Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Friday, 14 May 2021 9:37 AM

To: Cecilia Low; SUR

Subject: RE: OUR REF: SNM21D202664/C02/YP9177J/LOWCT & YOUR REF:

KSG/5358/2021/C/ct, JTF2135

Dear Cecilia,

Please be informed that we have inspected the vehicle JTF 2135 on 11/05/2021.

We are pending for estimate from repairer.

The make & model is YAMAHA NMAX (155cc).

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>

Sent: Monday, 10 May 2021 3:16 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR

<sur@lkkauto.com>

Subject: RE: OUR REF: SNM21D202664/C02/YP9177J/LOWCT & YOUR REF: KSG/5358/2021/C/ct, JTF2135

Dear Sirs

Please let us have the make and model of the TP vehicle, so that we may create the case in Merimen. Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email <u>claimsdept@sg.cntaiping.com</u> or fax at <u>6224 7175</u>. Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Monday, 10 May 2021 3:05 PM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>

Cc: cindy.tan@kannansg.com.sg

Subject: RE: OUR REF: SNM21D202664/C02/YP9177J/LOWCT & YOUR REF: KSG/5358/2021/C/ct, JTF2135

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Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Cecilia Low < cecilia.low@sg.cntaiping.com >

Sent: Monday, 10 May, 2021 2:54 PM

To: assignments@lkkauto.com; 'SUR' sur@lkkauto.com;

Cc: cindy.tan@kannansg.com.sg

Subject: RE: OUR REF: SNM21D202664/C02/YP9177J/LOWCT & YOUR REF: KSG/5358/2021/C/ct, JTF2135

Dear Sirs

Please attend to the survey.

Thank you.

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Cecilia Low (Ms)

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From: cindy.tan@kannansg.com.sg

Sent: Monday, 10 May 2021 2:53 PM

To: Cecilia Low < cecilia.low@sg.cntaiping.com >

Subject: RE: OUR REF: SNM21D202664/C02/YP9177J/LOWCT & YOUR REF: KSG/5358/2021/C/ct, JTF2135-TO CONDUCT PRS

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Dear Sirs / Mdm

WITHOUT PREJUDICE

RE: PROPERTY DAMAGE CLAIM

CLAIMANT: CHUNG KA WAI (FIN NO.: G7714273N)

ACCIDENT INVOLVING VEHICLES NO. JTF 2135 & YP 9177J ALONG SUNGEI KADUT STREET 1 ON 6 MAY 2021

AT 1135 HRS

PRE-REPAIR INSPECTION NOTICE

We refer to the above matter and to your email of even date.

We are instructed to propose using Mr Adrian Ling from LKK as the single joint expert as listed in your said email.

Kindly contact Ah Xian – 9232 7457 to arrange for the pre-repair inspection soonest possible.

Regards

Cindy Tan
On behalf of Mr Kannan

M/S KANNAN SG Advocates & solicitors 50 Chin Swee Road #08-03 Thong Chai Building Singapore 169874

TEL: (+65) 6429 0253 FAX: (+65) 6223 1660

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From: Cecilia Low <cecilia.low@sg.cntaiping.com>

Sent: Monday, 10 May 2021 2:41 pm

To: Cindy Tan < cindy.tan@kannansg.com.sg>

Subject: RE: OUR REF: SNM21D202664/C02/YP9177J/LOWCT & YOUR REF: KSG/5358/2021/C/ct, JTF2135-TO

CONDUCT PRS

Without Prejudice

Dear Sirs

Please let us have a copy of your client's accident statement, if the same had not been furnished to us earlier.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

| LKK | FTA | |
|--------------|---------------|--|
| Adrian Ling | Ben Chua | |
| Kenneth Kong | Chow Bo Xiong | |
| Marcus Chua | Gary Soon | |
| Mohd Taufikh | Henry Ng | |
| Steve Chen | Ng You Han | |

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

NOTICE:

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All correspondences should be made via email <u>claimsdept@sg.cntaiping.com</u> or fax at <u>6224 7175</u>. Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Monday, 10 May 2021 2:22 PM

To: Cecilia Low < cecilia.low@sg.cntaiping.com >; Cindy Tan < cindy.tan@kannansg.com.sg >

Subject: OUR REF: SNM21D202664/C02/YP9177J/LOWCT & YOUR REF: KSG/5358/2021/C/ct, JTF2135-TO CONDUCT

PRS

WITHOUT PREJUDICE

Dear Cecilia,

Please conduct PRS JTF2135 soonest possible.

Officer In Charge: Cecilia Low - DID: 6389 6530.

^{*}Kindly quote our claim reference number when replying.*

NOTICE:

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Thank you

Angie Foo Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: cindy.tan@kannansg.com.sg < cindy.tan@kannansg.com.sg>

Sent: Monday, May 10, 2021 10:00 AM

To: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>> **Subject:** yREF: YP 9177J Oref: KSG/5358/2021/C/ct

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs / Mdm

WITHOUT PREJUDICE

RE: PROPERTY DAMAGE CLAIM

CLAIMANT: CHUNG KA WAI (FIN NO.: G7714273N)

ACCIDENT INVOLVING VEHICLES NO. <u>JTF 2135</u> & YP 9177J ALONG SUNGEI KADUT STREET 1 ON 6 MAY 2021

AT 1135 HRS

PRE-REPAIR INSPECTION NOTICE

We act for Mr Chung Ka Wai, the owner of motor vehicle No. JTF 2135, which was involved in the aforesaid accident. A copy of our client's Traffic Accident report is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle at our clients' workshop. The details are as follows:-

Place: M/s JEC Auto Service Pte. Ltd.

1 Kaki Bukit Avenue 6

#02-11 Autobay@Kaki Bukit

Singapore 417883

Contact Person: Ah Xian - 9232 7457

| If we do not receive any reply from | you within the stip | pulated timeline, o | our client shall | proceed to rep | air the vehicle |
|-------------------------------------|---------------------|---------------------|------------------|----------------|-----------------|
| without further reference to you. | | | | | |

Kindly revert.

Regards

Cindy Tan
On behalf of Mr Kannan

M/S KANNAN SG Advocates & solicitors 50 Chin Swee Road #08-03 Thong Chai Building Singapore 169874

TEL: (+65) 6429 0253 FAX: (+65) 6223 1660

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