

Veron Chen (LKKAUTO)

From: Rico 60 Claims <claims@rico60.com>
Sent: Wednesday, 22 September 2021 9:40 AM
To: Naz (LKKAUTO)
Cc: Veron Chen (LKKAUTO); SUR
Subject: Re: SMH 6559 U VOLKSWAGEN JETTA ----- FINALIZE

hi Naz,

accept and closed at **Lump Sum COR of \$7,650.00 / 6 REPAIR DAYS**

Regards,xiong



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

On Tue, Sep 21, 2021 at 1:41 PM Naz (LKKAUTO) <Naz@lkkauto.com> wrote:

Dear Mr Xiong,

Attached herewith is the amended marked estimate after review by our technical advisor. We will proceed to finalize if you are agreeable with the amended **Lump Sum COR of \$7,650.00 / 6 REPAIR DAYS**

subject to insurance approval;

Thank you.

Best Regards,

Naz | Senior Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@rico60.com>
Sent: Monday, 20 September 2021 9:36 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: Naz (LKKAuto) <Naz@lkkauto.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>; Rico 60 Enquiry <enquiry@rico60.com>; SUR <sur@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Hui Zhen (LKK Auto) <huizhen@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: Re: SMH 6559 U VOLKSWAGEN JETTA ----- FINALIZE

hi LKk

any update ? ?

A week passed, we are still haven't received your surveyor update

Kindly finalize ASAP

Regards
Xiong

On Sep 12, 2021 at 7:16 PM, <[<Veron Chen \(LKKAuto\)>](mailto:Veron Chen (LKKAuto))> wrote:

Dear Xiong,

Already informed Naz to expedite on the matter.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email : sur@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rico 60 Claims [<mailto:claims@rico60.com>]
Sent: Sunday, 12 September 2021 1:36 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: Celine Fong (LKKAuto) <celinefong@lkkauto.com>; Naz (LKKAuto) <Naz@lkkauto.com>; Rico 60 Enquiry

<enquiry@rico60.com>

Subject: Re: SMH 6559 U VOLKSWAGEN JETTA ----- FINALIZE

hi Veron,

still haven't received your surveyor update

can i accept naz finalize offer on email 01/sep **Lump Sum COR of \$7,950.00 / 6 REPAIR DAYS.??**

Regards,

xuong



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: [+65 6286 6060](tel:+6562866060) | Fax: [+65 6286 7060](tel:+6562867060)

Email: claims@rico60.com

On Thu, Sep 9, 2021 at 12:42 AM Rico 60 Claims <claims@rico60.com> wrote:

hi Veron& naz

kindly update for this case asap Thank you.

Regards,

xiong



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: [+65 6286 6060](tel:+6562866060) | Fax: [+65 6286 7060](tel:+6562867060)

Email: claims@rico60.com

On Tue, Sep 7, 2021 at 10:21 PM Claims <claims@rico60.com> wrote:

hi naz ,

Kindly update me ASAP.....

Regards

Xiong

On Sep 6, 2021 at 7:53 AM, <[Veron.Chen \(LKKAuto\)](mailto:Veron.Chen@LKKAuto.com)> wrote:

Dear Naz,

Kindly updates repairer on the finalize

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email :sur@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rico 60 Claims [<mailto:claims@rico60.com>]

Sent: Sunday, 5 September 2021 2:11 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>

Cc: Naz (LKKAuto) <Naz@lkkauto.com>

Subject: Re: SMH 6559 U VOLKSWAGEN JETTA ----- FINALIZE

hi Veron,

any update on this?

Regards,

xiong



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: [+65 6286 6060](tel:+6562866060) | Fax: [+65 6286 7060](tel:+6562867060)

Email: claims@rico60.com

On Wed, Sep 1, 2021 at 4:00 PM Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Mr Xiong,

On behalf of Naz, kindly ignore this email.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email :sur@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Naz (LKKAuto)

Sent: Wednesday, 1 September 2021 12:03 PM

To: Rico 60 Claims <claims@rico60.com>

Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: Re: SMH 6559 U VOLKSWAGEN JETTA ----- FINALIZE

Dear Mr Xiong,

My sincere apologies for the late reply. Attached herewith is the amended marked estimate. We will proceed to finalize if you are agreeable with the amended **Lump Sum COR of \$7,950.00 / 6 REPAIR DAYS**

subject to insurance approval;

Thank you.

Best Regards,

Naz | Senior Technical Investigator

LKK Auto Consultants

Phone: [6841-2157](tel:6841-2157) | Email: Naz@lkkauto.com | Fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rico 60 Claims <claims@rico60.com>
Sent: Wednesday, 1 September 2021 8:33 AM
To: Naz (LKKAuto) <Naz@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: Rico 60 Enquiry <enquiry@rico60.com>
Subject: Re: SMH 6559 U VOLKSWAGEN JETTA ----- FINALIZE

hi lkk

May I know who the surveyor naz from LKK ????

kindly inform naz to contact me ASAP.....

Regarding **SMH 6559 U VOLKSWAGEN JETTA - FINALIZE**

Regards,

XIONG

[8121 0478](tel:81210478)



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: [+65 6286 6060](tel:+6562866060) | Fax: [+65 6286 7060](tel:+6562867060)
Email: claims@rico60.com

On Wed, Aug 4, 2021 at 10:32 PM Rico 60 Claims <claims@rico60.com> wrote:
HI Naz,

REMINDER FINALIZE,

Regards,

xiong



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: [+65 6286 6060](tel:+6562866060) | Fax: [+65 6286 7060](tel:+6562867060)
Email: claims@rico60.com

On Sun, Jul 18, 2021 at 6:39 PM Rico 60 Claims <claims@rico60.com> wrote:

hi lkk,

REMINDER FINALIZE,

Kindly assist us to finalize this case ASAP.

Regards,

XIONG



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: [+65 6286 6060](tel:+6562866060) | Fax: [+65 6286 7060](tel:+6562867060)
Email: claims@rico60.com

On Fri, Jul 9, 2021 at 7:54 PM Rico 60 Claims <claims@rico60.com> wrote:

HI Naz,

Kindly assist us to finalize this case.

Pls check & revert to us soon.

Thank you.

Regards,

xiong



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: [+65 6286 6060](tel:+6562866060) | Fax: [+65 6286 7060](tel:+6562867060)
Email: claims@rico60.com

On Fri, May 21, 2021 at 7:52 AM Rico 60 Claims <claims@rico60.com> wrote:

HI Naz,

Kindly assist us to finalize this case.

Pls check & revert to us soon.

Thank you.

Regards,

xiong



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: [+65 6286 6060](tel:+6562866060) | Fax: [+65 6286 7060](tel:+6562867060)
Email: claims@rico60.com

On Wed, May 19, 2021 at 8:09 AM Rico 60 Claims <claims@rico60.com> wrote:

HI Naz,

Kindly assist us to finalize this case.

Pls check & revert to us soon.

Thank you.

Regards,

xiong



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: [+65 6286 6060](tel:+6562866060) | Fax: [+65 6286 7060](tel:+6562867060)
Email: claims@rico60.com

On Fri, May 14, 2021 at 3:13 PM Rico 60 Claims <claims@rico60.com> wrote:

HI Naz,

Kindly assist us to finalize this case.

Pls check & revert to us soon.

Thank you.

Regards,

xiong



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: [+65 6286 6060](tel:+6562866060) | Fax: [+65 6286 7060](tel:+6562867060)
Email: claims@rico60.com