

Re: aigencrypt OD CLAIM : SMV3383E DOA : 11.05.2021

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Mon 17/5/2021 7:49 AM

To: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Cc: SUR <sur@lkkauto.com>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Dear Sir/Madam,

As instructed by our client , please proceed to repair the **insured vehicle SMV3383E (Excess \$0)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair

Thanks and regards,

Denise

Case handler

LKK Auto Consultants Pte Ltd

Tel: ' 62563561 Fax: 6 6256 4315

Email:  sur@lkkauto.com

From: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Sent: Wednesday, May 12, 2021 2:08 PM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>

Subject: [EXTERNAL] OD CLAIM : SMV3383E DOA : 11.05.2021

This message is from an external sender; be cautious with links and attachments.

Dear All,

Our client would like to proceed an OD claim revert

Attached is the GIA report estimate.

Kindly arrange for survey

Vehicle already in workshop.

Thank You & Best regards

Kevin Leong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



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