

Our Ref: CC0521/SHA 88Y/JW(st)  
Date: 19.05.2021

AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY, AIG BUILDING #07-16  
Singapore 079120

Attn : Motor Claims Department

Dear Sir/Madam

**Without Prejudice**

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**ACCIDENT ON 07.05.2021 INVOLVING SHA 88Y & SJK 885L ALONG KIM KEAT LINK / LOR 6 TOA  
PAYOH**

We are the authorised repair workshop for CityCab Pte Ltd, the owner of vehicle No SHA 88Y, which was involved in the captioned accident with your insured vehicle No SJK 885L.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs	5 days x S\$ 128.40	S\$	2,598.26
2. Loss of Rental		S\$	642.00
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE]      **Total Claims**      S\$      **3,642.26**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**LETTER OF AUTHORISATION**

(NAF / PAF)


**ACCIDENT INVOLVING Hyundai Ioniq SHA88Y , SJK885L  
ALONG LOR 6 TOA PAYOH****ON 07-May-21 09:05**I / We **TAN AH SOON** (Hirer) NRIC No.: **SXXXX914C**and/or (Relief) NRIC No.: **SXXXX914C**Taxi Number **SHA88Y**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **08-May-2021**Name of Hirer **TAN AH SOON**Hirer NRIC **SXXXX914C**

Signature :

Address **384 TAMPINES STREET 32 #06-37  
520384**Contact No. **96759819**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,598.26 (Repair Cost), S\$713.60 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SHA 88Y that was damaged pursuant to the accident which occurred on 07/05/2021 (date) along KIM KEAT LINK (location) involving vehicle no/s SJK 885L. This is pursuant to the inspection conducted on 10/05/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CITYCAB PTE LTD ("the third party claimant") of vehicle no. SHA 88Y make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHA 88Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14<sup>th</sup> (day) of Feb (month) 2021 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
50 LAYANG DRIVE  
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Repeat printout Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHA 88Y

INV. NO/DATE  
91562538 18.05.2021

MAKE  
HYUNDAI

JOB NO.  
305467824

MODEL  
IONIQ(G3)

ODOMETER READING

DATE OF REG  
22.10.2019

DATE/TIME IN  
08.05.2021 10:00

CHASSIS CODE  
KMH851CVLU180534

Description : 3P 07.05.2021

S/No Part No.

Qty Unit Price %Disc Net

### PART REQUISITION

0001	04-01-0104-2282	COVER-RR BUMPER#	1	459.40	20.00	367.52
0002	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0003	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0004	04-01-0104-2226	LAMP ASSY-LICENSE PLATE	1	85.30	20.00	68.24
0005	04-01-0104-2270	EMBLEM-HYBRID	1	24.30	20.00	19.44
0006	04-01-0104-2271	EMBLEM-IONIQ	1	31.30	20.00	25.04
0007	28-01-0103-0009	REAR BOOT LOGO CCTPL	1	30.00	0.00	30.00
0008	28-01-0103-0010	REAR BOOT TEL NUMBER CCTPL	1	35.00	0.00	35.00
0009	28-01-9999-2026	APP LOGO REAR BONNET CCPL	1	30.00	0.00	30.00
0010	09-01-9999-0068	REVERSE SENSOR ASSY*	1	180.00	0.00	180.00

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91562538	2,598.26	

## TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHA 88Y

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
22.10.2019

CHASSIS CODE  
KMHC851CVLU180534

INV. NO/DATE  
91562538 18.05.2021

JOB NO.  
305467824

ODOMETER READING

DATE/TIME IN  
08.05.2021 10:00

S/No	Part No.		Qty	Unit Price	%Disc	Net
0011	FNPS	NUMBER PLATE FRONT	1	45.00	0.00	45.00
0012	04-01-0104-2175	SYMBOL MARK-H	1	24.30	20.00	19.44
SUB-TOTAL			:			1,198.28

### JOB NATURE

0001	PB	PANEL BEATING		700.00		700.00
0002	SP	SPRAYPAINT CHARGE		500.00		500.00
0003	20-204	REMOVE/REFIX REVERSE SENSOR		30.00		30.00
SUB-TOTAL			:			1,230.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No
8010004	91562538	2,598.26	

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHA 88Y

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
22.10.2019

CHASSIS CODE  
KMHC851CVLU180534

INV. NO/DATE  
91562538 18.05.2021

JOB NO.  
305467824

ODOMETER READING

DATE/TIME IN  
08.05.2021 10:00

Items total		2,428.28
Add GST @	7.000 %	169.98
Invoice amount		2,598.26

Issued by : CHEWBEELENG 18.05.2021 14:39:26  
Repair type : CFSO/57/57  
Payment Type/Term: /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No
8010004	91562538	2,598.26	

Our Ref: CC21050118



Date: 18 May 2021

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	07/05/2021 @ 09:05 hrs
ALONG	LOR 6 TOA PAYOH
INVOLVING	SJK885L

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA0088Y** (the "Taxi"). The Taxi was hired to **TAN AH SOON IC NO SXXXX914C** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$128.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

SJK885L

Date of Accident

07/05/2021 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **22/09/2020 - 21/09/2021**

Requested By ..... **Por Moy Juan (COMFORTDELG...**

Requested Date ..... **08/05/2021 11:32**

**Payment details**

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

*SJA 884*

## **Jaslin Kok (LKK Auto)**

---

**From:** Jaslin Kok (LKK Auto)  
**Sent:** Friday, 14 May 2021 9:45 AM  
**To:** haruka\_@hotmail.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SJK 885L & SHA 88Y ALONG/AT SLIP ROAD FROM TOA PAYOH LOR 6 TO KIM KEAT LINK ON 07/05/2021

Our Ref: CC4/AIG21005673/Nra3

**QUEK MEE MEE (GUO MIMI) – BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SJK 885L & SHA 88Y ALONG/AT SLIP ROAD FROM TOA PAYOH LOR 6 TO KIM KEAT LINK ON 07/05/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHA 88Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 May 2021 17:43	<b>Clim Dtl Modified</b>	Claimant's Name: -> CITYCAB PTE LTD. Claimant's ID: -> 199502839G.	[A] HOW MEI KWAN
2	10 May 2021 17:43	<b>Clim Veh Model Changed</b>	(206517) HYUNDAI AE IONIQ HEV FL 1.6 DCT (A).	[A] HOW MEI KWAN
3	10 May 2021 17:43	<b>Clim Created</b>	Reg No: SHA88Y. Acct Date: 2021/05/07. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (S G). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] HOW MEI KWAN
4	10 May 2021 17:43	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	10 May 2021 17:43	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/05/20	[A] HOW MEI KWAN
6	10 May 2021 17:43	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	10 May 2021 17:43	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp res)	[I] Merimen Administrator
8	10 May 2021 17:44	<b>Label Added</b>	(23):Express.	[A] HOW MEI KWAN
9	10 May 2021 17:44	<b>Adj Adjuster Assigned</b>	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	11 May 2021 15:21	<b>Adj Adjuster Assigned</b>	MOHD TAUFIKH BIN HAMID -> Muhammad Nazril Bin Abdullah	[A] HOW MEI KWAN
11	25 Jan 2022 09:51	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
12	25 Jan 2022 09:51	<b>Clim Dtl Modified</b>	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	25 Jan 2022 09:51	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2019/10/22.	[A] JOANNE LEE KHANG MIN
14	25 Jan 2022 09:51	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	28 Jan 2022 16:42	<b>Adj Mandate Request</b>	Cur.Req:3313.86:Liability:100%*Quantum: (a)CORw/GST: \$2,598.26+(b)LOR(4days x \$128.40):\$513.60+(c)LOI(4days x \$50): \$200 +(d) GIA search fee: \$2 = Total: \$3,313.86***Recommended 3 repair days +1 PRS=4DAYS	[A] Jaslin Kok Chin Yi
16	07 Feb 2022 15:42	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/05/20	[I] Lee, Ming-Yao
17	07 Feb 2022 15:42	<b>Adj Mandate Set</b>	Approved:3313.86.	[I] Lee, Ming-Yao

Date From  Date To  Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2693653	11 May 2021 11:04:17	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHA88Y	SJK885L	11.00
2760673	25 Jan 2022 09:51:52	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHA88Y	SJK885L	11.00

