

RE: #7971582197SG004#023# << AIG REF | ARRANGE PRE-REPAIR INSPECTION FOR SJJ1898Z ACCIDENT ON 06/05/21 * LKK REF: CC4/AIG21005636/Kra3**

Ng, Jeffreysaykiat <Jeffreysaykiat.Ng@aig.com>

Tue 8/24/2021 2:36 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

 1 attachments (58 KB)

#7971582197SG003#027#FW: [EXTERNAL] RE: ACCIDENT INVOLVING OUR INSURED VEHICLE SMR6792J AND SJJ1898Z ON 6 MAY 2021;

Dear Jaslin,

Kindly submit the survey report soon.

Vision Law LLC is requesting for our settlement offer, thank you.

If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.

Jeffrey Ng

Senior Complex Claims Examiner

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1916

Jeffreysaykiat.ng@aig.com | www.aig.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more.](#)

Follow us:



IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Saturday, July 17, 2021 7:06 PM

To: Ng, Jeffreysaykiat <Jeffreysaykiat.Ng@aig.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: #7971582197SG004#023# << AIG REF | ARRANGE PRE-REPAIR INSPECTION FOR SJJ1898Z ACCIDENT ON 06/05/21 *** LKK REF: CC4/AIG21005636/Kra3

This message is from an external sender; be cautious with links and attachments.

Dear Jeffrey,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jaslin,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ng, Jeffreysaykiat [<mailto:Jeffreysaykiat.Ng@aig.com>]
Sent: Friday, 16 July 2021 9:58 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: #7971582197SG004#023# << AIG REF | ARRANGE PRE-REPAIR INSPECTION FOR SJJ1898Z ACCIDENT ON 06/05/21 *** LKK REF: CC4/AIG21005636/Kra3

Dear Mei Kwan,

TP workshop had passed case to Vision Law LLC.

Kindly submit your survey report in merimen and update me, thank you.

If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.

Jeffrey Ng

Senior Complex Claims Examiner
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1916
Jeffreysaykiat.ng@aig.com | www.aig.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more.](#)

Follow us:



IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Mavis, Chew <Chew.Mavis@aig.com>
Sent: Monday, May 10, 2021 3:03 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cheok, Lee Wai <Cheok.Leewai@aig.com>; Ng, Jeffreysaykiat <Jeffreysaykiat.Ng@aig.com>
Subject: #7971582197SG004#023# << AIG REF | ARRANGE PRE-REPAIR INSPECTION FOR SJJ1898Z ACCIDENT ON 06/05/21 *** LKK REF: CC4/AIG21005636/Kra3

Dear Mei Kwan,

Thanks for the referral.

The OIC for this matter is Jeffrey and he has already acted on it.

If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.

Best regards,

Ms. Mavis Chew
Complex Claims Examiner
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1970
chew.mavis@aig.com | www.aig.sg

Annual leave notification –

Follow us:



AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more](#)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, May 10, 2021 2:38 PM
To: Cheok, Lee Wai <Cheok.Leewai@aig.com>; Mavis, Chew <Chew.Mavis@aig.com>
Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: aigencrypt ARRANGE PRE-REPAIR INSPECTION FOR SJJ1898Z ACCIDENT ON 06/05/21 *** LKK REF: CC4/AIG21005636/Kra3

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Madam,

We refer to the above matter.

Third party bodily injury ("BI") sighted in TP GIA report.

Note : officer in charge – Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 10 May, 2021 12:41 PM
To: 'Chin, Lee-Ying' <Lee-Ying.Chin@aig.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>
Subject: RE: aigencrypt ARRANGE PRE-REPAIR INSPECTION FOR SJJ1898Z ACCIDENT ON 06/05/21

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chin, Lee-Ying <Lee-Ying.Chin@aig.com>
Sent: Monday, 10 May, 2021 12:02 PM
To: assignments@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>

Subject: aigencrypt ARRANGE PRE-REPAIR INSPECTION FOR SJJ1898Z ACCIDENT ON 06/05/21

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards,

Lee Ying, Chin

Senior Claims Associate – Auto

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1947

Lee-Ying.Chin@AIG.com | www.aig.sg

From: c2msvcy <c2msvc@singnet.com.sg>

Sent: Monday, May 10, 2021 11:15 AM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Subject: [EXTERNAL] ARRANGE PRE-REPAIR INSPECTION FOR SJJ1898Z ACCIDENT ON 06/05/21

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Mdm,

Kindly arrange yr surveyor to pre-repair inspection for our client vehicle no. SJJ 1898 Z that claiming against yr client veh no. SMR 6792 J accident on 06/05/2021.

GIA / Poloce report pls refer to attach.

Vehicle already in our workshop.

Regards,
Angela Ng

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any

virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.