

## Celine Fong (LKKAuto)

---

**From:** Celine Fong (LKKAuto)  
**Sent:** Tuesday, 11 May 2021 3:21 PM  
**To:** Irene Tay; Admin A; assignments  
**Subject:** RE: OUR REF: SNM21D202709/C02/GBE950H/TAYHP & YOUR REF: SLC 4963 L TO CONDUCT PRS & REVERT ON LIABILITY

Dear Irene,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Sent:** Tuesday, 11 May 2021 3:18 PM  
**To:** SPECIALISTS MOTOR PTE LTD <[cardoc@singnet.com.sg](mailto:cardoc@singnet.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM21D202709/C02/GBE950H/TAYHP & YOUR REF: SLC 4963 L TO CONDUCT PRS & REVERT ON LIABILITY

Dear Sir/Mdm (Specialist Motor),

Please extend a copy of your client's report to us.

Aside to LKK,

Please assist to get your surveyors to liaise with SPECIALIST MOTOR to conduct survey.

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** SPECIALISTS MOTOR PTE LTD <[cardoc@singnet.com.sg](mailto:cardoc@singnet.com.sg)>

**Sent:** Tuesday, May 11, 2021 2:46 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM21D202709/C02/GBE950H/TAYHP & YOUR REF: SLC 4963 L TO CONDUCT PRS & REVERT ON LIABILITY

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Irene

We choose [Marcus Chua \(LKK\)](#) to survey this vehicle.

Kindly check for us claim liability as soon as possible.

Thanks & Regards

Hui Lin

Specialists Motor Pte Ltd

6747 2112

---

**From:** Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]

**Sent:** Tuesday, 11 May, 2021 2:41 PM

**To:** [cardoc@singnet.com.sg](mailto:cardoc@singnet.com.sg)

**Cc:** [cardoc@singnet.com.sg](mailto:cardoc@singnet.com.sg)

**Subject:** FW: OUR REF: SNM21D202709/C02/GBE950H/TAYHP & YOUR REF: SLC 4963 L TO CONDUCT PRS & REVERT ON LIABILITY

Dear Sirs

We refer to your email .

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [\*\*claimsdept@sg.cntaiping.com\*\*](mailto:claimsdept@sg.cntaiping.com)

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [\*\*claimsdept@sg.cntaiping.com\*\*](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.

**Best Regards**

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [\*\*www.sg.cntaiping.com\*\*](http://www.sg.cntaiping.com) | **FB:** [\*\*www.facebook.com/chinataipingsg/\*\*](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Claims Dept of CTI <[\*\*claimsdept@sg.cntaiping.com\*\*](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, May 11, 2021 2:24 PM

**To:** Irene Tay <[\*\*irene.tay@sg.cntaiping.com\*\*](mailto:irene.tay@sg.cntaiping.com)>; [\*\*cardoc@singnet.com.sg\*\*](mailto:cardoc@singnet.com.sg)

**Subject:** OUR REF: SNM21D202709/C02/GBE950H/TAYHP & YOUR REF: SLC 4963 L TO CONDUCT PRS & REVERT ON LIABILITY

WITHOUT PREJUDICE

Dear Irene,

Please **conduct PRS SLC4963L and revert on liability** soonest possible.

Officer In Charge: Irene Tay- DID: 6389 6192.

**\*Kindly quote our claim reference number when replying.\***

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [\*\*claimsdept@sg.cntaiping.com\*\*](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

---

**From:** SPECIALISTS MOTOR PTE LTD <[cardoc@singnet.com.sg](mailto:cardoc@singnet.com.sg)>  
**Sent:** Tuesday, May 11, 2021 11:09 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** ACCIDENT INVOLVING SLC 4963 L AND GBE 950 H ON 09 MAY 2021 1120HRS AT YIO CHU KANG ROAD

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

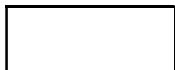
Please refer to above matter.

Attached Sketch plan and estimate for your perusal

My client vehicle (SLC 4963 L) is claiming against your insured vehicle (GBE 950 H)

Kindly check for us claim liability and OIC as soon as possible.

Thanks & Regards  
Hui Lin  
Specialists Motor Pte Ltd  
6747 2112



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)