

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 04.06.2021

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SLV 846T / SJA 8714Y ON. 10.05.2021

We are the authorized repair workshop for the owner of motor vehicle no: **SLV 846T**, which was involved in the captioned accident with your insured vehicle no: **SJA 8714Y**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 4,280.00
2) Loss of Use (4 day + 1 Public Holiday X \$ 60)	\$ 300.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 4,582.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|-------------------------------------|--------------------------|
| a) Final Repair Invoice | b) GIA Search Result |
| c) Letter of Authorisation , etc... | d) GIA Report |
| e) I/C & Driving License | f) Insurance Certificate |
| g) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 10.05.2021

TO : China Taiping Insurance Singapore Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SLV 846T / SJA 8714Y

ALONG AYE Towards Tuas (After Buana Vista Exit)

ON 10.05.2021

I/We, Heng Kuei Ching
of (NRIC No./ROC No.) S8057836E
of 192 Westwood Avenue #11-26 Singapore 648151
owner of vehicle no. SLV 846T in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle SLV 846T at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arisen therewith.

Signature of Owner :

Name of Owner :



Heng Kuei Ching

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00153912000 Claim No : SNM21D202752/C02/SJA8714Y/TOHHS

Claimant : HENG KUEI CHING

Amount : S\$ 4,532.00
DOLLARS FOUR THOUSAND FIVE HUNDRED AND THIRTY TWO ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLV 846T
Insured Vehicle No. : SJA 8714Y

Date of Loss : 10/05/2021
Place of Accident : AYE TOWARDS TUAS (AFTER BUONA VISTA EXIT)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MUTHAMMAL D/O KANAGAPPAN
Driver Name : HARESH MENON

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	4,280.00
(3) Loss of Use/ Rental/Earning	S\$	250.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	4,532.00

Claimant Name : HENG KUEI CHING

NRIC No : SXXXXB36E

Signature : 

Date : 04 Aug 2021

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Tax Invoice : 22398

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Date : 04.06.2021
Vehicle No : SLV 846T
Make/Model : Peugeot 3008Active
Chassis/Eng# :
Accident Date : 10.05.2021
Claim No : 0521 -22398
Reference :
Policy No :

	Amount
To proceed on lump sum repair	S\$ 4000.00

E. & O. E.	Total : S\$	4000.00
	GST @ 7% : S\$	280.00
	Amount Due : S\$	4280.00


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SJA8714Y

Date of Accident

10/05/2021



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...
Period of Insurance 22/10/2020 - 21/10/2021
Requested By ALLAN TANG (KIM CHWEE AUT...
Requested Date 10/05/2021 18:50

Payment details

Request Amount: S\$1.87
GST Amount: S\$0.13
Total Amount Due (GST Inclusive): S\$2

General Insurance Association
Records Management Centre
GST Registration No: M400017735



Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 2 June 2021 12:17 PM
To: 'hareshmenon1996riri@gmail.com'
Subject: ACCIDENT INVOLVING SJA 8714Y AND SLV 846T ON 10/05/2021

Our Ref: CC6/CTI21005714/Ues3

02 JUNE 2021

MUTHAMMAL D/O KANAGAPPAN / HARESH MENON

Dear Sir/Madam,

ACCIDENT INVOLVING SJA 8714Y AND SLV 846T ON 10/05/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Friday, 23 July 2021 10:11 AM
To: Asher Sng (LKKAUTO); Admin A
Cc: Claims Dept of CTI; Alfred Toh; Hsiao Tong (LKKAUTO)
Subject: RE: CTI REF: SNM21D202752/C02/SJA8714Y/TOHHS & LKK REF: CC6/CTI21005714/Ues3-SLV846T-TPP ON DIRECT SETTLEMENT
Attachments: RE: CTI REF: SNM21D202752/C02/SJA8714Y/TOHHS & LKK REF: CC6/CTI21005714/Ues3-SLV846T-TPP ON DIRECT SETTLEMENT

Follow Up Flag: Follow up
Flag Status: Flagged

LKK REF: CC6/CTI21005714/Ues3-SLV846T
CTI REF: SNM21D202752/C02/SJA8714Y/TOHHS

Dear Asher

We have given the mandate on 24 June 2021, copied to your good office, to proceed to resolve the property damage claim up to \$4,532.00.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, July 23, 2021 9:52 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: CTI REF: SNM21D202752/C02/SJA8714Y/TOHHS & LKK REF: CC6/CTI21005714/Ues3-SLV846T-TPP ON DIRECT SETTLEMENT

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Hi Alfred,

We refer to the email dated 23/06/2021.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Thursday, 24 June 2021 9:44 AM

To: Haresh Menon <hareshmenon1996riri@gmail.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; IISTERRY <IISTERRY@GMAIL.COM>

Subject: CTI REF: SNM21D202752/C02/SJA8714Y/TOHHS & LKK REF: CC6/CTI21005714/Ues3-SLV846T-TPP ON DIRECT SETTLEMENT

LKK REF: CC6/CTI21005714/Ues3-SLV846T

CTI REF: SNM21D202752/C02/SJA8714Y/TOHHS

**ATTN: MS MUTHAMMAL D/O KANAGAPPAN
c/o MR HARESH MENON**

Dear Sir/Mdm

We refer to emails of 19 May 2021 and 2 June 2021.

The assessment by our appointed agent on the third party property damage claim at \$4,532.00 is in order.

Please confirm whether you are having Private Settlement with third party claimant for the sum of \$4,532.00 for our next course of action.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Wednesday, June 23, 2021 5:39 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM21D202752/C02/SJA8714Y/TOHHS & YOUR REF: CC6/CTI21005714/Ues3-SLV846T-TPP ON DIRECT SETTLEMENT

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Your ref : SNM21D202752/C02/SJA8714Y/TOHHS

Our ref : CC6/CTI21005714/Ues3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **FASTECH AUTO PTE LTD**" at **\$4,532.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 19,482.56	\$ 4,280.00
2. Loss of Use (5days x \$60)	\$ 300.00	\$ 250.00 (5days x \$50)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 19,784.56	\$ 4,532.00

Enclosed here with all the relevant documents for your perusal.

****Contacted insured and he prefer to let the insurance to settle the matter.**

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 19 May 2021 9:28 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; hareshmenon1996riri@gmail.com; chanmenon@hotmail.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; IISTERRY <IISTERRY@GMAIL.COM>
Subject: RE: OUR REF: SNM21D202752/C02/SJA8714Y/TOHHS & YOUR REF: CC6/CTI21005714/Ues3-SLV846T-TPP ON DIRECT SETTLEMENT

[Confidential]

LKK REF: CC6/CTI21005714/Ues3

CTI REF: SNM21D202752/C02/SJA8714Y/TOHHS

Dear Asher

We refer to our email of 12 May 2021.

Attach herewith mutual client's Accident Report for your attention and necessary action.

We were advised by Mr Haresh Menon (driver) that he may want to have private settlement with the third party, SLV846T.

Please assist to contact him and advise him the claim amount for his consideration.

Aside to Mr Haresh Menon, please note that M/s LKK Auto Consultants Pte Ltd is our appointed agent handling the incoming claim against MDM MUTHAMMAL D/O KANAGAPPAN's motor insurance policy.

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Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Alfred Toh
Sent: Wednesday, May 12, 2021 4:56 PM
To: suli@lkkauto.com; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; IISTERRY <IISTERRY@GMAIL.COM>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: OUR REF: SNM21D202752/C02/SJA8714Y/TOHHS & YOUR REF: CC6/CTI21005714/Ues3-SLV846T-TPP ON DIRECT SETTLEMENT

[Confidential]

LKK REF: CC6/CTI21005714/Ues3

CTI REF: **SNM21D202752/C02/SJA8714Y/TOHHS – ACCIDENT NOT REPORTED**

Dear Sirs

We refer to your email of even date pertaining to the above matter.

Please note that Insured has not and/or has yet to file Accident Report.

Aside to Terry, **please assist to remind mutual client, MS MUTHAMMAL D/O KANAGAPPAN to file Accident Report IMMEDIATELY** to enable M/s LKK Auto Consultants Pte Ltd (our appointed agent) to handle the incoming property damage claim against her motor insurance policy.

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Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Claims Dept of CTI

Sent: Wednesday, May 12, 2021 3:59 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; suli@lkkauto.com; Asher Sng (LKKAuto <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: OUR REF: SNM21D202752/C02/SJA8714Y/TOHHS & YOUR REF: CC6/CTI21005714/Ues3-SLV846T-TPP ON DIRECT SETTLEMENT

WITHOUT PREJUDICE

Dear Alfred,

Please revert to **LKK Auto** on **Direct Settlement SLV846T** soonest possible and our Insured has not filed SAS Report.

Officer In Charge: Alfred Toh

Kindly quote our claim reference number when replying.

NOTICE :

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, May 11, 2021 4:43 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJA 8714Y (OI : CTI - TBA) and SLV 846T (TP : LKK REF - CC6/CTI21005714/Ues3) on 10/05/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLV 846T at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd