

Re: LKK \ CMTD2101467/GPL(nr) - FBL7278H ACC ON 05.05.21 | PRI ARRANGEMENT FOR SLL 6144 Z

Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

Tue 11/5/2021 3:23 PM

To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; **assignments** <assignments@lkkauto.com>; **SUR** <sur@lkkauto.com>

Cc: 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>

Dear Sir/Madam,

We had surveyed vehicle SLL 6144Z on 10/05/2021 and are pending estimate from repairer.

Thanks and regards,

Denise

Case handler

LKK Auto Consultants Pte Ltd

Tel: ☎ 62563561 Fax: 📠 6256 4315

Email: ✉ sur@lkkauto.com

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Sent: Monday, 10 May 2021 12:21 PM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>

Subject: RE: LKK \ CMTD2101467/GPL(nr) - FBL7278H ACC ON 05.05.21 | PRI ARRANGEMENT FOR SLL 6144 Z

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, 10 May, 2021 12:11 PM

To: Claims <claims@rico60.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: LKK \ CMTD2101467/GPL(nr) - FBL7278H ACC ON 05.05.21 | PRI ARRANGEMENT FOR SLL 6144 Z

Without Prejudice

Our Reference: CMTD2101467/GPL

Your Reference: SLL6144Z

Hi Jesski,

We refer to your email reply of today and will appoint **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Kenneth or Mr. Marcus** to survey **SLL6144Z** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Please be informed that we have yet to receive our insured's accident report.

Thank you.

-
Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

-

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



SOMPO
INSURANCE

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Claims <claims@rico60.com>

Sent: Monday, May 10, 2021 11:54 AM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: Re: PRI \ CMTD2101467/GPL(nr) - FBL7278H ACC ON 05.05.21 | PRI ARRANGEMENT FOR SLL 6144 Z

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

hi Dear

kinldy arrange LKK Auto Consultants PRI

On May 10, 2021 at 11:30 AM, <[Grace Teo](#)> wrote:

Our Reference: CMTD2101467/GPL

Your Reference: SLL6144Z

Date: 10/05/2021

Without Prejudice
EMAIL ONLY

OUR Email:

motorsurvey@sompo.com.sg

Attention:

M/S RICO 60 AUTO SERVICES PTE LTD

Dear Jesski,

ACCIDENT INVOLVING FBL7278H & SLL6144Z ON 29.04.2021

We refer to your Notice of Accident.

Please be informed that Mr. Gnoh Pau Loong is the handler of this case who can be contacted at [63295 217](tel:63295217) / PauLoong.Gnoh@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	
	RT Appraisal Pte Ltd	Ricky Teng	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: [6329 5170](tel:63295170) | T: [6461 6555](tel:64616555)

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Rico 60 Claims <claims@rico60.com>

Sent: Monday, May 10, 2021 8:21 AM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: D'Silva, Vivien D/O George Bonnie <Vivien.DSilva@sompo.com.sg>

Subject: Re: GBL7278H | PRI ARRANGEMENT FOR SLL 6144 Z acc on 05.05.21

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Grace,

Sorry for our mistake,

Our Client – SLL6144Z

Your Insured – FBL7278H

DOA – 05/05/2021

Regards,

Jesski Low



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: [+65 6286 6060](tel:+6562866060) | Fax: [+65 6286 7060](tel:+6562867060)

Email: claims@rico60.com

On Mon, May 10, 2021 at 8:02 AM Teo, Grace <grace.teo@sompo.com.sg> wrote:

Without Prejudice

Hi Jesski,

We do not have any record that this vehicle, GBL7278H insured with us.

Please provide more information to enable us to look into the matter.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: [6329 5170](tel:63295170) | T: [6461 6555](tel:64616555)

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Rico 60 <claims@rico60.com>

Sent: Friday, May 7, 2021 6:16 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: PRI ARRANGEMENT FOR SLL 6144 Z

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear all,

Kindly arrange PRI to survey the said vehicle as follows:

Our Client – SLL6144Z
Your Insured – GBL7278H
DOA – 05/05/2021

Thank you.

Best Regards,
Jesski Low



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: [+65 6286 6060](tel:+6562866060) | Fax: [+65 6286 7060](tel:+6562867060)

Email: claims@rico60.com