

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Saturday, 11 September 2021 11:26 AM
To: Veron Chen (LKKAUTO); SUR
Cc: claims@premiumauto.com.sg
Subject: LOD - FINAL REVISION - SML3588J - OD AIG - SURVEYED 11 MAY 21
Attachments: 3588.pdf

Dear Veron,

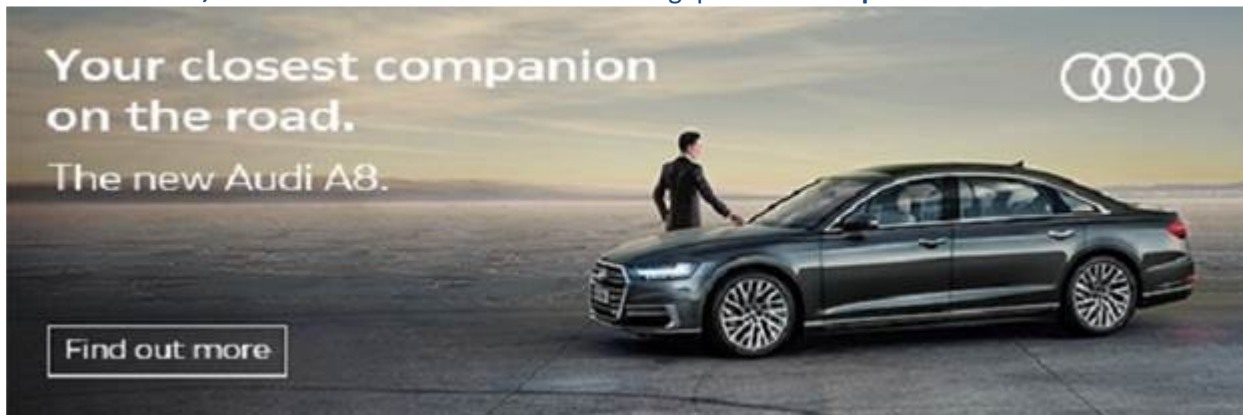
Attached LOD for your perusal. We will be submitting the original documents to Adrian by hand.

Please arrange for settlement upon receipt.

Thank you.

Best Regards,
Jennis Tan
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, 3 August 2021 9:25 AM
To: jiayee.yap@premiumauto.com.sg; boojohnny@gmail.com; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; claims@premiumauto.com.sg; SUR <sur@lkkauto.com>
Subject: RE: FINAL REVISION - SML3588J - OD AIG - SURVEYED 11 MAY 21

Dear Jia Yee,

Re-confirm repair cost of \$11,568.56 @ 4 days.

Kindly forward invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jiayee.yap@premiumauto.com.sg [<mailto:jiayee.yap@premiumauto.com.sg>]

Sent: Friday, 30 July 2021 6:14 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; boojohnny@gmail.com; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; claims@premiumauto.com.sg; SUR <sur@lkkauto.com>

Subject: RE: FINAL REVISION - SML3588J - OD AIG - SURVEYED 11 MAY 21

Hi Veron,

Amended estimate is attached.

Please re-confirm repair cost of \$11,568.56 @ 4 days.

Thanks & Best Regard

JiaYee Yap

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183

e. jiayee.yap@premiumauto.com.sg **w.** www.audi.com.sg

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Friday, 30 July 2021 8:33 AM

To: (boojohnny@gmail.com) <boojohnny@gmail.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; claims@premiumauto.com.sg; SUR <sur@lkkauto.com>

Subject: FW: FINAL REVISION - SML3588J - OD AIG - SURVEYED 11 MAY 21

Dear Mr Boo,

Any updates?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 23 July 2021 9:50 AM

To: (boojohnny@gmail.com) <boojohnny@gmail.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; claims@premiumauto.com.sg; SUR <sur@lkkauto.com>

Subject: FW: FINAL REVISION - SML3588J - OD AIG - SURVEYED 11 MAY 21

Dear Mr Boo,

Alan have spoken to Adrian.

Kindly remove Rear bumper diffuser-\$1008.80.

Repair cost of \$11,568.56 @ 4 days.

Please check.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [<mailto:boojohnny@gmail.com>]

Sent: Monday, 19 July 2021 4:16 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SML3588J - OD AIG - SURVEYED 11 MAY 21

Hi Adrian and all,

Revised estimate, resurvey docs and photographs sis attached.

Please confirm repair cost of \$12,577.36 @ 4 days.

Your early closure is well appreciated.

Best regards - Johnny Boo