

Hsiao Tong (LKKAuto)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Thursday, 12 August 2021 3:25 PM
To: Jaslin Kok (LKK Auto)
Cc: Admin A
Subject: RE: TP CLAIM_SGU2977A & GX2005P (AIG)_DOA: 09/05/2021 LKK REF : CC6/AIG21005665/rs3

Dear Jaslin

The scene video was overwrite as stated inside accident report.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: 11 August 2021 18:46
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: TP CLAIM_SGU2977A & GX2005P (AIG)_DOA: 09/05/2021 LKK REF : CC6/AIG21005665/rs3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Please provide us a copy of accident video as stated in your client accident report for our viewing

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)

Sent: Friday, May 21, 2021 3:29 PM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

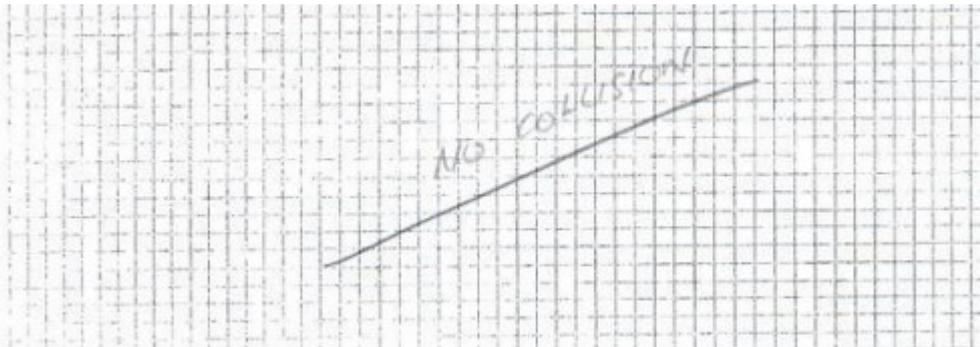
Subject: RE: TP CLAIM_SGU2977A & GX2005P (AIG)_DOA: 09/05/2021 LKK REF : CC6/AIG21005665/rs3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



Describe Circumstances of the Accident

<p>I'm not aware of the collision. I make a report when I received a letter from the rental company. I don't felt any impact at all on the stated date.</p>

Please provide us a copy of accident video as stated in your client accident report for our viewing

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Friday, 21 May 2021 12:14 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: RE: TP CLAIM_SGU2977A & GX2005P (AIG)_DOA: 09/05/2021 LKK REF : CC6/AIG21005665/rs3

Dear Jaslin

Any updates for above mention claim?

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: 17 May 2021 17:54
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Subject: Re: TP CLAIM_SGU2977A & GX2005P (AIG)_DOA: 09/05/2021 LKK REF : CC6/AIG21005665/rs3

WITHOUT PREJUDICE

Dear Anysia

Please be informed that OI not yet reported, shall revert once any updates.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Monday, May 17, 2021 4:11 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: FW: TP CLAIM_SGU2977A & GX2005P (AIG)_DOA: 09/05/2021 LKK REF : CC6/AIG21005665/rs3

Dear Jaslin

Please revert on liability for above mention claim.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Hock Wah Motor Pte Ltd

Sent: 12 May 2021 14:06

To: 'Jaslin Kok (LKK Auto)' <jaslinkok@lkkauto.com>

Subject: FW: TP CLAIM_SGU2977A & GX2005P (AIG)_DOA: 09/05/2021 LKK REF : CC6/AIG21005665/rs3

Dear Jaslin

Please revert on liability for above mention claim.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: 10 May 2021 17:10

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Re: TP CLAIM_SGU2977A & GX2005P (AIG)_DOA: 09/05/2021 LKK REF : CC6/AIG21005665/rs3

Without Prejudice

Dear Sir / Madam,

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Jaslin via email.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Monday, May 10, 2021 3:05 PM
To: Admin A <admin-a@lkkauto.com>
Subject: TP CLAIM_SGU2977A & GX2005P (AIG)_DOA: 09/05/2021

Dear sir/madam

Attached herewith our client's GIA report with estimate bill that claim against AIG's insured GX2005P.

Please revert on liability.

The above mention vehicle was not in our workshop.

Thank you.

Best Regards
Anysia Foo
Senior Claims Advisor
Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977
Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg