

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#08-16  
Singapore 079120  
Attn: Motor Claims Dept

Dear Sir/ Madam

**ACCIDENT INVOLVING VEHICLE NO FBR 27E & GBH 4037 CALONG  
BLK 619A TAMPINES STREET 61 ON 07/05/2021**

We understand that you are the insurer of GBH 4037C vehicle.

I/We wish to inform you that my/our vehicle FBR 27E have been completed repairs to my/our satisfaction by M/s BAN HOCK HIN CO.PTE LTD. I/We therefore propose to claim from your as follows:

1.	Cost of Repairs	S\$	716.90
2.	Loss of Use/ <del>Rental</del> ( <u>S\$20</u> x <u>3</u> days)	S\$	60.00
3.	LTA Search Fee/GIA Reports	S\$	2.00
<b>TOTAL</b>		<b><u>S\$</u></b>	<b><u>778.90</u></b>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



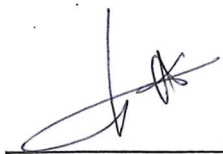
# AUTHORISATION TO ACT

I, Tan Soon Huat (the third party claimant) of 126 Henggang Ave 1  
#04-1528 Singapore 530126 (address), owner of FBR27E (vehicle no.)  
hereby authorize Ban Hock Hin Co. Pte Ltd ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. FBR27E that was damaged pursuant to the accident which occurred on 07/05/2021  
(date) along BK 619A Tampines ST61 Carpark lot 302 (location) involving vehicle no/s  
GBH4037C ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 01st (day) of October (month) 2021 (year)

 X

Signed by "the third party claimant"  
(with chop if applicable)





Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **BAN HOCK HIN CO.PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$716.90** (Repair Cost), **S\$60.00** (Loss of Use/Rental), **S\$ 2.00** (Disbursement) for vehicle no. **FBR 27E** that was damaged pursuant to the accident which occurred on **07/05/2021** (date) along **AT OPEN CARPARK BLK 619A TAMPINES STREET 62** (location) involving vehicle no/s **GBH 4037C**. This is pursuant to the inspection conducted on **11/05/2021** (date) at "the workshop"

We/I confirm that we/I are/am authorized by the owner **TOH SOON HUAT** ("the third party claimant") of vehicle no. **FBR 27E** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **FBR 27E** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28th (day) of October (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



**BAN HOCK HIN**  
Co., Pte Ltd

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE  
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL  
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

## TAX INVOICE

GST Reg No. : M2-0010542-7

Customer :

AIG ASIA PACIFIC INSURANCE PTE LTD  
CHARTIS BUILDING  
78 SHENTON WAY  
#07-16  
SINGAPORE 079120  
MOTOR CLAIMS DEPT

Invoice No. : **DLCR40108426-I11728**  
Invoice Date : 29/09/2021  
Payment Due Date : 29/10/2021

CLAIM NO. : 11728  
POLICY NO. : MC/00776833  
VEHICLE NO. : FBR0027E  
MAKE/MODEL : HON / CRF250L

<u>S/N</u>	<u>Description</u>	<u>Amount</u>
1	LUMPSUM REPAIR	\$670.00
SUB TOTAL		\$670.00
GST @ 7 %		\$46.90
GRAND TOTAL (SGD)		<b>\$716.90</b>

Validity: 30 days

For & on Behalf of  
**BAN HOCK HIN CO PTE LTD**


Printed by : RAYMOND

**bizSAFE<sub>3</sub>**



Address: No. 6, Defu lane 4, Singapore 539410 | Telephone: +65 6281 6520 | Web: [www.bhh.com.sg](http://www.bhh.com.sg)  
Fax: (Main) +65 6281 2830, (Spare Parts) +65 6285 7530, (Insurance/Project) +65 6284 2969, (Accounts) +65 6281 6759

CERT NO: 2002-1-0363  
ISO 9001: 2015


INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

gbh4037c

Date of Accident

07/05/2021 

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **23/05/2020 - 22/05/2021**

Requested By ..... **Hasrianah Bte Hassan (Ban Ho...**

Requested Date ..... **11/05/2021 10:00**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



**ACCIDENT INVOLVING GBH 4037C & FBR 27E ALONG/AT OPEN CARPARK BLK 619A  
TAMPINES STREET 62 ON 07/05/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 7/26/2021 9:16 AM

To: u-sin.enquiry@hotmail.com <u-sin.enquiry@hotmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC6/AIG21005718/Urs3

**U SIN AIR-CONDITIONING PTE LTD - BY EMAIL ONLY  
[POLICY HOLDER]**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBH 4037C & FBR 27E ALONG/AT OPEN CARPARK BLK 619A TAMPINES  
STREET 62 ON 07/05/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from FBR 27E against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as your driver was reversing and collided with Third Party's parked vehicle. Moving / Reversing vehicles should exercise greater care. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	11 May 2021 14:30	<b>Clm Dtl Modified</b>	Claimant's Name: -> -.	[A] Lee Su Li
2	11 May 2021 14:30	<b>Clm Veh Model Changed</b>	(201244) HONDA CRF250R 250cc (M).	[A] Lee Su Li
3	11 May 2021 14:30	<b>Clm Created</b>	Reg No: FBR27E. Acct Date: 2021/05/07. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Ban Hock Hin Co. Pte Ltd (HQ)	[A] Lee Su Li
4	11 May 2021 14:30	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	11 May 2021 14:30	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/05/21	[A] Lee Su Li
6	11 May 2021 14:30	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	11 May 2021 14:30	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	11 May 2021 14:32	<b>Label Added</b>	(19):Fastlane.	[A] Lee Su Li
9	11 May 2021 14:32	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] Lee Su Li
10	11 May 2021 16:08	<b>Clm Dtl Modified</b>	Claimant's Name: - -> TOH SOON HUAT.	[A] Lee Su Li
11	11 May 2021 16:08	<b>Clm Registration Modified</b>	Init.Est.:5,000 - 6,000->1,000 - 2,000.	[A] Lee Su Li
12	22 Jul 2021 08:48	<b>Clm Registration Modified</b>	Acct Time:00:00:00->16:00:00. Pol No:1800060322->1800060322-03.	[I] AIG OneClaim Integration User
13	26 Jul 2021 09:04	<b>Clm Registration Modified</b>	Pol No:1800060322-03->1800060322.	[I] Low, Xianyu
14	19 Oct 2021 19:09	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
15	19 Oct 2021 19:09	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	19 Oct 2021 19:09	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2015/01/16.	[A] JOANNE LEE KHANG MIN
17	19 Oct 2021 19:09	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
18	25 Oct 2021 17:08	<b>Adj Mandate Request</b>	Cur.Req:778.90:Lia:100%*Quantum:(a)CORw/GST:\$716.90+(b)LOU(3days x \$20):\$60+(c) GIA search fee:\$2.00 =Total: \$778.90*Recommended 3 repair days.	[A] Jaslin Kok Chin Yi
19	28 Oct 2021 12:00	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/05/21. Mandate Remarks: Subj to all docs/billings in order, SAB.	[I] Tan, Bennie-WZ
20	28 Oct 2021 12:00	<b>Adj Mandate Set</b>	Approved:778.90:Subj to all docs/billings in order, SAB.	[I] Tan, Bennie-WZ

Date From   Date To   Audit Type

### ACTIVITY

[14/07/2021 20:31] Jaslin Kok Chin Yi:  
SPOKE TO OI STAFF (SANNY) ON 14/7/2021. WILL REPORT ON 19/7/2021.  
[09/07/2021 12:00] Jaslin Kok Chin Yi:  
SENT OUT NR LETTER\_1st Registered Letter  
[14/05/2021 08:34] Lee Su Li:  
OINR \*\*\* SENT OUT FIRST NON-REPORTING LETTER

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2693783	11 May 2021 14:36:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific	FBR27E	GBH4037C	11.00

					Insurance Pte. Ltd. (Express)			
2734358	19 Oct 2021 19:09:22	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	FBR27E	GBH4037C	11.00