LOD - Our ref: SMT8548A (KIA) / Your ref: CC4/AIG21005652/ra3 - SMF5872G - TP AIG / DOA: 07/05/2021



Dear Jaslin.

Our customer, SMT8548A holds your insured driver, SMF5872G liable for the accident dated 07/05/2021, and would like to claim against your insured driver.

Our customer's claim is for :

Repair Cost : \$ 4,130.20

Loss of Rental : \$ 513.60 (\$85.60 x 06days)

GIA Search Fee : S 2.00

Total Claim : \$ 4,645.80

If you minded to reach an amicable settlement with our customer, please let us have your substantive reply by 29/07/2021. Otherwise our customer will proceed in a manner that he deems fit.

Best Regards,

JoJo Cheng



To:

Cycle & Carriage Kia Pte Ltd 209 Pandan Gardens, Singapore 609339 Attention: [Motor Claims Department]

Date:

LETTER OF AUTHORIZATION TO ACT

Dear Sirs,

- 1. I/We, the undersigned, am the registered owner of vehicle no. SMT8548A (vehicle no.) (the "Vehicle").
- 2. As a result of a motor incident occurring on 07.05.2021 (date and time of accident) on/along BUKIT TIMAH RD (location) between the Vehicle and SMF5872G (3rd party vehicle(s) number, if any) (the "Accident"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
- 3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
 - (a) to submit, make, settle and/or resolve any claims (the "Claims") which I/we may have against third party insurers and/or any other parties ("Third Parties") arising out of the Accident, in any manner as it deems fit;
 - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
 - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
- 4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.



Exceptional Journeys

5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,

SITE VISIT DAY / NIGHT

Name: TOP GUARD SECURITY MANAGEMENT PTE LTD

NRIC / Passport No. / Company Registration No.:

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

We/I confirm that we/I are/am authorized by the owner <u>TOP GUARD SECURITY MANAGEMENT PTE LTD</u> ("the third party claimant") of vehicle no. <u>SMT 8548A</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <u>SMT 8548A</u> (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25 (day) of AWOUST (month) 2021 (year)

CT

Signed by appointed surveyor

Signed by "the workshop" (with chop)

SIGNED WITHOUT PREJUDICE FOR ANY PERSONAL INJURY CLAIM



CYCLE & CARRIAGE KIA PTE LTD PANDAN GARDENS CUSTOMER SERVICE CENTRE



209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240

TAX INVOICE

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info					
AIG Asia Pacific Insurance Pte.	Cust No/Name	LCV12486/ TOP GUARD SECURITY MANAGEMENT				
Ltd.	Reg No/Reg Date	SMT8548A / 21/07/2020				
MOTOR CLAIM DEPARTMENT	Date In/Mileage 02/06/2021/ 16479					
78 SHENTON WAY #09-16 AIG BUILDING	Chassis/Package	KNAF3416ML5069606 /#				
SINGAPORE 079120	Engine No	G4FGKH755795				
Contact No 64191000	Make/Model	KIA/CERATO 1.6 A EX G333				
02/06/2021	Colour/Trim	B4U GRAVITY BLUE / WK SATURN BLACK				

Credit	04/05/0001/ 11 40						
or care	24/06/2021/ 11:48	TLE	881 / Jojo	Cheng	33136	81466599	
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TAX INVOICE

GST REG. NO.: 200106276D

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001 1130.110.	. 200100270D
DATE	INVOICE NO.
17/6/2021	P 3877

INVOICE TO.

AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: LILY TAN (CLAIMS OPERATION MANAGER) C/O LKK AUTO CONSULTANT PTE LTD

	VHA NO.	DUE DATE	VEH NO.
	P 3877	17/6/2021	SLR 3374 P
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 02 JUNE 2021 TO 08 JUNE 2021 (INCLUDED ONE SATURDAY AND ONE SUNDAY) YOUR REF: SMT8548A & SMF5872G (C&C)	6	80.00	480.00
*			
Account Name: BKW RENT A CAR PTE LTD Account No: 118-312-9991 Paynow UEN: 200106276D Bank: UNITED OVERSEAS BANK LTD (UOB)	Subtotal	·	\$480.00
ranch: UOB Shaw Centre Branch ank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 ank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG	GST @ 7%		\$33.60
All cheques must be made payable to BKW RENT A CAR PTE LTD. Please indicate the invoice number and vehicle number in the reference.	TOTAL		\$513.60

BKW Rent-A-Car Pte Ltd

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666







1200

2/2/21

Mileage 168009

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. DATE

BKW

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6738 6666 ACRA No: 20-0106276-D GST Reg. No: 20-0106276-D 24 HOURS HELPLINE: 6223 1122

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VHA No: P 3877

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PORTANT	narge/credit ca	ard voucner, All I	nformation I have	been giv	ven BKW Rent A C	ar Pte Ltd in	connection	with this a	greement	is true.
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and qualified	driving experien	ce. Failure to observ the Hirer/the Autho	e stinulation may retu	ırn all	vehicle. Full excess	the right not to	replace an repla	acement vehi	icle if an acci	dent
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III to retu	m the vehicle at I	he appropriate petro	l level. be liable for additional		offensive smell e.g the cost of removin	ng the offensive s	smell or pet's ha	ir between \$	200 - \$400.	
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day rental.			iours will be charged :		in the event the ow such occurrence, the	mer's 24-Hours I	Emergency Serv	rice is called	upon to respon	ond to
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INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMF5872G

Date of Accident

07/05/2021 🗰

Reset

% RESULT & RECEIPT

TP Insurer Enquiry	
Insurance	AIG Asia Pacific Insurance Pte
Period of Insurance	19/11/2020 - 18/11/2021
Requested By	EDWIN ABCEDE CAINA (CYCLE
Requested Date	07/05/2021 16:42

Payment details

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13**

Total Amount Due (GST Inclusive): \$\$2

General Insurance Association

Records Management Centre GST Registration No: **M400017735**

Jaslin Kok (LKK Auto)

From:

Sent: To:	Monday, 10 May 2021 4:16 PM 'DAWEIH128@GMAIL.COM'
Cc:	Admin A
Subject:	ACCIDENT INVOLVING SMF 5872G & SMT 8548A ALONG/AT JUNCTION OF BUKIT TIMAH ROAD BEFORE RIGHT TURN INTO
Our Ref: CC4/AIG2100	5652/ra3
HAN EN KWANG – BY [POLICY HOLDER]	EMAIL ONLY
Dear Sir/Madam,	
ACCIDENT INVOLVIN RIGHT TURN INTO PIE ON 07/05/2021	G SMF 5872G & SMT 8548A ALONG/AT JUNCTION OF BUKIT TIMAH ROAD BEFORE
	subject matter. We write to inform you that we are the loss adjuster appointed by your a Pacific Insurance Pte Ltd to deal with the third party claim against your policy.
We have received a cla	im from SMT 8548A against your motor insurance policy.
	report and accident scenario, we are of the view that liability is not in your favour as it n. We will therefore proceed to negotiate for an amicable settlement with the Third Party.
Should you however w us within 7 days from	rish to further discuss on the matter prior to our negotiations and settlement, please contact the date of this letter.
vehicles) upon next rea	No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial newal due to this Third Party claim. However, if your policy has a NCD protector feature, it d for this claim and your NCD will be protected.
Please call us if you ha	ve further queries.
c.c. AIG Asia Pacific In. (Motor Claims Dept)	surance Pte Ltd
Thank you.	
Best Regards,	
Jaslin Kok Case Handle	er er
LKK Auto Consultants	Pte Ltd

Jaslin Kok (LKK Auto)

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

8/25/2021 Merimen e-Claims

Claim Audit

3	AUDIT T	RAIL		
No.		Audit	Remarks	Ву
1	10 May 2021 15:59	Clm Dtl Modified	Claimant's Name: -> TOP GUARD SECURITY MANAGEMENT.	[A] HOW ME KWAN
2	10 May 2021 15:59	Clm Veh Model Changed	(201687) KIA CERATO 1.6 EX (A).	[A] HOW ME KWAN
3	10 May 2021 15:59		Reg No: SMT8548A. Acct Date: 2021/05/07. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Cycle & Carriage KIA Pte Ltd (Pandan Gardens)	[A] HOW ME KWAN
4	10 May 2021 15:59	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW ME KWAN
5	10 May 2021 15:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/20	[A] HOW ME KWAN
6	10 May 2021 15:59	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW ME KWAN
7	10 May 2021 15:59		[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrato
8	10 May 2021 16:00	Label Added	(19):Fastlane.	[A] HOW ME KWAN
9	10 May 2021 16:00		[None] -> CHEN TSUE YEE	[A] HOW ME KWAN
10	10 May 2021 16:00	Label Removed	(19):Fastlane.	[A] HOW ME KWAN
11	10 May 2021 16:00	Label Added	(23):Express.	[A] HOW ME KWAN
12	10 May 2021 16:14	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
13	12 Jul 2021 08:56	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	12 Jul 2021 08:56	Clm Dtl Modified	Insured ID: -> Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	12 Jul 2021 08:56	Clm Dtl Modified	JPJ Reg. Date: -> 2020/07/21.	[A] JOANNE LEE KHANG MIN
16	12 Jul 2021 08:56	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	26 Jul 2021 17:59	Mandate	$ \label{local-corr} Cur.Req: 4645.80: Lia: 100\%*Quantum: (a) CORw/GST: $4,130.20+(b) LORw/GST (6days x $80): $513.60+(c) GIA search fee: 2= Total: $4,645.80*Vehicle Model: KIA CERATO *Recommended 4 repair days +1 Sun + 1PRS = 6 Days $	[A] Jaslin Kok Chin Yi
18	12 Aug 2021 12:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/20. Mandate Remarks: subject to all docs in place.	[I] Ler, Bernard-JQ
19	12 Aug 2021 12:07	Adj Mandate Set	Approved:4645.80:subject to all docs in place.	[I] Ler, Bernard-JQ

Date From Date To Audit Type None Go

ACTIVITY

No record

lerimen Billi	erimen Billing for this case - Transaction History									
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount		
2693452	10 May 2021 16:09:23	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMT8548A	HOW MEI KWAN	xx.xx		
2693715	11 May 2021 12:32:29	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMT8548A	Teo, Ericweihong	xx.xx		
2693717	11 May 2021 12:35:50	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific	SMT8548A	SMF5872G	11.00		

					Insurance Pte. Ltd. (Express)			
2708121	12 Jul 2021 08:56:54	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte I td (HO)	SMT8548A	SMF5872G	11.00