT ULU PANDAN RD ON 11/05/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 4470P against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as your vehicle changed lane and collided with third party who was moving in own lane. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

| AUDIT TRAIL | | | | |
|-------------|-------------------|------------------------------|---|-----------------------------|
| No. | On | Audit | Remarks | By |
| 1 | 12 May 2021 23:31 | Clm Dtl Modified | Claimant's Name: -> SMRT TAXIS PTE LTD. | [A] Lee Su Li |
| 2 | 12 May 2021 23:31 | Clm Veh Model Changed | (201861) TOYOTA PRIUS 1.8 HYBRID CVT (A). | [A] Lee Su Li |
| 3 | 12 May 2021 23:31 | Clm Created | Reg No: SHC4470P. Acct Date: 2021/05/11. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: SMRT Automotive Services Pte Ltd (Woodlands) | [A] Lee Su Li |
| 4 | 12 May 2021 23:31 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [A] Lee Su Li |
| 5 | 12 May 2021 23:31 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2021/05/24 | [A] Lee Su Li |
| 6 | 12 May 2021 23:31 | Adj Mandate Set | Approved:0.00.Reinsp:Adj decides. | [A] Lee Su Li |
| 7 | 12 May 2021 23:31 | Clm Ins Co Changed | [200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press) | [I] Merimen Administrator |
| 8 | 12 May 2021 23:32 | Label Added | (23):Express. | [A] Lee Su Li |
| 9 | 12 May 2021 23:32 | Adj Adjuster Assigned | [None] -> CHEN TSUE YEE | [A] Lee Su Li |
| 10 | 18 May 2021 11:33 | Video Downloaded | Downloaded Video - Accident | [A] Jaslin Kok Chin Yi |
| 11 | 20 May 2021 10:11 | Video Downloaded | Downloaded Video - Accident | [I] Goh, Jeremy-CX |
| 12 | 24 May 2021 08:45 | Video Downloaded | Downloaded Video - Accident | [A] Jaslin Kok Chin Yi |
| 13 | 03 Jun 2021 23:16 | Adj Rpt Initiated | | [A] JOANNE LEE KHANG MIN |
| 14 | 03 Jun 2021 23:16 | Clm Dtl Modified | Claim Conclusion: -> 3. | [A] JOANNE LEE KHANG MIN |
| 15 | 03 Jun 2021 23:16 | Clm Dtl Modified | JPJ Reg. Date: -> 2017/10/12. | [A] JOANNE LEE KHANG MIN |
| 16 | 03 Jun 2021 23:16 | Clm Details Notified | | [A] JOANNE LEE KHANG MIN |
| 17 | 15 Jun 2021 16:04 | Video Downloaded | Downloaded TP VIDEO | [I] Dally Amri, Mimi Zarina |
| 18 | 04 Aug 2021 16:15 | Adj Mandate Request | Cur.Req:2500.05:Lia:100%*Quantum:(a)COR:\$1,700+(b)LOR(5days x \$108.61):\$534.05+(c)LOI(5days x \$50):\$250 +(d) LTA/GIA search fee:\$7=Total:\$2,500.05*Recommended 3 repair days +2 PRS= 5 Days | [A] Jaslin Kok Chin Yi |
| 19 | 10 Aug 2021 17:03 | Video Downloaded | Downloaded TP VIDEO | [I] Goh, Jeremy-CX |
| 20 | 10 Aug 2021 17:03 | Video Downloaded | Downloaded Video - Accident | [I] Goh, Jeremy-CX |
| 21 | 10 Aug 2021 17:17 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2021/05/24. Mandate Remarks: mandate approved. 3 days for LOR and L OI. | [I] Goh, Jeremy-CX |
| 22 | 10 Aug 2021 17:17 | Adj Mandate Set | Approved:2182.83:mandate approved. 3 days for LOR and LOI. | [I] Goh, Jeremy-CX |
| 23 | 17 Aug 2021 14:51 | Adj Mandate Request | Cur.Req:2765.43:Quantum:(a)COR:\$1,700+(b)LOR(5.5 x \$108.61):\$597.35+(c)LOI(NO A UPLOADED) 5.5 x \$83.83 :\$461.06 +(d)LTA search fee:\$7=Total:\$2,765.43*Recommend 3 repair days +1 PRS + 1 DOA + 1PH= 6 Days | [A] Jaslin Kok Chin Yi |
| 24 | 14 Sep 2021 14:35 | Adj Next Rpt Changed | Cur Rpt:Final Rpt. Cur Due Date:2021/05/24. Mandate Remarks: mandate approved for 5 days. can upload calculation for Loss of income justification? upload invoice and all other claim documents into merimen. | [I] Goh, Jeremy-CX |
| 25 | 14 Sep 2021 14:35 | Adj Mandate Set | Approved:2500.05:mandate approved for 5 days. can upload calculation for Loss of income justification? upload invoice and all other claim documents into merimen. | [I] Goh, Jeremy-CX |
| 26 | 02 Oct 2021 16:28 | Adj Mandate Request | Cur.Req:2765.43:Quantum:(a)COR:\$1,700+(b)LOR(5.5 x \$108.61):\$597.35+(c)LOI(NO A UPLOADED) 5.5 x \$83.83 :\$461.06 +(d)LTA search fee:\$7=Total:\$2,765.43*Recommend 3 repair days +1 PRS (3p m) + 1DOA + 1PH= 6 Days | [A] Jaslin Kok Chin Yi |

| AUDIT TRAIL | | | | |
|-------------|-------------------|----------------------|--|--------------------|
| No. | On | Audit | Remarks | By |
| 27 | 03 Nov 2021 14:54 | Adj Next Rpt Changed | Cur Rpt:Final Rpt. Cur Due Date:2021/05/24. Mandate Remarks: mandate approved for 5 days. high quantum given to settle at best. ensure all documents are in order. | [I] Goh, Jeremy-CX |
| 28 | 03 Nov 2021 14:54 | Adj Mandate Set | Approved:2765.43:mandate approved for 5 days. high quantum given to settle at best. ensure all documents are in order. | [I] Goh, Jeremy-CX |

Date From

Date To

Audit Type

None

Go

| ACTIVITY |
|-----------|
| No record |

| Merimen Billing for this case - Transaction History | | | | | | | | |
|---|----------------------|-----------------------|----------|--------------------------------------|--|----------|--------------------|--------|
| Bill Ref No | Bill Date | Bill Type | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
| 2694257 | 12 May 2021 23:36:00 | TP Case (Insurer) | Motor | LKK Auto Consultants Pte Ltd | AIG Asia Pacific Insurance Pte. Ltd. (Express) | SHC4470P | SML1238H | 11.00 |
| 2694347 | 14 May 2021 10:58:30 | Video Upload | Motor | AIG Asia Pacific Insurance Pte. Ltd. | AIG Asia Pacific Insurance Pte. Ltd. (SG) | SHC4470P | Low, Xianyu | xx.xx |
| 2696439 | 24 May 2021 08:45:08 | Video Upload | Motor | AIG Asia Pacific Insurance Pte. Ltd. | AIG Asia Pacific Insurance Pte. Ltd. (SG) | SHC4470P | Jaslin Kok Chin Yi | xx.xx |
| 2699347 | 03 Jun 2021 23:16:22 | OD/TP Case (Adjuster) | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SHC4470P | SML1238H | 11.00 |