

LOD - Our ref: SMT8548A (KIA) / Your ref: CC4/AIG21005652/ra3 -
SMF5872G - TP AIG / DOA: 07/05/2021

3  

Dear Jaslin,

Our customer, SMT8548A holds your insured driver, SMF5872G liable for the accident dated 07/05/2021, and would like to claim against your insured driver.

Our customer's claim is for :

Repair Cost	:	S 4,130.20	
Loss of Rental	:	S 513.60	(\$85.60 x 06days)
GIA Search Fee	:	S 2.00	
Total Claim	:	<u>S 4,645.80</u>	

If you minded to reach an amicable settlement with our customer, please let us have your substantive reply by 29/07/2021. Otherwise our customer will proceed in a manner that he deems fit.

Best Regards,

JoJo Cheng





Exceptional Journeys

To:

Cycle & Carriage Kia Pte Ltd
209 Pandan Gardens,
Singapore 609339
Attention: [Motor Claims Department]

Date:

LETTER OF AUTHORIZATION TO ACT

Dear Sirs,

1. I/We, the undersigned, am the registered owner of vehicle no. SMT8548A (*vehicle no.*) (the "**Vehicle**").
2. As a result of a motor incident occurring on 07.05.2021 (*date and time of accident*) on/along BUKIT TIMAH RD (*location*) between the Vehicle and SMF5872G (*3rd party vehicle(s) number, if any*) (the "**Accident**"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
 - (a) to submit, make, settle and/or resolve any claims (the "**Claims**") which I/we may have against third party insurers and/or any other parties ("**Third Parties**") arising out of the Accident, in any manner as it deems fit;
 - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
 - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to **execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents** in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.



Exceptional Journeys

5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,

TOP GUARD SECURITY MANAGEMENT PTE LTD
SITE VISIT DAY / NIGHT

TIME 

Name: TOP GUARD SECURITY MANAGEMENT PTE LTD
NRIC / Passport No. / Company Registration No.:

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, CYCLE & CARRIAGE KIA PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,130.20 (Repair Cost), S\$513.60 (Loss of Use/Rental), S\$ 2.00 (Disbursement) for vehicle no. SMT 8548A that was damaged pursuant to the accident which occurred on 07/05/2021 (date) along JUNCTION OF BUKIT TIMAH ROAD BEFORE RIGHT TURN INTO PIE (location) involving vehicle no/s SMF 5872G. This is pursuant to the inspection conducted on 02/06/2021 (date) at “the workshop”

We/I confirm that we/I are/am authorized by the owner TOP GUARD SECURITY MANAGEMENT PTE LTD (“the third party claimant”) of vehicle no. SMT 8548A make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMT 8548A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25TH (day) of AUGUST (month) 20 21 (year)

 CTY

Signed by appointed surveyor


Signed by “the workshop” (with chop)

**SIGNED WITHOUT PREJUDICE FOR
ANY PERSONAL INJURY CLAIM**



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240

**TAX INVOICE**

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
AIG Asia Pacific Insurance Pte. Ltd. MOTOR CLAIM DEPARTMENT 78 SHENTON WAY #09-16 AIG BUILDING SINGAPORE 079120 Contact No 64191000 02/06/2021	Cust No/Name	LCV12486/ TOP GUARD SECURITY MANAGEMENT
	Reg No/Reg Date	SMT8548A / 21/07/2020
	Date In/Mileage	02/06/2021/ 16479
	Chassis/Package	KNAF3416ML5069606 /#
	Engine No	G4FGKH755795
	Make/Model	KIA/CERATO 1.6 A EX G333
	Colour/Trim	B4U GRAVITY BLUE / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
LAX00000	Credit	24/06/2021/ 11:48	TLE	881 / Jojo Cheng	33136	81466599		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000								800.00
RENEW REAR BUMPER & BOOTLID								
E PNT98000								1050.00
SPARY PAINT REAR BUMPER, BOOTLID & REAR BUMPER BODY KIT								
E PNT88000								80.00
REMOVE AND INSTALL REAR PARKING ASSIST								
E PNT88000								80.00
REMOVE AND INSTALL REAR BODYKIT FOR FACILITATE REPAIR								
A 54900099								30.00
CHECK ON WIRING & CHASSIS ELECTRICAL SYSTEM								
A 10028901								120.00
TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST								
USING HI-SCAN PRO TEST								
M SUNDRY								40.00
SUPPLY C&C BADGE								
M SUNDRY								20.00
SUNDRIES								
X PANEL ASSY-TRUNK LID					1.00	1297.00	20.00	1037.60
X EMBLEM-CERATO					1.00	28.00	20.00	22.40
X COVER-RR BUMPER					1.00	651.00	20.00	520.80
X COVER-RR BUMPER FOG LAMP,RH					1.00	19.00	20.00	15.20
X GROMMET ASSY-SCREW					2.00	2.00	20.00	3.20
X CLIP					7.00	1.00	20.00	5.60
X BRACKET-RR BEAM LWR MTG					2.00	6.00	20.00	9.60
X LOGO ASSY-KIA SUB					1.00	32.00	20.00	25.60
Z TEXT								
TP CLAIM - AIG - SMF5872G								
D.O.A : 07/05/2021								
SURVEYOR : STEVE LKK 02/06/2021 - 04 DAYS								
Guarantee Your Warranty, Maintain with Cycle & Carriage!								

Parts	1,640.00	Nett	3,860.00
Labour	2,160.00	7% GST on	270.20
Standard Menu	0.00		
Specialist Job	0.00	Total Payable	4,130.20
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	60.00	Total Due	4,130.20
Total(w/o GST)	3,860.00		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO.
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: LILY TAN (CLAIMS OPERATION MANAGER) C/O LKK AUTO CONSULTANT PTE LTD

DATE	INVOICE NO.
17/6/2021	P 3877

	VHA NO.	DUE DATE	VEH NO.
	P 3877	17/6/2021	SLR 3374 P
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 02 JUNE 2021 TO 08 JUNE 2021 (INCLUDED ONE SATURDAY AND ONE SUNDAY) YOUR REF : SMT8548A & SMF5872G (C&C)	6	80.00	480.00
Account Name: BKW RENT A CAR PTE LTD Account No: 118-312-9991 Paynow UEN: 200106276D Bank: UNITED OVERSEAS BANK LTD (UOB) Branch: UOB Shaw Centre Branch Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG	Subtotal	\$480.00	
	GST @ 7%	\$33.60	
All cheques must be made payable to BKW RENT A CAR PTE LTD. *Please indicate the invoice number and vehicle number in the reference.	TOTAL	\$513.60	

BKW Rent-A-Car Pte Ltd

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg
A subsidiary of BKW Automobile Pte Ltd



bizSAFE

Remarks	DAY / NIGHT
DATE	

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SMF5872G

Date of Accident

07/05/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **19/11/2020 - 18/11/2021**Requested By **EDWIN ABCEDE CAINA (CYCLE...**Requested Date **07/05/2021 16:42**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Monday, 10 May 2021 4:16 PM
To: 'DAWEIH128@GMAIL.COM'
Cc: Admin A
Subject: ACCIDENT INVOLVING SMF 5872G & SMT 8548A ALONG/AT JUNCTION OF BUKIT TIMAH ROAD BEFORE RIGHT TURN INTO

Our Ref: CC4/AIG21005652/ra3

HAN EN KWANG – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SMF 5872G & SMT 8548A ALONG/AT JUNCTION OF BUKIT TIMAH ROAD BEFORE
RIGHT TURN INTO
PIE ON 07/05/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMT 8548A against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 May 2021 15:59	Clim Dtl Modified	Claimant's Name: -> TOP GUARD SECURITY MANAGEMENT .	[A] HOW MEI KWAN
2	10 May 2021 15:59	Clim Veh Model Changed	(201687) KIA CERATO 1.6 EX (A).	[A] HOW MEI KWAN
3	10 May 2021 15:59	Clim Created	Reg No: SMT8548A. Acct Date: 2021/05/07. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. L td. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Cycle & Carriage KIA Pte Ltd (Pandan Gardens)	[A] HOW MEI KWAN
4	10 May 2021 15:59	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	10 May 2021 15:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/20	[A] HOW MEI KWAN
6	10 May 2021 15:59	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	10 May 2021 15:59	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[I] Merimen Administrator
8	10 May 2021 16:00	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	10 May 2021 16:00	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] HOW MEI KWAN
10	10 May 2021 16:00	Label Removed	(19):Fastlane.	[A] HOW MEI KWAN
11	10 May 2021 16:00	Label Added	(23):Express.	[A] HOW MEI KWAN
12	10 May 2021 16:14	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
13	12 Jul 2021 08:56	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	12 Jul 2021 08:56	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	12 Jul 2021 08:56	Clim Dtl Modified	JPJ Reg. Date: -> 2020/07/21.	[A] JOANNE LEE KHANG MIN
16	12 Jul 2021 08:56	Clim Details Notified		[A] JOANNE LEE KHANG MIN
17	26 Jul 2021 17:59	Adj Mandate Request	Cur.Reg:4645.80:Lia:100%*Quantum:(a)CORw/GST:\$4,130.20+(b)LORw/GST(6days x \$80):\$513.60 +(c)GIA search fee: 2= Total:\$4,645.80*Vehicle Model:KIA CERATO *Recommended 4 repair days +1 Sun + 1PRS = 6 Days	[A] Jaslin Kok Chin Yi
18	12 Aug 2021 12:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/20. Mandate Remarks: subject to all docs in place.	[I] Ler, Bernard-JQ
19	12 Aug 2021 12:07	Adj Mandate Set	Approved:4645.80:subject to all docs in place.	[I] Ler, Bernard-JQ

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2693452	10 May 2021 16:09:23	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMT8548A	HOW MEI KWAN	xx.xx
2693715	11 May 2021 12:32:29	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMT8548A	Teo, Ericweihong	xx.xx
2693717	11 May 2021 12:35:50	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific	SMT8548A	SMF5872G	11.00

					Insurance Pte. Ltd. (Express)			
2708121	12 Jul 2021 08:56:54	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMT8548A	SMF5872G	11.00