

Mei Kwan (LKKAuto)

From: Andrew Lim <andrew.lim@qbe.com>
Sent: Monday, 17 May 2021 5:51 PM
To: Mei Kwan (LKKAuto)
Cc: Admin A; Jaslin Kok (LKK Auto); claims-singapore
Subject: RE: Direct Settlement - Accident Involving YN5283Y (OI : QBE - VC014514) and SHD289T (TP : LKK REF - CC3/QBE21005717/Kra3) on 07/05/2021
Attachments: YN5283Y-070521.pdf; VID-20210511-WA0007.mp4

Dear Mei Kwan,

Our insured has reported the accident. He is claiming that he did not hit TP. Please request for TP's rear video footage for our assessment.

Thank you.

Andrew Lim

Executive

Claims | Asia

1 Wallich Street, #35-01, Guoco Tower, Singapore 078881

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[Website](#) [LinkedIn](#) [Twitter](#)



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Insurance Business Asia List – Top Insurance Workplaces 2020, Asia
Winner of AustCham Singapore Business Awards 2020 – Digital Capability Award

From: Andrew Lim
Sent: Tuesday, 11 May 2021 3:38 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>
Subject: RE: Direct Settlement - Accident Involving YN5283Y (OI : QBE - VC014514) and SHD289T (TP : LKK REF - CC3/QBE21005717/Kra3) on 07/05/2021

Dear Mei Kwan,

Our insured has not reported the accident.

We will update you again.

Andrew Lim

Executive

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 11 May 2021 2:15 pm

To: Jenny Toh <jenny.toh@qbe.com>; Andrew Lim <andrew.lim@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Direct Settlement - Accident Involving YN5283Y (OI : QBE - TBA) and SHD289T (TP : LKK REF - CC3/QBE21005717/Kra3) on 07/05/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 289T at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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