

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 20 June 2022 2:27 PM
To: Tan, Bennie-WZ
Cc: Admin A
Subject: RE: AIG REF: 0281147440SG-003 || TP veh: SGU2977A (DOA: 09/05/2021) *** LKK REF: CC6/AIG21005665/rs3

Hi Bennie,

Based on record, no video/evidence from third party repairer. Till date, third party did not arrange for survey.

In view of this, we will proceed to close file at our end and submit bill for Merimen fee to your good office soon.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Saturday, 18 June 2022 1:17 PM

To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: AIG REF: 0281147440SG-003 || TP veh: SGU2977A (DOA: 09/05/2021) *** LKK REF: CC6/AIG21005665/rs3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]
Sent: Friday, June 17, 2022 3:09 PM
To: Admin A <admin-a@lkkauto.com>
Subject: AIG REF: 0281147440SG-003 || TP veh: SGU2977A (DOA: 09/05/2021)

Hi LKK Team

Reference to the above aging matter.

We are reviewing this claim. Can you kindly urgently update the latest developments/last correspondent with the Third Party on said matter?

If there is no survey done till date, kindly close off case in merimem and render us your billing (if any).

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Low, Xianyu <Xianyu.Low@aig.com>
Sent: Friday, 14 May 2021 10:19 am
To: Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Subject: aigencrypt RE: AIG REF: 0281147440SG-003 || TP veh: SGU2977A (DOA: 09/05/2021)

Hi Su Li,

Kindly be informed that insured details has been shared to you in Merimen.
Thank you.

Thanks & Regards,

Low Xian Yu
AIG

Adjuster II Express Claims PC,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002210

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Sent: Friday, May 14, 2021 9:54 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Low, Xianyu <Xianyu.Low@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: RE: AIG REF: 0281147440SG-003 || TP veh: SGU2977A (DOA: 09/05/2021)

Hi FNOL colleagues

Reference to below email, your needed assistance to provide insured details to LKK.

Thank you.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, May 14, 2021 9:30 AM

To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] Re: AIG REF: 0281147440SG-003 || TP veh: SGU2977A (DOA: 09/05/2021)

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Madam,

Thank you for your email.

Please provide us the **Insured detail** for our necessary action.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jaslin,

FYNA, CC6/AIG21005665/rs3

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Wednesday, May 12, 2021 11:51 PM
To: Admin A <admin-a@lkkauto.com>
Subject: AIG REF: 0281147440SG-003 || TP veh: SGU2977A (DOA: 09/05/2021)

Hi LKK Team

Reference to above matter.

Insured has yet to report said accident. Please follow-up with necessary reminder letter.

Separately, please request for evidences such as video etc from TP repairer.

Thank you.

Best Regards

Bennie Tan
Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

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