

Dear Jaslin,

We quantify our own losses as follows:-

Cost of Repair	\$1,000.00
Loss of Rental	\$1,136.88 (8.5 days x \$133.75)
LTA Search Fee	\$7.00
Total	\$2,143.88

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search

Our hirer is claiming his injury and loss of income through his own lawyer.

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, **STRIDES TAXI PTE LTD** (the third party claimant”) of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHB 610J** (vehicle no.) hereby authorize **STRIDES AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) to act for me with respect to my claim for repair costs and/or rental and/or loss of use (“claim”) for my vehicle no **SHB 610J** that was damaged pursuant to the accident which occurred on **08/05/2021** (date) along **YISHUN AVE 1** (location) involving vehicle no/s **SLB 481S** (“the accident”).

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 22 (day) of Oct (month) 2021 (year)

 

Signed by “the third party claimant”
(with chop if applicable)

 

Signed by “the workshop”
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **STRIDES AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,000.00** (Repair Cost), **S\$535.00** (Loss of Rental/Use), **S\$7.00** (Disbursement) for vehicle no. **SHB 610J** that was damaged pursuant to the accident which occurred on **08/05/2021** (date) along **YISHUN AVE 1** (location) involving vehicle no/s **SLB 481S**. This is pursuant to the inspection conducted on **11/05/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **STRIDES TAXI PTE LTD** (“the third party claimant”) of vehicle no. **SHB 610J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 610J** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22 (day) of Oct (month) 2021 (year)



MTH

Signed by appointed surveyor



Signed by “the workshop” (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E
SINGAPORE 757705



Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV210600222
Date : 15.06.2021
Vehicle No. : SHB610J
Your Ref No. : TAX/05/21/2019
Our Ref No. : 24110884
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 1,000.00
GRAND TOTAL					\$ 1,000.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 08.05.2021

Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd
Bank Name : DBS Bank Ltd - SGD
Bank Account No. : 018-008617-4
Swift Code : DBSSGSG

Koo Yew Chung
Koo Yew Chung (Jan 15, 2021 15:31:58)

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/05/21/2019

From: SMRT Taxis Pte Ltd

Date: 25/05/2021

**ACCIDENT ON ON 8/5/2021 INVOLVING SHB 610J & SLB 481S ALONG
YISHUN AVE 1**

This is to confirm that the daily rental rate for SHB 610J is \$133.75 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 01/05/2021

Date Generated : 24/05/2021

Accident End Date : 24/05/2021

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/05/21/2019	SHB610J	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24110884	08/05/2021 11:41 PM	17/05/2021 8:09 AM

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	11 May 2021 / 09:43:05	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SLB481S	Business Transaction Reference No.:	20210511094305542645
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 08 May 2021 22:15:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

ACCIDENT INVOLVING SLB 481S & SHB 610J ALONG/AT YISHUN AVE 1 ON 08/05/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 6/14/2021 5:02 PM

To: STARDUS00@YAHOO.COM <STARDUS00@YAHOO.COM>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/AIG21005788/T1rs3

NG YEE HIR- BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SLB 481S & SHB 610J ALONG/AT YISHUN AVE 1 ON 08/05/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SHB 610J against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as your vehicle cut into Third Party's lane and collided with Third Party who was moving in his lane. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 May 2021 23:14	Clim Dtl Modified	Claimant's Name: -> SMRT TAXIS PTE LTD.	[A] Lee Su Li
2	12 May 2021 23:14	Clim Veh Model Changed	(201861) TOYOTA PRIUS 1.8 HYBRID CVT (A).	[A] Lee Su Li
3	12 May 2021 23:14	Clim Created	Reg No: SHB610J. Acct Date: 2021/05/08. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. L td. (SG). Workshop: SMRT Taxis Pte Ltd (HQ)	[A] Lee Su Li
4	12 May 2021 23:14	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	12 May 2021 23:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/24	[A] Lee Su Li
6	12 May 2021 23:14	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	12 May 2021 23:14	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	12 May 2021 23:15	Label Added	(23):Express.	[A] Lee Su Li
9	12 May 2021 23:15	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
10	14 May 2021 13:06	Clim Registration Modified	Acct Time:21:00:00->22:00:00.	[I] AIG OneClaim Integration User
11	16 May 2021 10:58	Video Downloaded	Downloaded Video - Accident	[I] Ng, Jeffrey-SK
12	18 May 2021 11:53	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
13	24 May 2021 14:33	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
14	31 May 2021 22:59	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
15	14 Jun 2021 16:27	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
16	14 Jun 2021 16:27	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
17	20 Jun 2021 11:58	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
18	20 Jun 2021 11:58	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
19	20 Jun 2021 11:58	Clim Dtl Modified	JPJ Reg. Date: -> 2014/09/17.	[A] JOANNE LEE KHANG MIN
20	20 Jun 2021 11:58	Clim Details Notified		[A] JOANNE LEE KHANG MIN
21	30 Jun 2021 17:44	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
22	30 Jun 2021 18:05	Adj Mandate Request	Cur.Req:1542.00:Lia:100%*Quantum:(a)COR:\$1,000+(b)LOR(4days x \$133.75):\$535+(c)LTA/GIA search fee:\$7 =Total: \$1,542.00 *Vehicle Model:TOYOTA PRIUS *Recommended 3 repair days +1 P RS= 4 Days	[A] Jaslin Kok Chin Yi
23	27 Aug 2021 15:12	Video Downloaded	Downloaded Video - Accident	[I] Chew, Mavis
24	13 Oct 2021 15:56	Video Downloaded	Downloaded Video - Accident	[I] Lee, Ming-Yao
25	13 Oct 2021 16:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/24. Mandate Remarks: To verify passenger relationship before offering.	[I] Lee, Ming-Yao

AUDIT TRAIL				
No.	On	Audit	Remarks	By
26	13 Oct 2021 16:11	Adj Mandate Set	Maintained: To verify passenger relationship before offering.	[I] Lee, Ming-Yao
27	20 Oct 2021 14:57	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/05/24. Mandate Remarks: To verify passenger relationship before offering.	[I] Lee, Ming-Yao
28	20 Oct 2021 14:57	Adj Mandate Set	Approved:1542.00:To verify passenger relationship before offering.	[I] Lee, Ming-Yao
29	20 Oct 2021 14:58	Adj Mandate Request	Cur.Req:1542.00:Lia:100%*Quantum:(a)COR:\$1,000+(b)LOR(4days x \$133.75):\$535+(c)LTA/GIA search fee:\$7 =Total: \$1,542.00 *Vehicle Model:TOYOTA PRIUS *Recommended 3 repair days +1 P RS= 4 Days	[A] Jaslin Kok Chin Yi
30	20 Oct 2021 14:59	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/05/24. Mandate Remarks: To verify passenger relationship before offering.	[I] Lee, Ming-Yao
31	20 Oct 2021 14:59	Adj Mandate Set	Approved:1542.00:To verify passenger relationship before offering.	[I] Lee, Ming-Yao

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2694255	12 May 2021 23:18:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHB610J	SLB481S	11.00
2694354	14 May 2021 11:06:22	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHB610J	Low, Xianyu	xx.xx
2702766	20 Jun 2021 11:58:06	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB610J	SLB481S	11.00