

Re: Arrange survey on SLN9402Z (EQ: SL13A // DM21HO00712-JG)

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Tue 8/6/2021 12:57 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Joel Goh' <joel.goh@eqinsurance.com.sg>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>

1 attachments (134 KB)

PRELI ADVISE.pdf;

Dear Sir/Madam,

Enclosed Preliminary advise for SLN 9402Z

Thanks and regards,

Denise

Case handler

LKK Auto Consultants Pte Ltd

Tel: ☎ 62563561 Fax: 📠 6256 4315

Email: ✉ sur@lkkauto.com

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 11 May 2021 10:03 AM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>; SUR <sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: Arrange survey on SLN9402Z (EQ: SL13A // DM21HO00712-JG)

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Tuesday, 11 May, 2021 9:37 AM

To: 'City Auto' <cityauto@singnet.com.sg>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: Arrange survey on SLN9402Z (EQ: SL13A // DM21HO00712-JG)

Without Prejudice

Save As To Cost

Dear Vronica

Thank you for your confirmation.

We will arrange accordingly.

Dear LKK

Please assist on this PRS.

Announcement

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In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Best Regards,

Joel Goh

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-

00 Tower Block MND

Complex Singapore

069110

did 65 6500 6772 | tel 65



6223 9433 ext 772 |
fax 65 6223 4190
www.eqinsurance.com.sg



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From: City Auto <cityauto@singnet.com.sg>
Sent: Monday, 10 May 2021 3:45 PM
To: Joel Goh <joel.goh@eqinsurance.com.sg>
Subject: RE: Arrange survey on SLN9402Z (EQ: SL13A // DM21HO00712-JG)

Dear Joel,

Please arrange **LKK Auto Consultants Pte Ltd** to survey.

Thank you.

Best Regards,

Vronica Law
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]
Sent: Monday, 10 May, 2021 3:42 PM
To: 'City Auto'
Subject: RE: Arrange survey on SLN9402Z (EQ: SL13A // DM21HO00712-JG)

Without Prejudice
Save As To Costs

Dear Vronica

We shall be appointing our surveyor to attend to the pre-repair survey of your client’s vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
7) JP Knights Pte Ltd Tel: 6345 0068 Fax: 6344 5328	8) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070
9) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	10) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.
Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Announcement

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Best Regards,
Joel Goh

Senior Executive | Claims

**EQ Insurance Company Limited**

5 Maxwell Road #17-

00 Tower Block MND

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069110

did 65 6500 6772 | tel 65

6223 9433 ext 772 |

fax 65 6223 4190

www.eqinsurance.com.sg

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From: City Auto <cityauto@singnet.com.sg>**Sent:** Monday, 10 May 2021 3:36 PM**To:** EQI PRS <EQIPRS@eqinsurance.com.sg>**Subject:** Arrange survey on SLN9402Z

Dear Motor Claim Department,

Kindly arrange survey on following vehicle :

TP Survey

Your Vehicle : SL13A

Our Vehicle : SLN9402Z

D.O.A : 06/05/2021

LOCATION : BLK 160, Sing Ming Drive, Sin Ming Auto City #05-01 Singapore 575722

Thank you.

Best Regards,*Vronica Law*

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944