

Mei Kwan (LKKAuto)

From: Mavis, Chew <Chew.Mavis@aig.com>
Sent: Monday, 10 May, 2021 3:15 PM
To: Mei Kwan (LKKAuto)
Cc: Cecilia Chong (LKK Auto); Admin A; Cheok, Lee Wai; Olea, Maricel
Subject: #4890388708SG004#023# << AIG REF | PRE-REPAIR INSPECTION REQUEST – FBR8622J vs SLU1869B (OI) on D.O.A.: 29/04/2021 *** LKK REF: CC4/AIG21005642/Uga3

Dear Mei Kwan,

Thanks for the referral.

The OIC for this matter is Maricel and she has acted on it.

If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.

Best regards,

Ms. Mavis Chew
Complex Claims Examiner
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1970
chew.mavis@aig.com | www.aig.sg

Annual leave notification –

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, May 10, 2021 3:10 PM
To: Mavis, Chew <Chew.Mavis@aig.com>; Cheok, Lee Wai <Cheok.Leewai@aig.com>
Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – FBR8622J vs SLU1869B (OI) on D.O.A.: 29/04/2021 *** LKK REF: CC4/AIG21005642/Uga3

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Madam,

We refer to the above matter.

Third party bodily injury ("BI") sighted in TP GIA report.

Note : officer in charge – Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 10 May, 2021 11:13 AM

To: 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>

Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – FBR8622J vs SLU1869B (OI) on D.O.A.: 29/04/2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Sent: Monday, 10 May, 2021 9:21 AM

To: admin-a@lkkauto.com; assignments@lkkauto.com

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST – FBR8622J vs SLU1869B (OI) on D.O.A.: 29/04/2021

PART 1 OF 2

Hi,

Please refer to the enclosed request from **Atan Motoring Supply Pte Ltd.**

Claim no : 4890388708SG003

Case Owner : Chee Heng Loh

If you have any queries/concerns, please let us know.

*Kindly assist to assign **Xing Guo Qiang** as Single Joint Expert as requested.*

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: annasimsl@yahoo.com.sg <annasimsl@yahoo.com.sg>

Sent: Friday, May 7, 2021 5:26 PM

To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLU1869B AND FBR8622J ON 29/04/2021

We would like to propose Xing Guo Qiang from

LKK Auto Consultants Pte Ltd to survey the motorcycle.

Thank you.

From: Subramaniam, Divyashni

Sent: Fri, 7 May 2021 07:55:28 +0000

To: annasimsl@yahoo.com.sg

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLU1869B AND FBR8622J ON 29/04/2021

Without Prejudice

-

Your Reference: FBR8622J

Our Reference : 4890388708SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor

Company Name

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

From: anna sim <annasimsl@yahoo.com.sg>

Sent: Friday, May 7, 2021 10:55 AM

To: ClaimsDocManagement <ClaimsDocManagement@aig.com>

Subject: [EXTERNAL] Third Party Claim against SLU1869B

This message is from an external sender; be cautious with links and attachments.

Dear Sirs,

I am Anna from Atan Motoring Supply Pte Ltd a motorcycle workshop.

Our client has authorised us to help him claim against your insured for his motorcycle damage.

I have attached the following for your attention and action :-

Copy of our Estimate Bill

Police report

Insurance Report

Kindly arrange for survey at Atan Motoring Supply Pte Ltd

Blk 3006 Ubi Rd 1 #01-370 Se 408700

FBR8622J

Accident on 29/4/2021

Your insured car no. SLU1869B

Thank you.

Regards,

Anna Sim

Atan Motoring Supply Pte Ltd

Tel: 67431351 Fax: 67434158

email add : annasimsl@yahoo.com.sg