

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 12 May 2021 12:04 PM
To: 'Subramaniam, Divyashni'; SUR; Olea, Maricel; Cheok, Lee Wai
Cc: 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Teo, Ericweihong'
Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – FBE4305U vs SDW800P (OI) on D.O.A.: 04/05/2021

Dear Maricel/Kathlyn,

We have conducted the TP WP of FBE 4305U.

Please be informed that there is BI involved.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 10 May 2021 10:17 AM
To: 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>
Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – FBE4305U vs SDW800P (OI) on D.O.A.: 04/05/2021

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Sent: Monday, 10 May, 2021 9:30 AM
To: admin-a@lkkauto.com; assignments@lkkauto.com
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>
Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST – FBE4305U vs SDW800P (OI) on D.O.A.: 04/05/2021

PART 1 OF 2

Hi,

Please refer to the enclosed request from **Kertar & Sandhu LLC**.

Claim no : 5927769061SG003
Case Owner : Bernard Ji Qian Ler

If you have any queries/concerns, please let us know.
*Kindly assist to assign **Mohamad Taufikh** as Single Joint Expert as requested.*

Thanks & Regards,

Divyashni Subramaniam
AIG

FNOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel: 8001206556 | Ext: 1012103
Divyashni.Subramaniam@aig.com | www.aig.sg

From: chitra@kertarlaw.com.sg <chitra@kertarlaw.com.sg>
Sent: Friday, May 7, 2021 5:31 PM
To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; claims@kertarlaw.com.sg; chitra@kertarlaw.com.sg
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDW800P AND FBE4305U ON 04/05/2021

Dear Ms Divyashni,

We refer to the above matter.

Our clients are agreeable to Mohamad Taufikh from LLK Auto Consultants as the motor surveyors.

Our client also instructs that the survey is to take place at

First Motor

Blk 3006 Ubi Road

#01-398

Singapore 408700

You can contact Mr Lim at 9639 1004 / 6743 1911

All our clients rights are reserved.

Thank you.

Regards

Chitra

For and on behalf of Mr. James Sebastian and Ms Jessvir Kaur

Kertar & Sandhu LLC

133 New Bridge Road #11-10 Chinatown Point Singapore 059413

T: [+\(65\) 6536 9504](tel:+6565369504) | **F:** [+\(65\) 6557 0313](tel:+6565570313)

Email: chitra@kertarlaw.com.sg

From: Subramaniam, Divyashni

Sent: Fri, 7 May 2021 07:43:14 +0000

To: chitra@kertarlaw.com.sg

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong, claims@kertarlaw.com.sg

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDW800P AND FBE4305U ON 04/05/2021

Without Prejudice

-

Your Reference: KS/Pi0612/21/cs

Our Reference : 5927769061SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor

Company Name

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: chitra@kertarlaw.com.sg <chitra@kertarlaw.com.sg>

Sent: Friday, May 7, 2021 9:34 AM

To: ClaimsDocManagement <ClaimsDocManagement@aig.com>

Cc: 'Claims' <claims@kertarlaw.com.sg>

Subject: [EXTERNAL] Pre repair inspection | Accident on 04 May 2021 involving FBE 4305U and SDW 800P along Raffles Boulevard | Our ref: KS/Pi0612/21/cs

This message is from an external sender; be cautious with links and attachments.

Dear Sirs,

We act for the driver of FBE 4305U, Mr Ferreira Da Rocha Alexandre , on the above captioned matter.

As a result of the accident, our client's vehicle has been damaged.

Please let us know within the next **TWO (2)** working days whether you would like to conduct a pre-repair survey of the vehicle .

We attach herewith our self-explanatory letter and our client's accident report for your necessary action.

If we do not hear from you within the stipulated time, our client shall proceed to repair the said vehicle

Thank You.

Regards

Chitra

For and on behalf of Mr. James Sebastian and Ms Jessvir Kaur

Kertar & Sandhu LLC

133 New Bridge Road #11-10 Chinatown Point Singapore 059413

T: [+\(65\) 6536 9504](tel:+6565369504) | **F:** [+\(65\) 6557 0313](tel:+6565570313)

Email: chitra@kertarlaw.com.sg