

Our Ref: GBC2114C210506

Date: 21/05/2021

Your Ref:

China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909

**Attn: Motor Claims Department**

Dear Sir / Madam

**Traffic Accident Along** Pandan Garden

**Involving** GBC2114C **and** GBA9286D **On** 06/05/2021

We/I, Goldbell Leasing Pte Ltd (NRIC / ROC No: 199001196N), the registered owners of m/vehicle - GBC2114C at all material times of the above accident. Our/my vehicle was surveyed by "China Taiping" authorized appraiser and we / I based our / my claims on his recommendation for S\$ 2,800-00 being the repair for 04 Days (Strictly on a Without Prejudice Basis).

We/I have ascertained that you were the insurers of the driver of m/vehicle GBA9286D when the same was involved in the aforesaid accident with our/my m/vehicle - GBC2114C.

We/I whereby you are the insurers of m/vehicle GBA9286D and the driver/owner was caused solely by the negligence of your insured and as a result there of our / my m/vehicle - GBC2114C has suffered loss and damage as follows:

Cost of repairs	S\$	<u>2,800-00</u>
LOU for pre-repair notice 02 days @ S\$ <u>80-00</u> [2986 cc]		<u>160-00</u>
LOU Fee for <u>04</u> days @S\$ <u>80-00</u> [2986 cc]		<u>320-00</u>
Rental Fee Invoice No: _____		_____
GIA / LTA search fee		<u>2-00</u>
Towing Fee (Cash Sale No _____)		_____
Survey Fee		_____
<b>Total Amount</b>	<b>S\$</b>	<u>3,282-00</u>

We/I enclose herewith copies of the supporting documents for vehicle no. GBC2114C as follows:-

- (i) Motor Accident Report & Documents;
- (ii) Repair Invoices;

Kindly look into the matter and let us/me hear from you on the settlement of our/my claims as soon as possible.

Please remit us/me your settlement sum in favor of M/s Liu's Brother Auto Engineering Workshop. Forward the cheque to No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883.

Thank you.

Yours faithfully,



f-----  
The owner of m/vehicle GBC2114C

Messers Goldbell Leasing Pte Ltd

cc. Liu's Bro Auto Engineering Workshop

25 MAY 2021

# Authorization To Act

## **Attn: Motor Claims Department**

China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909

I / We, Messers Goldbell Leasing Pte Ltd ("the third party claimant") No. 14 Benoi Road Singapore 629887 (address), owner of GBC2114C (vehicle no.) hereby authorize Liu's Brother Auto Engineering Workshop ("the workshop") to act for me/us with respect to my / our claim for repair costs and / or rental and/or loss of use ("claim") for my / our vehicle no. GBC2114C that was damaged pursuant to the accident which occurred on 06/05/2021 (date) along Pandan Garden (location) involving GBA9286D ("the accident").

I / We further authorize the workshop to settle my / our above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my / our claim with payment cheque / s being made in favour of the workshop.

I / We further acknowledge that any settlement the workshop may reach on my / our behalf is on a without prejudice and without admission of liability basis insofar as the driver / owner / insurers of the other vehicle / s is concerned.

Dated this 28th day of August (month) 20 21 (year)

3<sup>rd</sup> Party Claimant:



Signature: \_\_\_\_\_  
Name: Goldbell Leasing Pte Ltd  
Address: No. 14 Benoi Road  
\_\_\_\_\_  
Singapore 629887  
Nric/ROC No: 199001196N

Workshop:



Signature: \_\_\_\_\_  
Name: Liu's Brother Auto Engineering Workshop  
Address: No. 1 Kaki Bukit Avenue 6  
AutoBay @ Kaki Bukit  
#01-01 Singapore 417883  
ROB No: 53291793J

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00030552105 Claim No : SNM21D202659/C02/GBA9286D/CHNGPW

Claimant : GOLDBELL LEASING PTE LTD

Amount : S\$3,282.00  
DOLLARS THREE THOUSAND TWO HUNDRED AND EIGHTY TWO ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBC 2114C  
Insured Vehicle No. : GBA 9286D

Date of Loss : 06/05/2021  
Place of Accident : PANDAN GARDENS, SINGAPORE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ALLINTON ENGINEERING & TRADING PTE. LTD.  
Driver Name : CHAN KAWN KIM

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	2,800.00
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	480.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) <del>Survey Fees</del> /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .	S\$	3,282.00

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Claimant Name : GOLDBELL LEASING PTE LTD

NRIC No : 1XXXXX196N

Signature :   
No. 14 Benoi Road Singapore 629887



Date : 28 AUG 2021



**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**

No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay @ Kaki Bukit Singapore 417883

ROB No: 53291793J . Tel: 6741-1730 / 731 . Fax: 6744-5746. Email: liusbros@gmail.com

Invoice/Ref No: GBC2114C210506

**Final Bill****Customer**

Name: China Taiping Insurance (Singapore) Pte Ltd

Date: 21-05-21

Address Motor Claims Department

Vehicle No: GBC2114C

3 Anson Road #16-00

Model/Make: Toyota Hiace

Springleaf Tower

Singapore 079909

Manual

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Rear Tailgate	\$ 1,850.00	\$ -
2	Tailgate Inner Lock	\$ 359.00	\$ -
3	Tailgate "Toyota Logo" Motif	\$ 70.50	\$ -
4	Tailgate "70 KM/H" Sticker	\$ 15.00	SN \$ -
5	Tailgate "8 PAX" Sticker	\$ 15.00	SN \$ -
6	Bumper	\$ 796.80	\$ -
7	Bumper Clips 1 set	\$ 65.00	SN \$ -
8	Bumper Reverse Sensor	\$ 220.00	SN \$ -
9	End Panel Outer	\$ 566.10	\$ -
10	End Panel Sealant	\$ 50.00	SN \$ -
	Remove and refix rear tailgate components & wiper mechanism	\$ 80.00	\$ -
	Remove and refix rear bumper reverse sensor	\$ 120.00	\$ -
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc	\$ 600.00	\$ -
	To putty & spray painting & including touch up paint on accident affected area	\$ 600.00	\$ -
	To apply Rust Proofing , reseal tuff-coating treatment on accident area	\$ 60.00	\$ -
	Remove & reinstall Tailgate Glass to facilitate repairs	\$ 120.00	\$ -

Total Parts &amp; Labour of estimate for damaged vehicle

\$ 5,587.40

Total amount in Lump Sum Basis for repaired vehicle

\$ 2,800.00

SDLS: Two Thousand Eight Hundred Only



M/s Liu's Bro Auto Engrg Wks

## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

GBA9286D

Date of Accident

06/05/2021 出

Reset

% **RESULT & RECEIPT**

## TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**Period of Insurance ..... **11/04/2021 - 10/04/2022**Requested By ..... **Susan Low (Liu's Brother Auto...**Requested Date ..... **11/05/2021 12:49****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Friday, 21 May 2021 10:33 AM  
**To:** RUOTING.KHOO@ALLINTON.COM.SG  
**Subject:** ACCIDENT INVOLVING GBA 9286D AND GBC 2114C ON 06/05/2021

**Our Ref: CC6/CTI21005776/Ues3**

21 MAY 2021

**ALLINTON ENGINEERING & TRADING PTE. LTD.**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBA 9286D AND GBC 2114C ON 06/05/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

## Asher Sng (LKKAUTO)

---

**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Tuesday, 22 June 2021 6:07 PM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: SNM21D202659/C02/GBA9286D/CHNGPW / FW: Direct Settlement - Accident Involving GBA 9286D (OI : CTI - TBA) and GBC 2114C (TP : LKK REF - CC6/CTI21005776/Ues3) on 06/05/2021

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

[Strictly Confidential]

Without Prejudice

Dear Asher

Please proceed to resolve claim at S\$3,282.00 (all-in).

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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---

**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Tuesday, 15 June 2021 10:32 AM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [MANDATE REQUEST] RE: SNM21D202659/C02/GBA9286D/CHNGPW / FW: Direct Settlement - Accident Involving GBA 9286D (OI : CTI - TBA) and GBC 2114C (TP : LKK REF - CC6/CTI21005776/Ues3) on 06/05/2021

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Your ref : SNM17D05576C02/9  
Our ref : CC6/CTI17018424/Aeb3

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " LIU'S BROTHER AUTO ENGINEERING WORKSHOP " at \$3,282.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 5,587.40	\$ 2,800.00
2. Loss of Use (6days x \$80)	\$ 480.00	\$ 480.00 (6Days x \$80)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,069.40	\$ 3,282.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Monday, 14 June 2021 3:06 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D202659/C02/GBA9286D/CHNGPW / FW: Direct Settlement - Accident Involving GBA 9286D (OI : CTI - TBA) and GBC 2114C (TP : LKK REF - CC6/CTI21005776/Ues3) on 06/05/2021

**[Strictly Confidential]**



Dear Asher

Please see attached for your perusal.

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**Thank you.**

**Adeline Chng**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Monday, 14 June 2021 2:28 PM  
**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM21D202659/C02/GBA9286D/CHNGPW / FW: Direct Settlement – Accident Involving GBA 9286D (OI : CTI – TBA) and GBC 2114C (TP : LKK REF – CC6/CTI21005776/Ues3) on 06/05/2021

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*‘WITHOUT PREJUDICE’*  
*SAVE AS TO COSTS*

Hi Adeline,

We refer to the email below.

We are doing direct for the case, kindly forward us a copy of the LOD in order for us to seek approval from you.

Thank You.

Best Regards,

**Asher Sng** | Case Handler  
**LKK Auto Consultants Pte Ltd**

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Sent:** Friday, 11 June 2021 6:35 PM  
**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM21D202659/C02/GBA9286D/CHNGPW / FW: Direct Settlement - Accident Involving GBA 9286D (OI : CTI - TBA) and GBC 2114C (TP : LKK REF - CC6/CTI21005776/Ues3) on 06/05/2021  
**Importance:** High

**[Strictly Confidential]**

Without Prejudice

Dear Asher

We refer to the above matter.

A copy of letter of demand was forwarded to us directly by Liu' s brother.

Please confirm to whether handle by your end or we proceed to handle directly.

**NOTICE :**

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Thank you.

**Adeline Chng**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

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**From:** Adeline Chng  
**Sent:** Tuesday, 18 May 2021 4:27 PM

To: Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Subject: RE: SNM21D202659/C02/GBA9286D/CHNGPW / FW: Direct Settlement – Accident Involving GBA 9286D (OI : CTI – TBA) and GBC 2114C (TP : LKK REF – CC6/CTI21005776/Ues3) on 06/05/2021

[Strictly Confidential]

Without Prejudice

Dear Lkk

Attached herewith the our insured SAS report for your perusal.

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Thank you.

**Adeline Chng**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, 17 May 2021 4:48 PM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D202659/C02/GBA9286D/CHNGPW / FW: Direct Settlement – Accident Involving GBA 9286D (OI : CTI – TBA) and GBC 2114C (TP : LKK REF – CC6/CTI21005776/Ues3) on 06/05/2021

Dear Sir,

Please note that officer in charge for this case is Adeline Chng.

Claim no. SNM21D202659/C02/GBA9286D/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Saturday, 15 May 2021 12:42 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBA 9286D (OI : CTI - TBA) and GBC 2114C (TP : LKK REF - CC6/CTI21005776/Ues3) on 06/05/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle GBC 2114C at M/s LIU'S BROTHER AUTO ENGINEERING WORKSHOP on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

*To check availability of the case handler, you may contact the undersigned.*

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**