

### 潘發展私人有限公司

Head Off : 399, Changi Road S'pore 419846. Tel: (65) 6747 0770 Fax: (65) 6841 1263
Ubi : Blk 3007 #01-432/436 Ubi Road 1, S'pore 408701. Tel: (65) 6744 0770 Fax: (65) 6742 0250
Toh Guan : Blk 36 Toh Guan Road East #01-35 S'pore 608580 Tel: (65) 6515 0770 Fax: (65) 6515 0779

Website

: www.asphoon.com Email: Enquiry@asphoon.com Co Reg No: 197701213H

Your Ref: CC6/AIG21005686/Era3

Our Ref: FBS1838U

Date: 19 JUN 2021

AIG ASIA PACIFIC INSURANCE PTE LTD

78 Shenton Way Singapore 079120

Attn: Motor Claim Dept

Dear Sir / Madam

### ACCIDENT INVOLVING FBS1838U AND GBB694M ON 28APR2021

### RE: LOD ( PD CLAIM ONLY )

1 COR

\$1,239.50

2 GST 7%

\$86.76

3 LOU

\$150.00 ( \$50 X 03 Repair days)

4 LTA SEARCH GBB694M

7.45

TOTAL

\$1,483.71

Your faithfully

**GER ONG KEE** 

A.S.PHOON PTE LTD

Blk 36 Toh Guan Road East

Enterprise Hub #01-35 Singapore 608580

T:6515 0770

E: kee@asphoon.com

Date: 18-06-2021

A.S.Phoon Pte Ltd (Toh Guan) Blk 36 Toh Guan Road East Enterprise Hub # 01-35 Singapore 608580

Dear Sir / Madam,

### RE: LETTER OF AUTHORISATION

I would like to authorised you 'A.S.Phoon Pte Ltd' to make a Third Party Claim

of FBS 1838U on my behalf (PD) BI CLAIM ).

Please call me at 87262612 if you need any clarification.

Thank you.

Your faithfully,

Signature :\_\_\_

Name : SITI NUR CHAIRUNNISA BINTE MOHAMED NAVOM

NRIC : \$9634675A HP : 84262612 Date : 186.2021 DATE: 18-6-2021

### TO WHOM IT MAY CONCERN

UNDERTAKING OF PAYMENT FOR INSURANCE CLAIM ON THIRD PARTY BASIS FOR

MOTORCYCLE NO : FBS 1833-U

DATE OF ACCIDENT: 28/04/2021

LOCATION: NEW UPPER CHANGI ROAD

THIS IS CONFIRM THAT I APPOINT A.S.PHOON PTE LTD AS MY ABOVE INSURANCE THIRD PARTY CLAIM.

I HEREBY UNDERTAKE TO MAKE FULL PAYMENT TO A.S.PHOON PTE LTD TO THE REPAIR BILLS FOR MY MOTORCYCLE UPON COMPLETION SO AS TO ENABLE ME TO RELEASE THE RECEIPT TO MY SOLICITORS TO PROCEED THE CLAIMS FOR ME.

IN ANY CASE, WHEREBY I DEFAULT PAYMENT, A.S.PHOON PTE LTD WILL HAVE THE RIGHT TO PROCEED WITH LEGAL ACTION AT MY COST INCLUDING STORAGE FEE AND INTEREST.

x WA

NAME: SITI NUR KHANKUNNISA BINTE MUHAMEN NAVON

NRIC NO: \$9634675A

ADDRESS: BUK 533 BEDOK MORTH ST3, 407458 S(460533)

CONTACT NO HOME:

HP : 87262612



## AUTHORIZATION TO ACT (AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, SITI NUR KHAIRUNNISA BINTI MOHAMED NAZZM ("the third party claimant")
of APT BLK 533 BEDOK NORTH STREET 3 #07-758 \$ 460533 (address),
owner of <u>FBS 18384</u> (vehicle no.) hereby authorize
A-S-PHUON PTE LTD BIK36 Toh Guan Road East Enterprise Hub #01-35
("the workshop") to act for me with respect to my claim for repair costs and/ex
rental and/or loss of use ("claim") for my vehicle no. FBS 18384 that was
damaged pursuant to the accident which occurred on 38/04/2471(date) along
NEW UPPER CHANGI ROAD (location)
involving vehicle no/s GBB 694M ("the accident").
I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment furtherto settlement of my claim with payment cheque/s being made in
favour of the workshop.
I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.
as the differentiations of the other verileiers is concerned.
Date thisl8day of06(month) 2021(year)
WE SETTLE PROPERTY DAMES
TO PERCONDI
TO PERSONAL INJURY CLAIM
18.06.2021 Le. 2004
Signed by "the third party claimant"  Signed by "the workshop"

SITI NUR CHAIRUNNISA BINTE MOHAMED NAZEM

## RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/l, <u>A.S. PHOON PTE LTD</u> ("the workshop") hereby confirm that we/l have reached an agreement with the appointed surveyor of AlG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$ 1,326.26</u> (Repair Cost), <u>S\$ 90.00</u> (Loss of Use/Rental), <u>S\$ 7.45</u> (Disbursement) for vehicle no. <u>FBS 1838U</u> that was damaged pursuant to the accident which occurred on <u>28/04/2021</u> (date) along <u>NEW UPPER CHANGI ROAD</u> (location) involving vehicle no/s <u>GBB 694M</u>. This is pursuant to the inspection conducted on <u>11/05/2021</u> (date) at "the workshop"

We/I confirm that we/I are/am authorized by the owner <u>SITI NUR KHAIRUNNISA BINTI MOHAMED NAZEM</u> ("the third party claimant") of vehicle no. <u>FBS 1838U</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to FBS 1838U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this (day) of 1	1 (month) 20_21_ (year)
CTY	A.S. PHOO
Signed by appointed surveyor	Signed by "the workshop" (with chop)

WE SETTLE PROPERTY DAMAGE

CLAIM ONLY MIHOUT PREJUDICE

TO PERSONAL INTURY CLAIM.

AND 21/10/21

SAIL NUR LARRENN DIST
BINTI ME HAMED NA

### **TAX INVOICE**



# 潘發展私人有限公司 A. S. PHOON PTE. LTD.

cos no one else

Buy and sell Motor-cycles for Cash, Hire Purchase, Spare Parts, Repair and Insurance Agents

No. R 8408

迎各代卡專

分種理及營

付件險理哆

款歡和並西

Head Off : 399, Changi Road S'pore 419846. Tel: (65) 6747 0770 Fax: (65) 6841 1263

: 599; Changr Road S pore 419040. Tel. (65) 6147 0770 Fax. (65) 6299 0994 : 1005-9. Serangoon Road S'pore 328168. Tel. (65) 6200 0770 Fax. (65) 6299 0994 : Blk 3007 #01-432/436 Ubi Road 1, S'pore 408701. Tel. (65) 6744 0770 Fax. (65) 6742 0250 : Blk 36 Toh Guan Road East Enterprise Hub #01-35 S'pore 608580. Tel. (65) 6515 0770 Fax. (65) 6515 0779

Ubi Toh Guan

: www.asphoon.com Email: Enquiry@asphoon.com Co Reg No: 197701213H Website

GST REG. NO: M2-0026983-7

數 量 Quantity	貨 名 DESCRIPTION	單 數 Unit Price	銀 Amount 額 cts.
	Being FBS 1838 U Repair cost		1239.10
	Your Ref: cc6/A1621005686/E	[ra]	
	GST @ 7%		86.76

收貨人 Received by: 經手人 Signature by:

### > Back to OneMotoring

Land Transport Authority

Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

10 May 2021 / 12:09:00

Receipt Date/Time : 10 May 2021 / 12:09:00

### Tax Invoice/Receipt

Receipt No.: ITNET-00000-210510-001643

Previous Receipt No.:

S/N	Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Resul	t of Insurance Enquiry - GBB694M				
As at	28 Apr 2021/15:45:00				
Insura	ince Co: AIG ASIA PACIFIC INSURAN	NCE PTE. LTD.			
	Insurance Enquiry - GBB694M				
	Enquiry Fee		7.00	0.49	7.49
7	20210510120743114454	0.1.7.1	7.00	0.40	7.40
		Sub-Total	7.00	0.49	7.49
		Total Before Rounding	7.00	0.49	7.49
		Rounding Difference			0.04
		Total Amount Payable			7.45
	×	Paid By			
		552630XXXXXX3972	eNETS	Credit Card	7.45
		Total			7.45
		Cash Change			0.00
		Tendered Amount			7.45
		Excess Refundable Amount			0.00

### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

### ACCIDENT INVOLVING GBB 694M & FBS 1838U ALONG/AT NEW UPPER CHANGI ROAD ON 28/04/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Tue 5/25/2021 1:53 PM

To: lihongplastic@hotmail.com lihongplastic@hotmail.com>

Cc: Admin A <admin-a@lkkauto.com> Our Ref: CC6/AIG21005686/Era3

### LIHONG PLASTIC TRADING- BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

### ACCIDENT INVOLVING GBB 694M & FBS 1838U ALONG/AT NEW UPPER CHANGI ROAD ON 28/04/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from FBS 1838U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your driver was reversing and collided with Third Party. Moving / Reversing vehicles should exercise greater care. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

### **Claim Audit**

lo.	On	RAIL Audit	Remarks	Ву				
10.	10 May		Reliaiks	-				
1	2021 18:48	Clm Dtl Modified	Claimant's Name: -> SITI NUR KHAIRUNNISA BINTI MOH.	[A] HOW ME KWAN				
2	10 May 2021 18:48	Clm Veh Model Changed	(206540) YAMAHA MT-15 155cc.	[A] HOW ME KWAN				
3	10 May 2021 18:48	Reg No: FBS1838U. Acct Date: 2021/04/28. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte.  Clm Created Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: A.S. Phoon Pte Ltd  (Toh Guan)						
4	10 May 2021 18:48	Adj Co Assigned						
5	10 May 2021 18:48	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/20	[A] HOW ME KWAN				
6	10 May 2021 18:48	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW ME KWAN				
7	10 May 2021 18:48	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrato				
8	10 May 2021 18:48	Label Added	(19):Fastlane.	[A] HOW ME KWAN				
9	10 May 2021 18:48	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] HOW ME KWAN				
10	11 May 2021 13:47	Adj Adjuster Assigned	MOHD RASUL -> CHEN TSUE YEE	[A] HOW ME KWAN				
11	21 May 2021 09:06	Clm Registration Modified	Acct Time:15:00:00->16:20:00.	[I] AIG OneClaim Integration User				
12	23 Aug 2021 22:01	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN				
	23 Aug 2021 22:01	Clm Dtl Modified	Insured ID: -> Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN				
4	23 Aug 2021 22:01	Clm Dtl Modified	JPJ Reg. Date: -> 2021/02/03.	[A] JOANNE LEE KHANG MIN				
15	23 Aug 2021 22:01	Clm Details Notified		[A] JOANNE LEE KHANG MIN				
16	28 Sep 2021 15:36	Adj Mandate Request	$\label{lower} Cur.Req: 1423.72: Lia: 100\%*Quantum: (a) CORw/GST: \$1,326.26+(b) LOU(3 days \times \$30): \$90+(c) \ LTA search fee: \$7.45 = Total: \$1,423.72 **Recommended 3 repair days$	[A] Jaslin Ko Chin Yi				
17	29 Sep 2021 10:17	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/20	[I] Chew, May				
.8	29 Sep 2021 10:17	Adj Mandate Set	Approved:1423.72.	[I] Chew, Ma				

#### **ACTIVITY**

[11/05/2021 13:56] HOW MEI KWAN: OINR. To send out first letter.

Merimen Bill	Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Асс Туре	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount	
2693536	10 May 2021 18:54:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	FBS1838U	GBB694M	11.00	
2718784	23 Aug 2021 22:01:05	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	FBS1838U	GBB694M	11.00	