

## Mei Kwan (LKKAuto)

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**From:** Mavis, Chew <Chew.Mavis@aig.com>  
**Sent:** Tuesday, 11 May, 2021 10:13 AM  
**To:** Mei Kwan (LKKAuto); Tan, Wilson-KL  
**Cc:** Hsiao Tong (LKKAuto); Admin A; Cheok, Lee Wai  
**Subject:** #9653459631SG004#023# Escalating of third party bodily injury - AIG REF: 9653459631SG - DOA 07.05.21 SHC1909L with your insured SMT460X \*Third Party Claim\* // LKK REF: CC4/AIG21005669/T1pa3

Dear Mei Kwan,

Thanks for the referral.

Dear Wilson,

Please note that 9653459631SG-004 has been assigned to you based on the listing. For your review, thanks!

*If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.*

Best regards,

**Ms. Mavis Chew**  
Complex Claims Examiner  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1970  
[chew.mavis@aig.com](mailto:chew.mavis@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Monday, May 10, 2021 5:32 PM  
**To:** Mavis, Chew <Chew.Mavis@aig.com>; Cheok, Lee Wai <Cheok.Leewai@aig.com>  
**Cc:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** [EXTERNAL] Escalating of third party bodily injury - AIG REF: TBA - DOA 07.05.21 SHC1909L with your insured SMT460X \*Third Party Claim\* // LKK REF: CC4/AIG21005669/T1pa3

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Dear Sir / Madam,

We refer to the above matter.

Third party bodily injury ("BI") sighted in TP GIA report.

Note : officer in charge – Hsiao Tong.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Monday, 10 May, 2021 9:25 AM

**To:** 'Chin, Lee-Ying' <[Lee-Ying.Chin@aig.com](mailto:Lee-Ying.Chin@aig.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'Lim, Kok-Chong' <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>

**Subject:** RE: aigencrypt DOA 07.05.21 SHC1909L with your insured SMT460X \*Third Party Claim\*

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chin, Lee-Ying <[Lee-Ying.Chin@aig.com](mailto:Lee-Ying.Chin@aig.com)>

**Sent:** Monday, 10 May, 2021 9:02 AM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>

**Subject:** aigencrypt DOA 07.05.21 SHC1909L with your insured SMT460X \*Third Party Claim\*

Hi LKK,

Kindly assist to survey.

OI hasn't lodge GIA report.

Thanks.

Best Regards,

**Lee Ying, Chin**

Senior Claims Associate – Auto  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1947  
[Lee-Ying.Chin@AIG.com](mailto:Lee-Ying.Chin@AIG.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Loke Wei Yieng <[LokeWY@sparkcarcare.com](mailto:LokeWY@sparkcarcare.com)>  
**Sent:** Monday, May 10, 2021 8:39 AM  
**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>  
**Cc:** Jumanibm Masudin <[jumanibm@cde.com.sg](mailto:jumanibm@cde.com.sg)>; Chiang Liat Choon <[chianglec@cde.com.sg](mailto:chianglec@cde.com.sg)>  
**Subject:** [EXTERNAL] DOA 07.05.21 SHC1909L with your insured SMT460X \*Third Party Claim\*

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Hi officer in-charge,

Please see attached repair estimate and GIA.

Kindly arrange to survey the vehicle at 59 Loyang Drive (S)508969 4th floor.

Best regards,  
Ms. Loke YY  
Loyang Accident Repair  
ComfortDelgro Engineering Pte Ltd  
DID: 62148355

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**From:** [canon@comfortdelgro.com.sg](mailto:canon@comfortdelgro.com.sg) <[canon@comfortdelgro.com.sg](mailto:canon@comfortdelgro.com.sg)>  
**Sent:** Monday, 10 May 2021 8:24 AM  
**To:** Loke Wei Yieng <[LokeWY@sparkcarcare.com](mailto:LokeWY@sparkcarcare.com)>  
**Subject:** 1909

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