

Re: Liability Status - Accident involving SMG3724J & SMD9159S (LONPAC) on 07/05/2021 LKK REF : CC4/LPC21005655/gS3 [External General]

Su Li (LKK Auto) <suli@lkkauto.com>

Tue 6/15/2021 4:47 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

 3 attachments (2 MB)

TP ESTIMATE-MARKED.pdf; TP GIA REPORT.pdf; Preliminary Advice.pdf;

Re-send.

Please ignore the previous email.

Dear Gerald,

We refer to the above matter.

We have inspected third party vehicle SMG 3724J at M/s MBM WHEELPOWER PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, June 15, 2021 4:44 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Liability Status - Accident involving SMG3724J & SMD9159S (LONPAC) on 07/05/2021 LKK REF : CC4/LPC21005655/g3 [External General]

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Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Friday, May 14, 2021 10:17 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Liability Status - Accident involving SMG3724J & SMD9159S (LONPAC) on 07/05/2021 LKK REF : CC4/LPC21005655/g3 [External General]

Dear Gerald,

Attached is a copy of TP video footage.

We are in the opinion that liability is down against OI.

OI reversed and hit onto TP stationary vehicle.

Kindly let us have your approval / instruction to DS.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 Save the Earth. Print only when necessary.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 10 May 2021 4:17 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: Liability Status - Accident involving SMG3724J & SMD9159S (LONPAC) on 07/05/2021 LKK REF : CC4/LPC21005655/g3 [External General]

Lonpac External - General

Our Ref : 20/21/21/VP05/024545

Dear Su Li,

Attached copy of insured's report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

 [Email-Banner_SG-400x70](#)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]
Sent: Monday, 10 May 2021 4:13 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: Liability Status - Accident involving SMG3724J & SMD9159S (LONPAC) on 07/05/2021 [External General] LKK REF : CC4/LPC21005655/g3

Dear Gerald,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, May 10, 2021 9:22 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: Liability Status - Accident involving SMG3724J & SMD9159S (LONPAC) on 07/05/2021 [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 10 May, 2021 7:06 AM

To: Danny Ong <danny.ong@mbmwheelpower.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com
Subject: RE: Liability Status - Accident involving SMG3724J & SMD9159S (LONPAC) on 07/05/2021 [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Danny,

For liability clearance, please liaise with our appointed surveyors.

We shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn : Nivitha/Summer,

FYA

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706


We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Danny Ong [<mailto:danny.ong@mbmwheelpower.com.sg>]
Sent: Friday, 7 May 2021 4:56 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: shirley.lee@mbmwheelpower.com.sg; alvin.koh@mbmwheelpower.com.sg
Subject: Liability Status - Accident involving SMG3724J & SMD9159S (LONPAC) on 07/05/2021
Importance: High

Dear All

[Appreciate if you can advise us on the liability status first](#) for the below loss and arrange for survey.

Kindly refer to the attached GIA report & estimate.

Please let us have the list of surveyor flim

Our Client's Vehicle Number:	SMG3724J
LONPAC Vehicle Number:	SMD9159S
Date/Time of Loss:	07/05/2021 0912 hrs

Please contact Danny 93288668 for the survey arrangement

Best regards,

Danny Ong | Senior Claims Advisor



T 6262 8888 | **F** 6452 5333 | **M** 9328 8668

Email: danny.ong@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

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www.mbmwheelpower.com.sg