

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 21 July 2021 5:15 pm
To: 'Steve Lim'; SUR
Subject: RE: EQI REF: DM21HO00730 / SL: TP Claim SJD857E & SGP2178R
Attachments: SJD857E IA.pdf

Dear Steve,

Enclosed herewith preliminary advice of SJD 857E.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Wednesday, 19 May 2021 1:43 pm
To: 'Steve Lim' <steve.lim@eqinsurance.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: EQI REF: DM21HO00730 / SL: TP Claim SJD857E & SGP2178R

Dear Steve,

Please be informed that we have inspected the vehicle SJD 857E on 17/05/2021.

We are pending for estimate from repairer.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Tuesday, 11 May 2021 11:33 am
To: 'Steve Lim' <steve.lim@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: EQI REF: DM21HO00730 / SL: TP Claim SJD857E & SGP2178R

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Steve Lim <steve.lim@eqinsurance.com.sg>
Sent: Tuesday, 11 May, 2021 11:01 AM
To: 'assignments' <assignments@lkkauto.com>
Subject: FW: EQI REF: DM21HO00730 / SL: TP Claim SJD857E & SGP2178R

Dear LKK,

No estimate. Please assist on PRI. Both reports attached

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Steve Lim
Assistant Manager | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9885 | tel 65 6223 9433 ext 885 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: chin [<mailto:chin@modernautomotive.com.sg>]
Sent: Tuesday, 11 May 2021 10:49 AM
To: Steve Lim <steve.lim@eqinsurance.com.sg>
Subject: RE: EQI REF: DM21HO00730 / SL: TP Claim SJD857E & SGP2178R

Dear Steve

Thank you for your email.

We select LKK Auto Consultants Pte Ltd to survey our client vehicle.

Regards,
Grace Chin
Modern Automotive Pte Ltd
Blk 3023-A, Ubi Road 1 #01-61
Singapore 408717

Tel: 6748 4422
Fax: 6747 6720

From: Steve Lim <steve.lim@eqinsurance.com.sg>
Sent: Tuesday, 11 May 2021 10:46 am
To: chin <chin@modernautomotive.com.sg>
Subject: EQI REF: DM21HO00730 / SL: TP Claim SJD857E & SGP2178R

Without Prejudice
Save As To Costs

Dear Sir,

Liability clear

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) JP Knights Pte Ltd Tel: 63450068	8) Appraisals Associates Pte Ltd Tel : 67472822

Fax: 63445328	Fax: 67470070
9) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432	10) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221

point for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

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Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Steve Lim

Assistant Manager | Claims

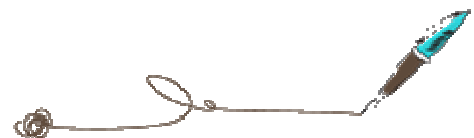


EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9885 | tel 65 6223 9433 ext 885 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: chin [<mailto:chin@modernautomotive.com.sg>]

Sent: Tuesday, 11 May 2021 10:43 AM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: Re: TP Claim SJD857E & SGP2178R

Dear Sir

We refer to the above matter.

Kindly advise liability and arrange survey our client vehicle as follow:

Your Insured: SGP2178R

Our Insured: SJD857E

DOA: 08.05.2021

We enclosed herewith our client's report for your perusal and please revert asap.

Thank you

Regards,
Grace Chin
Modern Automotive Pte Ltd
Blk 3023-A, Ubi Road 1 #01-61
Singapore 408717

Tel: 6748 4422
Fax: 6747 6720