

Hui Zhen (LKK Auto)

From: Hui Zhen (LKK Auto)
Sent: Tuesday, 18 May 2021 10:18 am
To: 'Wong, Lorriance'; 'Teo, Grace'; SUR
Subject: RE: LKK/KK \CMTD2101477/LOR - PRI FOR SLZ 7691E ACCIDENT INVOLVING SLZ 7691E / SKS 165C ON 10.05.2021 OUR REF: CL/210521/T/HH

Dear Lorriance,

Please be informed that we had inspected the vehicle on 17/5/2021.
We are pending estimate from repairer.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Wednesday, 12 May 2021 11:37 am
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'info' <info@catherinelimllc.com>; 'Wong, Lorriance' <lorriance.wong@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK/KK \CMTD2101477/LOR - PRI FOR SLZ 7691E ACCIDENT INVOLVING SLZ 7691E / SKS 165C ON 10.05.2021 OUR REF: CL/210521/T/HH

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, 12 May, 2021 11:25 AM
To: info <info@catherinelimllc.com>; Wong, Lorriance <lorriance.wong@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: LKK/KK \CMTD2101477/LOR - PRI FOR SLZ 7691E ACCIDENT INVOLVING SLZ 7691E / SKS 165C ON 10.05.2021 OUR REF: CL/210521/T/HH

Without Prejudice

Our Reference: CMTD2101477/LOR

Your Reference: CL/210521/T/HH

Hi Sally,

We refer to your email reply of today.

We will appoint **Mr. Kenneth Kong** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Kenneth** to survey **SLZ7691E** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Lorriance**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



SOMPO
INSURANCE

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: info <info@catherinelimllc.com>

Sent: Wednesday, May 12, 2021 11:17 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; Wong, Lorriance <lorriance.wong@sompo.com.sg>
Subject: RE: LIST \CMTD2101477/LOR - PRI FOR SLZ 7691E ACCIDENT INVOLVING SLZ 7691E / SKS 165C ON 10.05.2021 OUR REF: CL/210521/T/HH

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mdm (Without Prejudice)

We refer to your email.

Our client wishes to appoint LKK Auto Consultants - Kenneth as the surveyor. Please arrange. Thank you.

Regards
Sally Goh
For Catherine Lim LLC
(Advocates & Solicitors)
20 Havelock Road
#03-01 Central Square
Singapore 059765
Tel: 6438 5500
(UEN No. 201310922K & GST Registration No: 201310922K)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, 12 May 2021 9:57 am
To: info <info@catherinelimllc.com>; Wong, Lorriance <lorriance.wong@sompo.com.sg>
Subject: LIST \CMTD2101477/LOR - PRI FOR SLZ 7691E ACCIDENT INVOLVING SLZ 7691E / SKS 165C ON 10.05.2021 OUR REF: CL/210521/T/HH

Our Reference: CMTD2101477/LOR
Your Reference: CL/210521/T/HH

Without Prejudice
EMAIL ONLY

Date: 12/05/2021

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S CATHERINE LIM LLC

Dear Sally,

ACCIDENT INVOLVING SKS165C & SLZ7691E ON 10.05.21

We refer to your Notice of Accident dated 12/05/2021.

Please be informed that Ms. Lorriance Wong is the handler of this case who can be contacted at 63295 175/
lorriance.wong@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	
	RT Appraisal Pte Ltd	Ricky Teng	
	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: info <info@catherinelimllc.com>

Sent: Wednesday, May 12, 2021 9:41 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: PRI FOR SLZ 7691E ACCIDENT INVOLVING SLZ 7691E / SKS 165C ON 10.05.2021 OUR REF: CL/210521/T/HH

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir

RE: NOTICE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA)

ACCIDENT INVOLVING SLZ 7691E / SKS 165C ON 10.05.2021 ALONG FARRER ROAD

We are instructed by HUA HONG PTE LTD to notify you of a road traffic accident involving our client's vehicle No. SLZ 7691E and vehicle No. SKS 165C driven by you at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within **2 working days** of your receipt of this notice whether you/your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you/your insurer within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us know your appointed surveyor.

Venue: 25D Sungei Kadut Street 1
Singapore 575721

Contact: 6661 9688

Regards
Sally Goh
For Catherine Lim LLC
(Advocates & Solicitors)
20 Havelock Road
#03-01 Central Square
Singapore 059765
Tel: 6438 5500
(UEN No. 201310922K & GST Registration No: 201310922K)