

Hsiao Tong (LKKAuto)

From: Claims <claims@rico60.com>
Sent: Friday, 9 July 2021 12:11 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: [Request for Video Footage] - Your Ref: SLK6643E // LKK Ref: CC6/AIG21005676/Aps3 [ACCIDENT INVOLVING SLK 6643E(AIG) AND SLJ 7946E ON 04/05/2021]
Attachments: WhatsApp Image 2021-07-09 at 12.07.27 PM.JPEG; WhatsApp Image 2021-07-09 at 12.06.36 PM.JPEG; ef8b2794-7a9c-46ed-a842-d7029f841c45.jpg; fb8a6c6e-ec13-4fa5-92ed-a63fd46af226.jpg; e69bdc88-237b-472d-a8f9-48ea653931b8.jpg

Dear Hsiao Tong,

As per our tele-conversation.

These are the scene photos & BOLA.

Based on BOLA scenario 15, the insured the impact is on the rear fender so the scenario 15 applies.

On our client's side, we won't bear any liability.

Thank you.

Best Regards,
Prescelia Hoe



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: settlement.rico60@gmail.com

From: Enquiry [mailto:enquiry@rico60.com]
Sent: Tuesday, July 6, 2021 12:36 PM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Rico 60' <claims@rico60.com>
Cc: 'Admin A' <admin-a@lkkauto.com>
Subject: RE: [Request for Video Footage] - Your Ref: SLK6643E // LKK Ref: CC6/AIG21005676/Aps3 [ACCIDENT INVOLVING SLK 6643E(AIG) AND SLJ 7946E ON 04/05/2021]

Dear Hsiao Tong,

Sorry for missing out your previous emails.

Unfortunately the video footage we have is corrupted.

Thank you.

Best Regards,
Prescelia Hoe



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#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: settlement.rico60@gmail.com

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Monday, June 28, 2021 3:57 PM

To: Damian Lim <enquiry@rico60.com>; Rico 60 <claims@rico60.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [Request for Video Footage] - Your Ref: SLK6643E // LKK Ref: CC6/AIG21005676/Aps3 [ACCIDENT INVOLVING SLK 6643E(AIG) AND SLJ 7946E ON 04/05/2021]

2nd REMINDER

Your Ref: **SLK6643E**

LKK Ref: CC6/AIG21005676/Aps3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLK 6643E(AIG) AND SLJ 7946E ON 04/05/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against our insured policy(SLK6643E).

We have received a claim from SLJ7946E.

We understand that you are acting on behalf of our insured Ms Tang Cai Hong to file a claim against the insurer of SLJ7946E and her car video footage is with your workshop.

We would like to request for the said video footage for our necessary action.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 7 June 2021 10:02 AM

To: Damian Lim <enquiry@rico60.com>; Rico 60 <claims@rico60.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [Request for Video Footage] - Your Ref: SLK6643E // LKK Ref: CC6/AIG21005676/Aps3 [ACCIDENT INVOLVING SLK 6643E(AIG) AND SLJ 7946E ON 04/05/2021]

REMINDER

Your Ref: **SLK6643E**

LKK Ref: CC6/AIG21005676/Aps3

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 14 May 2021 4:40 PM

To: Damian Lim <enquiry@rico60.com>; Rico 60 <claims@rico60.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [Request for Video Footage] - Your Ref: SLK6643E // LKK Ref: CC6/AIG21005676/Aps3 [ACCIDENT INVOLVING SLK 6643E(AIG) AND SLJ 7946E ON 04/05/2021]

Your Ref: **SLK6643E**

LKK Ref: CC6/AIG21005676/Aps3

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Best Regards,

Hsiao Tong, Chew | Case Handler

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