

SV0K21280006 / VICOM LTD (VAC) - Bukit Batok [659545]  
 ENTRY DATE & TIME: 08/02/2021 14:34 (SGT)  
 SUBMITTED BY: Somanathan Thangavelloo  
 VERSION: 1 (08/02/2021 14:34 (SGT))



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date of Submission	08/02/2021 14:34 (SGT)
Date of Accident	07/02/2021 22:49 (SGT)
Exact Location of Accident	Singapore
Additional Location Information	CLEMENTI ROAD
Country/State of Loss	Singapore

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBJ7440R
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#### INSURED/POLICYHOLDER

Is company?	Yes
Name Of Registered Owner	THIAM HENG AUTO (S) PTE LTD
Company Reg No	
Email Address	
Mobile Phone No	
Alternative Phone No	

#### VEHICLE PARTICULARS

Manufacturer	Nissan
Model	Nv350
Variant	-
Exact purpose for which vehicle was being used at time of accident	Employment
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Commercial vehicle

#### INSURANCE COMPANY

Name of Insurance Company	NTUC
Type of Coverage	Comprehensive
Fleet Policy	Yes
Policy Number	5114120101-01 (COMP)
Cover Note Number	-

#### DRIVER

Name of Driver	WAN ZAHARI BIN WAN ALI
NRIC No	
Date Of Birth	
Occupation	Outdoor



Date Of Driving Pass	
Driving experience	
Gender	Male
Mobile Number	(Phone)
Alt. Phone Number	-
Email Address	
Address	
Address complement	
Postcode	
Is the driver the policyholder?	No
If No, Relationship of the Driver with the Insured	Hirer
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

#### GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Collision - Head to Rear
Weather Conditions	Clear
Road Surface	Dry

#### OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other material or property damaged?	Yes
Number of Passengers (Including Driver)	1
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No

#### DETAILS OF POLICE ACTION

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes, against whom?	-

#### CIRCUMSTANCES OF ACCIDENT

#### REFER TO STATEMENT ATTACH

##### ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	No
Was there any audio recorded?	No

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YM635D
Vehicle Manufacturer	-
Vehicle Model	-
Vehicle Variant	-
Vehicle Colour	-
Vehicle Category	Commercial vehicle
Name of Driver	MOHD OMAR ABDULLAH
NRIC No	SXXXX201H
Contact Number	-
Address	-
Address complement	-
Postcode	-

Insurance Company Name ..... -  
Nature Of Damage ..... -  
Details of property damaged in accident ..... -  
No. Of Passenger (Including Driver) ..... -

**SKETCH PLAN****IMPORTANT NOTICE**

1. Please report **correctly** the details of the accident to speed up the claims process.
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3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**  
I understand, acknowledge, agree and consent that :  
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :  
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;  
(ii) investigating the accident and/or my claims;  
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;  
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or  
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.  
(collectively the "Purposes")  
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and  
(c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

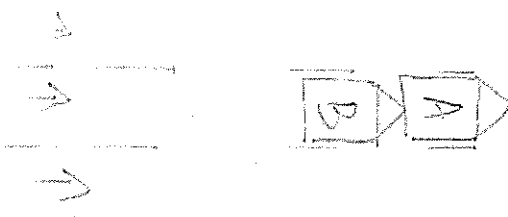


DIAGRAM (A) & (B)  
5th Floor, 100, North Bridge Road,  
Singapore 078877  
Tel: 6342 3112 Fax: 6342 3111  
Email: info@gia.org.sg

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

**Sketch Plan**

A - GBJ 7440R

B - YM 635D

## Describe Circumstances of the Accident

Accident Happened around 22:49 pm on Sunday (7 Feb 2021)  
 That point of time I'm at the traffic light waiting for the  
 traffic to turn green. Suddenly lorry banged to my van and  
 behind on the van was damaged. I have photo of my van  
 damaged, the lorry and the driving license of the driver that  
 drive the lorry

## Declaration

We declare the foregoing particulars are true in every respect.



Policyholder's Signature / Date &  
Time

*[Signature]*

Driver's Signature (If driver is not the policyholder) / Date  
& Time

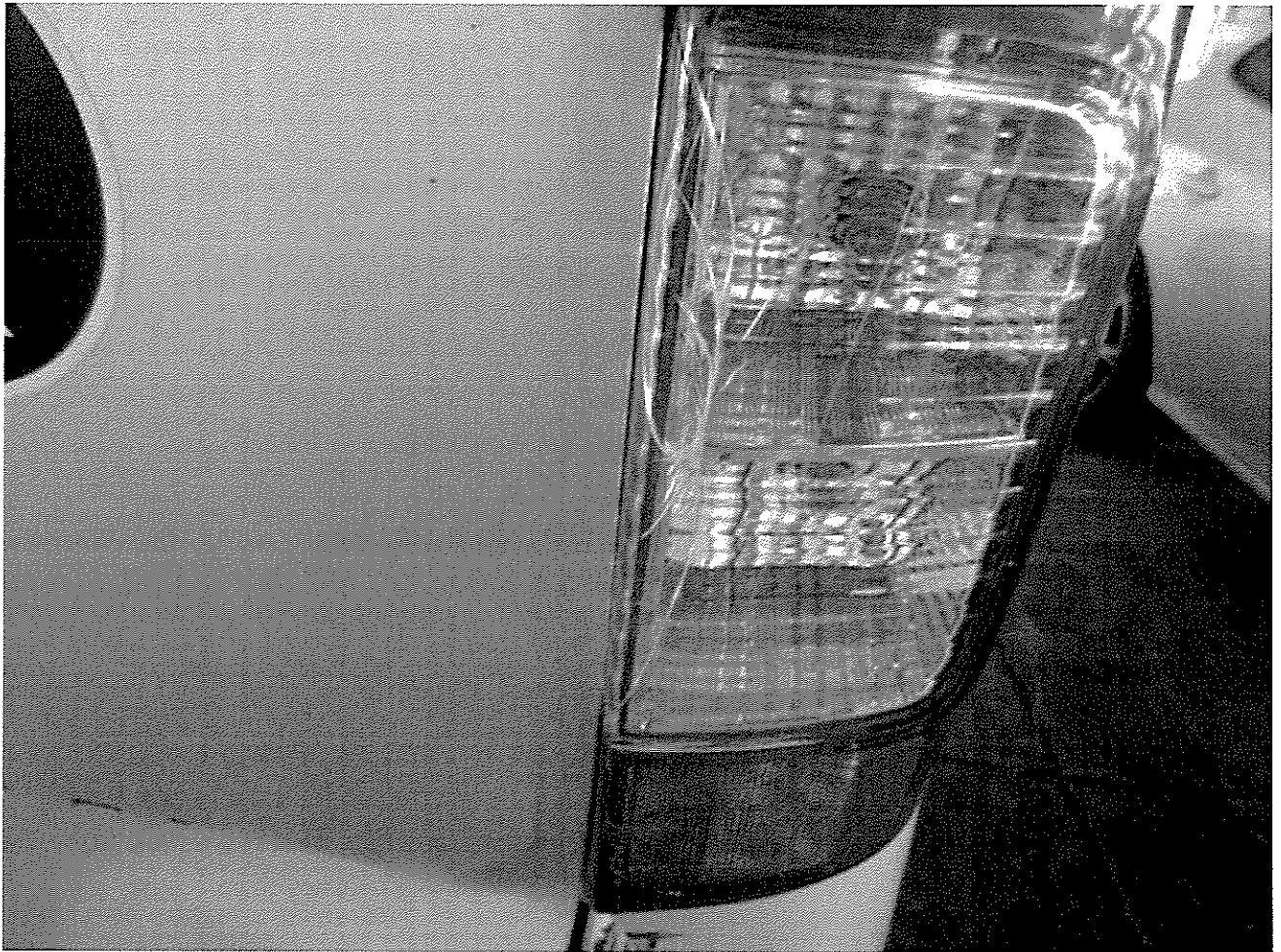
ICBC Accident Report Form  
 Form 100 (Rev. 1/20)  
 Insurance Corporation of British Columbia  
 Tel: 604-681-1234 Fax: 604-681-1235  
 Email: web@icbc.ca icbc.ca

Witnessed by Reporting Centre  
Personnel





IMAGES #6











添 興 摩 哆  
**THIAM HENG MOTOR**

(Reg. No.: 35076100 X)

1 Bukit Batok Crescent #03-17/18 WCEGA Plaza Singapore 658064

Tel: 6469 5691 Fax: 6468 9985

GST Reg. No. MX-0905058-C0

Website: <http://www.thiamhengmotor.com>

Email: [thm5691@singnet.com.sg](mailto:thm5691@singnet.com.sg)

17<sup>th</sup> MAR 2021

**M/s Thiam Heng Auto (S) Pte Ltd**

1 Bukit Batok Crescent.

#03-17/18 WCEGA Plaza

Singapore 658064

**FINAL REPAIR COSTS**

GBJ7440R

NISSAN NV350

To repair costs as recommended ..... **\$ 3430.00**

**Add 7 % GST    \$ 240.10**

**Total:    \$ 3670.10**

**SINGAPORE DOLLARS: THREE THOUSAND SIX HUNDRED SEVENTY AND  
CENTS TEN ONLY.**

Yours faithfully

**AUTHORISED SIGNATORY**

Gs/21/2138/TH/JP/4m



**PRO  
PLUS  
AUTOMOBILE  
ENGINEERS**

221 Balestier Road #10-01, Rocca Balestier, Singapore 329928  
Tel: +65 6707 8932 Fax: +65 6352 6802  
Mobile: +65 9673 0595 / +65 9788 9809  
E-mail: ethtan88@singnet.com.sg Email: ethtan88@gmail.com  
Company Registration No: 40156500M

*Consultants to Motor Industry, Automobile  
Engineers, Claims Investigators, Accident  
Reconstruction Specialists, Insurance Loss  
Assessors / Adjusters, Valuers And  
Licensed Appraisers.*

To:

M/s Thiam Heng Auto (S)  
c/o 1 Bukit Batok Crescent  
WCEGA Place  
#03-17/28  
Singapore 619407

INVOICE NO : 800026  
OUR REFERENCE : PP/ET/ST.7440.TP.03-21  
YOUR REFERENCE :  
DATE : 6 March 2021

VEHICLE REGISTRATION NO : GBJ7440R  
VEHICLE MAKE/MODEL : Nissan NV350 2.5D

- ☒ TO INSPECTION/APPRaisal FEES
- ☐ TO AFFIRM AFFIDAVIT ON
- ☐ TO COURT ATTENDANCE ON
- ☐ TO REINSPECTION FEES
- ☒ TO PHOTOGRAPHY
- ☒ TO TRANSPORTATION CHARGES & FOLLOW-UP REINSPECTION
- ☐ OTHERS (SPECIFY)
- ☐ SINGAPORE DOLLARS: SEVEN HUNDRED AND FIFTY ONLY

\$750.00





**PRO  
PLUS  
AUTOMOBILE  
ENGINEERS**

221 Balestier Road #10-01, Rocca Balestier, Singapore 329928  
Tel: +65 6707 8932 Fax: +65 6352 6802  
Mobile : +65 9673 0595 / +65 9788 9809  
E-mail: ethtan88@singnet.com.sg Email: ethtan88@gmail.com  
Company Registration No : 40156500M

*Consultants to Motor Industry, Automobile  
Engineers, Claims Investigators, Accident  
Reconstruction Specialists, Insurance Loss  
Assessors / Adjusters, Valuers And  
Licensed Appraisers.*

Our Ref : PP/ET/ST.7440.TP.03-21

6 March 2021

M/s Thiam Heng Auto (S)  
c/o 1 Bukit Batok Crescent  
WCEGA Place  
#03-17/28  
Singapore 619407

**WITHOUT PREJUDICE**

Dear Sir,

**Re: Third Party Claim  
Vehicle Registration No. GBJ7440R**

We refer to your instruction to appraise the above-mentioned vehicle on 9 February 2021.

A static inspection was carried out and our report is enclosed for your perusal. The estimated repair costs submitted by **Thiam Heng Auto** for **S\$9,377.00** as per our attached schedule has been rechecked thoroughly by us against the actual damages sustained on the vehicle, and we recommend the replacements and rectifications accordingly.

Our revised quotation for the repair is **S\$4,287.03**. In our opinion, we consider it to be excessive. We, therefore, recommend a contract lump sum repair cost. This is more economical than to have the vehicle repaired on a parts by/for parts basis. Invariably, the motor repairer has the prerogative/option for the recommended replacement components to either be repaired or be replaced.

We have negotiated with the repairer and they have agreed to repair this vehicle for **S\$3,430.00 NETT** which, in our opinion is fair and reasonable.

The repairer has agreed to undertake the repairs to your requirements at the recommended contract lump sum. However, we have not given authorisation and instruction to the repairer to proceed with the repairs.

The entire repair of the damaged vehicle should be completed within a reasonable period of **4 (four) days**, excluding weekends and public holidays.

We are reverting the matter to you for a decision, and enclosed is our invoice for services rendered.

Please do not hesitate to contact us if you have any queries on this matter.

Very truly yours,

**PRO PLUS AUTOMOBILE ENGINEERS**

*Errol Tan*

*Licensed Appraiser & Automobile Engineer*

Encls:



This information contained in these documents may be privileged and confidential, and is intended for the exclusive use of the addressee designation. If you are not the addressee, any enclosure, reproduction, distribution or other dissemination or use of this communication is strictly prohibited. If you have received this survey report in error please, contact us immediately by telephone so that we can arrange for its return.



**PRO  
PLUS  
AUTOMOBILE  
ENGINEERS**

221 Balestier Road #10-01, Rocca Balestier, Singapore 329928  
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Reconstruction Specialists, Insurance Loss  
Assessors / Adjusters, Valuers And  
Licensed Appraisers.*

**VEHICLE INSPECTION REPORT**

To: M/s Thiam Heng Auto (S)  
c/o 1 Bukit Batok Crescent  
WCEGA Place  
#03-17/28  
Singapore 619407

Insured :  
Policy Number :  
Claim Number :  
Our Reference : PP/ET/ST.7440.TP.03-21  
Own Damage/Sum Insured :  
Excess :  
Third Party/Insce Company :  
Date : 6 March 2021

Instructed By : Mr Johnny Yeo  
Date of Assignment : 9 February 2021  
Date of Accident : 7 February 2021  
Date of Inspection : 18 February 2021  
Name of Workshop : Thiam Heng Auto  
Place of Inspection : Bukit Batok Crescent  
WCEGA Place  
#03-17/28  
Singapore 619407

**PARTICULARS OF DAMAGED VEHICLE**

Registration Number	: GBJ7440R	Odometer Reading	: 46702 Km
Make/Model	: Nissan NV350 2.5D	Radio/Cassette/CD	: Fitted
Year of Manuf/Reg	: 2019	Air Conditioner	: Fitted
Engine Number	: YD25054231B	View Mirrors	: Fitted-o/s & n/s
Chassis Frame Number	: JN1MC2E26Z0031385	Seat Belts	: Fitted-Front only
Class/Type	: Panel Van [Goods]	Other Assessories	
Colour	: Metallic Silver	(Specify)	: Fitted

**PRE-ACCIDENT CONDITION OF VEHICLE**

General Condition	: Good	Any Apparent Engine	
Paintwork	: Good	Modification/s	
Footbrakes	: Serviceable	Market Value	
Steering	: Serviceable	Scrap Value (PARF/OMV)	
Undercarriage(Front)	: Serviceable		
Undercarriage(Rear)	: Serviceable		

**TYRE CONDITION ON VEHICLE**

		NEAR SIDE	OFF SIDE
Front (Size)	: 195R15	70%	70%
MAKE	Vantour		
Rear(Size)	: 195R15	70%	70%
MAKE	Mirage		
SPARE (Size)			
MAKE			
Type of Road Wheels	: STANDARD		

NOTE: The above percentages represent the estimated remaining life of the tyre threads  
\*Denotes damaged component/s

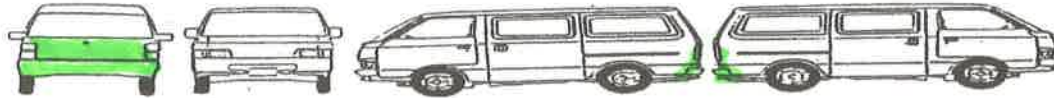
## IMPACT OF VEHICLE

[ → ]

Damages sustained were consistent with the subject vehicle being involved in a collision with another vehicle and the impact was delivered onto the rear of the vehicle.



## SYNOPSIS OF DAMAGES RESULTANT FROM THE ACCIDENT


 Damage Area/s

Damages sustained were the tailgate & its inner reinforcement - dented/bent/buckled/warped over an extensive area, tailgate hinge o/s & n/s - bent/ misaligned, tailgate inner lock/striker - bent/twisted, rear body panel - thrust inwards/buckled, rear bumper assembly, rear side panel o/s & n/s - buckled, rear compartment floor/scuttle panel - buckled etc.

*Note : Further reinspected damaged components/works-in-progress on 20/02/2021.*

*Further reinspected vehicle after completion of repairs on 23/02/2021 after spray painting & noted that damaged components were replaced and repaired accordingly.*

## ESTIMATE

The estimate submitted by Thiam Heng Auto as per schedule attached has been revised and scrutinised, and in our opinion, we consider it to be fair and reasonable. The repairer has agreed to undertake the repairs to the owner's satisfaction at our revision. As instructed, we have not authorised the repairs.

	Repairer's Estimate	Our Recommendation	
Spare Parts	6,817.00	2,997.03	Estimated number of days for repairs: 4
Labour Charges	1,560.00	790.00	
Paint Work	1,000.00	500.00	Number of photographs taken at time of static inspection: 30
Towing Charges			
Others			
TOTAL	9,377.00	4,287.03	

**Remarks:** The repairer has agreed to undertake the repairs on a contract lump sum of S\$3,430.00 NETT corresponding to supply of parts, labour and spray painting charges. Invariably, the motor repairer has the prerogative/option for the recommended replacement components to either be repaired or be replaced.

**NOTE:** The revised estimate was made from a visual inspection. Any discrepancies or unseen damage/s should be notified with the company within 7 (seven) days from the date thereof. Otherwise, revised amount should be deemed to be valid.

## APPRAISEMENT SCHEDULE

Registration No: GBJ7440R

Your Reference: PP/ET/ST.7440.TP.03-21

S/No	Qty	Descriptions	Comments/ Condition	Repairer's Estimate	Revised Amount
<b><u>PARTS REPLACEMENT-LIST ITEMS</u></b>					
1	1PC	Tailgate	Dented/buckled/warped	2,101.40	2,101.40
2	1PC	Tailgate rear handle [chrome]	Bent/distorted	353.30	353.30
3	1PC	Tailgate inner trim board	Serviceable	197.70	Rejected
4	1PC	Tailgate inner lock	Bent/disrupted	288.00	288.00
5	1PC	Tailgate striker	Bent	34.40	Repaired
6	1PC	Tailgate draught weatherstrip	Essential	135.00	135.00
7	1PC	Rear end panel [outer]	Thrustured inwards/buckled	609.40	Repaired
8	1PC	Rear bumper	Distorted	632.70	632.70
9	1PC	Rear bumper step panel	Bent	181.40	Repaired
		LESS : 30% by PRO+			1,053.12
<b><u>PARTS REPLACEMENT-NETT ITEMS</u></b>					
1	1PC	Tailgate windscreen	Serviceable	866.70	Rejected
2	1PC	Tailgate 'NISSAN' motif	Essential	48.20	48.20
3	1PC	Tailgate 'NV350' emblem	Essential	50.40	50.40
4	1PC	Tailgate 'URVAN' emblem	Essential	65.20	65.20
5	2PC	Tailgate stopper @ \$21.40	Serviceable	42.80	Rejected
6	2PC	Tailgate assembly @ \$228.70	Twisted	457.40	228.70
7	2PC	Rear bumper side holder clip @ \$17.50	Cracked	35.00	35.00
		LESS : 10% by PRO+			42.75
<b><u>PARTS REPLACEMENT-SPECIAL NETT ITEMS</u></b>					
1	1PC	Tailgate windscreen sealant/repair kit	Essential	60.00	50.00
2	1PC	Tailgate windscreen inner seal/dam kit	Essential	40.00	25.00
3	1PC	Tailgate '6 pax' decal	Essential	15.00	15.00
4	1PC	Tailgate '70 km/h' decal	Essential	15.00	15.00
5	1PC	Tailgate inner trim board clip/fastener	Essential	40.00	20.00
6	1SET	Rear bumper clip/fastener	Essential	50.00	30.00
7	1SET	Rear bumper reverse sensor	Serviceable	320.00	Rejected
8	2PC	Terostat @ \$80.00	Unnecessary	160.00	Rejected
9	1PC	Rear licence plate	Serviceable	18.00	Rejected
<b>Sub - Total</b>				<b>6,817.00</b>	<b>2,997.03</b>

## APPRAISEMENT SCHEDULE

Registration No: GBJ7440R

Your Reference: PP/ET/ST.7440.TP.03-21

S/No	Qty	Descriptions	Comments/ Condition	Repairer's Estimate	Revised Amount
			B/F	6,817.00	2,997.03
		<u>LABOUR &amp; MISC. CHARGES</u>			
1		To disconnect rear wire harness of electrical components to facilitate repairs, reconnect & check functions including to replace/recalibrate rear bumper reverse sensor to specifications		80.00	50.00
2		To dismantle/transfer/rebuild tailgate fittings/ancillary accessories to new tailgate		150.00	60.00
3		To dismantle/transfer tailgate windscreen to facilitate repairs including to conduct for water leakages etc.		150.00	120.00
4		To dismantle/install rear luggage fittings/ancillary attachments, trims, garnishes, spare tire, tools etc. to facilitate repairs		180.00	60.00
5		To dismantle/renew the rear accident damaged portions. To heat, knock-out, reshape, straighten, orientate, restore & align repairable constituents to symmetrical dimensions		1,000.00	500.00
6		To putty/primer application and spray painting including touch-up affected areas with polyurethane paint	}	1,000.00	500.00
7		To do rustproofing and cavities preservation to the replaced and repaired panels.			
Grand - Total				9,377.00	4,287.03

Note: The repairer has agreed to undertake the repairs at a contract lump sum of \$3,430.00 NETT, corresponding to supply of parts, labour and spray painting charges. Invariably, the motor repairer has the prerogative/option for the recommended replacement components to either be repaired or be replaced.

Pro Plus Automobile Engineers

ERROL TAN

B.A Econ (Hons). UK

Dip. Auto Engr. &amp; Motor Trade Management. UK

Automobile Engineer &amp; Licensed Appraiser

# **Singapore Automobile Appraisers Association**

c/o 424 Balestier Road #02-06 Giffard Mansion

Singapore 329810 Tel: 64423323

Fax : 64429690

(1) To All Members

(2) To Whom It May Concern

Date : 25<sup>th</sup> May 2004

## **Definition of the Terms and Conditions for a LUMP SUM REPAIR CONTRACT (Accident - Damaged Vehicle)**

The new committee had through a referendum with all members, by way of a circular, on the above subject, received overwhelming support and agreement.

In view of the above, it is agreed that the terms and conditions for a Lump Sum Repair Job as had been in practice by the majority of licensed appraisers in the past couple of decades, should be as follows :-

The repairer, by agreeing to a further reduction of a minimum of 20% from the revised cost for repairs as recommended by the appraiser, shall reserve the right to :

1. Replace any damaged parts with used, reconditioned or new parts.
2. Repair any damaged body parts that the repairer is confident and capable of repairing to a roadworthy condition and to the entire satisfaction of the owner.

However, the repairer by accepting the Lump Sum Repair Contract shall also be responsible for the following :-

1. Repair the vehicle to a roadworthy condition (including a final inspection by a reputable vehicle inspection centre, if the owner insists) and to the entire satisfaction of the owner.
2. To absorb or be responsible for any additional labour or parts costs which are either omitted from the original quotation or are discovered during the course of repairs.

This circular serves to supersede " The Concept of Lump Sum Repair " circular dated 29<sup>th</sup> January 2004 put up by the old committee.

THE COMMITTEE



Cs/21/2138/TH/20/4m

# PRO PLUS AUTOMOBILE ENGINEERS (Inspection photographs)





Cs | 21/2138 | TH | 28/4m

# PRO PLUS AUTOMOBILE ENGINEERS (Inspection photographs)



















Cs/21/2138/TH/JP/ym 142



Your Ref YM 635D  
Our Ref : **GBJ 7440R/TH/jp/sl**  
Date : 9 February 2021

Fax : **6538 3708**  
Tel : **3152 0985**  
Email : **jiapei@kscgp.com**

Lonpac Insurance Ltd

BY EMAIL ONLY

**DATE OF ACCIDENT: 07 FEBRUARY 2021**

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY / INSPECTIONS**

We are instructed by the owner of GBJ 7440R to notify you of a road traffic accident on 07 February 2021 at 10.49 p.m along Clementi Road, involving our client's vehicle registration number GBJ 7440R and vehicle registration number **YM 635D**, which was insured by you at the material time. A copy of the Singapore Accident Statement is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days excluding any intervening Saturday, Sunday and/or Public Holiday of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

*NB. Any settlement or offer is on the express condition that this settlement is in respect of our client's claim for property-related damages only and shall not preclude client's driver/passenger from claiming injury-related damages arising from this accident.*

Yours faithfully,

*sl*

Enc.

Your Ref : YM 635D  
Our Ref : **GBJ 7440R/TH/jp/sl**  
Date : 09 February 2021

Fax : **6538 3708**  
Tel : **3152 0985**  
Email : **jiapei@kscgp.com**

Lonpac Insurance Ltd

BY EMAIL ONLY

**DATE OF ACCIDENT: 07 FEBRUARY 2021**

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY / INSPECTIONS**

We refer to your email of even date.

Please be informed that our client is not agreeable to your proposed motor surveyors. Instead we propose you to choose a surveyor from our client's list of surveyors as appended below:-

S/no.	Name of Surveyor	Company Name
1.	Errol Tan	Pro Plus Automobile Engineers
2.	Dave Chang	Sincere Appraisal Services
3.	Lee Kok Weng	Lee Automobile Services

Please be informed that if we do not hear from you within 2 working days from the date hereof, we will assume, as per the Protocol, that you have no objections to our list of motor surveyors. You will be deemed to have agreed to any of the above motor surveyors as a "single joint expert". We will inform you who the "single joint expert" is in due course.

If you object to our client's list of motor surveyors, we will accordingly inform the client to instruct his choice of motor surveyor to conduct the pre-repair survey. Also, please let us know within 2 working days excluding any intervening Saturday, Sunday and/or Public Holiday of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle failing which our client will commence repairs thereafter without any further notice or reference to you. Please be informed that the said vehicle can be surveyed / inspected at:

Address : Thiam Heng Auto (S) Pte Ltd  
1 Bukit Batok Crescent WCEGA Plaza  
#03-17/18  
Singapore 658064

Contact Person/Tel : Johnny / Tel: 9855 8158

Yours faithfully,

*SL*

Your Ref : YM 635D

Our Ref : **GBJ 7440R/TH/jp/sl**

Date : 09 February 2021

Acknowledgement

This is to confirm that I \_\_\_\_\_ *[Full Name of Surveyor]* of \_\_\_\_\_ *[Surveyor's Company]* have completed as follows:-

(a) Pre- Repair Survey/Inspection on \_\_\_\_\_ [Date] at \_\_\_\_\_ [Time].

\_\_\_\_\_  
Name and signature of Appointed Surveyor  
Company Stamp

\_\_\_\_\_  
Witnessed by:  
Date:

(b) Pre- Repair Survey/Inspection (during dismantling) on \_\_\_\_\_ [Date] at \_\_\_\_\_ [Time].

\_\_\_\_\_  
Name and signature of Appointed Surveyor  
Company Stamp

\_\_\_\_\_  
Witnessed by:  
Date:

(c) Re-inspection of new replacement part (part by part) on \_\_\_\_\_ [Date] at \_\_\_\_\_ [Time].

\_\_\_\_\_  
Name and signature of Appointed Surveyor  
Company Stamp

\_\_\_\_\_  
Witnessed by:  
Date:

(d) Post – Repair Survey/Inspection on \_\_\_\_\_ [Date] at \_\_\_\_\_ [Time].

\_\_\_\_\_  
Name and signature of Appointed Surveyor  
Company Stamp

\_\_\_\_\_  
Witnessed by:  
Date:

Enquire Vehicle's Insurance Particulars ( As At 07 Feb 2021 / 22:49:00 )

Vehicle No.:

**YM635D**

Make Description/Model:

**MITSUBISHI / FB511BOSRDEA**

Insurance Company Name:

**LONPAC INSURANCE BHD**

Business Transaction Reference No.:

**20210209134815462322**

Please retain the business transaction reference number for Enquire Vehicle Owner Details (if required).

## Enquire Vehicle Owner Details ( As At 07 Feb 2021 / 22:49:00 )

### Vehicle Owner Details

Owner ID Type:

**Company**

Owner ID:

**200100206R**

Owner Name:

**CHIN SIONG PTE LTD**

Registered Address Type:

**Private Residential (Condo Apt or House) /  
Shopping / Office Complexes**

Registered Block/House No.:

**6**

Registered Street Name:

**FISHERY PORT ROAD**

Registered Unit No.:

**# 02 - 0M**

Registered Building Name:

**SINGAPORE WINE VAULT BUILDING**

Registered Postal Code:

**619747**

### Vehicle Insurance Details

Vehicle No.:

**YM635D**

Make Description/Model:

**MITSUBISHI / FB511BOSRDEA**

Insurance Company Name:

**LONPAC INSURANCE BHD**