

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 9 September 2021 4:45 PM
To: LAIX6999@GMAIL.COM
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21005642/T1ga3 ***
ACCIDENT INVOLVING SLU 1869B & FBR 8622J ON 29/04/2021 ***

Importance: High

Our Ref: CC4/AIG21005642/T1ga3

09 SEPTEMBER 2021

Ms Wen Fengduo

DRIVER: DAI JIA DI

Dear Sir/Madam,

ACCIDENT INVOLVING SLU 1869B & FBR 8622J ON 29/04/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **FBR 8622J**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter.

Kindly let us have the following:

- 1. Accident video footage**
- 2. Traffic police investigation result (PIR)**

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Cecilia Chong (LKK Auto)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Tuesday, 29 March 2022 2:09 pm
To: Cecilia Chong (LKK Auto)
Subject: RE: YOUR REF: 4890388708SG / TPV: FBR 8622J / OIV: SLU 1869B / DOA: 29/04/2021

Hi Cecilia,

Noted. Please proceed to submit report for closure.

Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Tuesday, 29 March 2022 1:45 PM
To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Subject: [EXTERNAL] YOUR REF: 4890388708SG / TPV: FBR 8622J / OIV: SLU 1869B / DOA: 29/04/2021 ***

This message is from an external sender; be cautious with links and attachments.

Dear Chee Heng,

TP repairer inform that claimant wish to pass the PD claim to lawyer for handling together with the BI claim.

Kindly let us have your approval / instruction to submit WP and close off the case.

At the same, TP also mention that the PIR is still not available. Once available, they will pass to their lawyer as well.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Cecilia Chong (LKK Auto)

From: anna sim <annasimsl@yahoo.com.sg>
Sent: Tuesday, 29 March 2022 12:26 pm
To: Cecilia Chong (LKK Auto)
Subject: Re: Survey Vehicle FBR8622J

Dear Cecilia,

Apologies for late reply due to I was on MC since 21/3.

Fyi, I have check with the lawyer in-charge of our client injuries, he says that he has spoken to the IO, the IO says that they will charge their client to court and will soon give the PIR to the lawyer.

Btw we have pass the Tax Invoice to the lawyer to help our client claim for his PD.

Regards,

Anna Sim

Atan Motoring Supply Pte Ltd

Tel: 67431351 Fax: 67434158

email add : annasimsl@yahoo.com.sg

On Saturday, 19 March 2022, 01:16:36 pm SGT, Cecilia Chong (LKK Auto) <ceciliachong@lkkauto.com> wrote:

WITHOUT PREJUDICE

2nd REMINDER

Dear Anna,

We refer to the above matter.

Kindly let us have a copy of PIR to review the matter within the next 3 days.

Thanks