

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Wednesday, 12 May 2021 10:13 AM
To: Alfred Toh; assignments
Cc: Claims Dept of CTI; SUR
Subject: RE: OUR REF: SNM21D202720/C02/PC7949L/TOHHS & YOUR REF: SMH2806H (TLM) -TO CONDUCT PRS & REVERT ON LIABILITY

Dear Alfred,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 12 May 2021 9:32 AM
To: Wei Shong <wei.shong@tlmotor.com.sg>; sharon.ten@tlmotor.com.sg; frontdesk@tlmotor.com.sg; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: OUR REF: SNM21D202720/C02/PC7949L/TOHHS & YOUR REF: SMH2806H (TLM) -TO CONDUCT PRS & REVERT ON LIABILITY

WITHOUT PREJUDICE

YOUR REF: SMH2806H

OUR REF: SNM21D202720/C02/PC7949L/TOHHS – ACCIDENT NOT REPORTED

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange survey on SMH2806H. (email below refers)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Wei Shong <wei.shong@tlmotor.com.sg>
Sent: Wednesday, May 12, 2021 9:06 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; sharon.ten@tlmotor.com.sg; frontdesk@tlmotor.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM21D202720/C02/PC7949L/TOHHS & YOUR REF: SMH2806H (TLM) -TO CONDUCT PRS & REVERT ON LIABILITY

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Without Prejudice

Dear Alfred,

We select Marcus Chua – LKK to survey our client vehicle.

Thank you.

Regards,



Lam Wei Shong
William
wei.shong@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
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<http://www.tlmotor.com.sg>

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From: Alfred Toh [<mailto:alfred.toh@sg.cntaiping.com>]
Sent: Wednesday, May 12, 2021 8:52 AM
To: wei.shong@tlmotor.com.sg; sharon.ten@tlmotor.com.sg; frontdesk@tlmotor.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: OUR REF: SNM21D202720/C02/PC7949L/TOHHS & YOUR REF: SMH2806H (TLM) -TO CONDUCT PRS & REVERT ON LIABILITY

WITHOUT PREJUDICE

YOUR REF: SMH2806H

Dear Sirs

We refer to your email of 10 May 2021 at 6.29 pm.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant’s vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant’s vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [**claimsdept@sg.cntaiping.com**](mailto:claimsdept@sg.cntaiping.com)

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Best Regards

Alfred Toh
Senior Executive
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[alfred.toh@sg.cntaiping.com**](mailto:alfred.toh@sg.cntaiping.com)**

W: [www.sg.cntaiping.com**](http://www.sg.cntaiping.com) | FB: [**www.facebook.com/chinataipingsg/**](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG**

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From: Claims Dept of CTI
Sent: Tuesday, May 11, 2021 3:26 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Wei Shong <wei.shong@tlmotor.com.sg>
Subject: OUR REF: SNM21D202720/C02/PC7949L/TOHHS & YOUR REF: SMH2806H (TLM) -TO CONDUCT PRS & REVERT ON LIABILITY -SMH2806H

WITHOUT PREJUDICE

Dear Alfred,

Please **conduct PRS SMH2806H and revert on liability** soonest possible.

Kindly take note, our Insured has not filed SAS Report.

Officer In Charge: Alfred Toh

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

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From: Wei Shong <wei.shong@tlmotor.com.sg>
Sent: Monday, May 10, 2021 6:29 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: sharon.ten@tlmotor.com.sg; frontdesk@tlmotor.com.sg
Subject: Arrange survey - Accident Involving SMH2806H (TLM) and PC7949L (China Taiping) on 06.05.2021

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Your Ref: PC7949L

Our Ref: SMH2806H

DOA: 06.05.2021

Without Prejudice

Dear All,

We refer to the above matter.

Please arrange for survey as soon as possible.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thank you.

Regards,

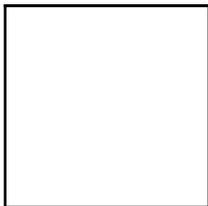


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