

RE: TP CLAIM

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Mon 10/5/2021 12:46 PM

To: 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Phoebe Xie' <phoebe.xie@ergo.com.sg>

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Monday, 10 May, 2021 12:29 PM

To: alfredautoss@gmail.com; Admin-D (LKKAuto (admin-d@lkkauto.com) <admin-d@lkkauto.com>; Admin A (admin-a@lkkauto.com) <admin-a@lkkauto.com>; Mei Kwan (LKKAuto (Meikwan@lkkauto.com) <Meikwan@lkkauto.com>

Cc: Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: FW: TP CLAIM

Dear Alfred,

Please provide us TP accident report **ASAP** for case registration

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Alfred Quah <alfredautoss@gmail.com>
Sent: Monday, 10 May 2021 11:56 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: Re: TP CLAIM

[WITHOUT PREJUDICE SAVE AS TO COSTS]

DEAR SIRs

WE LIKE TO ARRANGE FOR LKK AUTO TO SURVEY THE DAMAGE VEHICLE .

Thank you.

Best Regards,

Alfred QUAH (Mr)
Alfred Auto Services & Supplies
ACRA: 391089/00E
HP/WhatsApp: 9145-4773
Tel: 6483-4586
Fax: 6483-4882
Email: alfredautoss@gmail.com
Address: 5035 Ang Mo Kio Industrial Park 2, #01-351,
Singapore 569538

On Mon, May 10, 2021 at 11:15 AM ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:

Dear Alfred,

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
AJAX	Billy
Autoprobe	Tay Beng Hee

Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
JPK	Anthony
LKK	Byran / Andrew Ling

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Alfred Quah <alfredautoss@gmail.com>
Sent: Saturday, 8 May 2021 3:08 pm
To: ergoinsurance@ergo.com.sg
Cc: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: TP CLAIM

(WITHOUT PREJUDICE SAVE AS TO COST)

ERGO INSURANCE PTE LTD
NO 8 TEMASEK BOULEVARD
#04-01 SUNTEC TOWER THREE
SINGAPORE 038988
TEL 68299199 FAX 68299247

MOTOR CLAIM DEPARTMENT
ACCIDENT INVOLVING SJJ7772M & YP5022Z ON 07/05/2021 15.30 (SGT) 189 SELEGIE RD SINGAPORE
188332 ALONG SELEGIE ROAD .

DEAR SIRs

WE ACT FOR MS WOON MOON HSIA WHOSE VEHICLE REG NO SJJ7772M & YP5022Z WAS DAMAGED IN THE ABOVE ACCIDENT AS A RESULT OF THE ACCIDENT OUR CLIENT VEHICLE HAS BEEN DAMAGE BEFORE OUR CLIENT PROCEEDS TO REPAIR THE DAMAGE VEHICLE , PLEASE LET US KNOW WITHIN 2 WORKING DAY

OF YOUR RECEIPT OF THIS NOTICE WHETHER YOU LIKE TO CONDUCT (A PRE-REPAIR SURVEY) OF THE VEHICLE .

OUR CLIENT VEHICLE IS AT THE FOLLOWING ADDRESS

ALFRED AUTO SERVICES & SUPPLIES
BLK 5035 # 01-351 ANG MO KIO IND PK2
SINGAPORE 569538
PERSON IN CHARGE ALFRED QUAH @ 91454773

IN COMPLIANCE WITH THE (NIMA PROTOCOL) PLEASE LET US HAVE YOUR 10 SURVEYORS IF WE DO NOT RECEIVE ANY REPLY FROM YOU WITHIN THE STIPULATED TIMELINE OUR CLIENT SHALL PROCEED TO REPAIR THE VEHICLE WITHOUT FURTHER REFERENCE TO YOU .

Thank you.

Best Regards,

Alfred QUAH (Mr)
Alfred Auto Services & Supplies
ACRA: 391089/00E
HP/WhatsApp: 9145-4773
Tel: 6483-4586
Fax: 6483-4882
Email: alfredautoss@gmail.com
Address: 5035 Ang Mo Kio Industrial Park 2, #01-351,
Singapore 569538

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