

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 11 May 2021 1:19 PM
To: Claims Dept; Admin-D (LKKAuto); Admin A; SUR; CS A Team
Subject: RE: OD CLAIM FOR VEHICLE NUM SLX 8399 D , DOA 05052021

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SLX 8399D, (Excess \$400/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Tuesday, 11 May 2021 1:11 PM
To: 'Claims Dept' <claims@premiumauto.com.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: OD CLAIM FOR VEHICLE NUM SLX 8399 D , DOA 05052021

Dear Veron,

Any update on repair approval?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

- **PREMIUM AUTOMOBILES**
(Reg No 199902271W)
55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e.<mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 10 May 2021 11:56 AM

To: 'Veron Chen (LKKAUTO)'; 'Admin-D (LKKAUTO)'; 'Admin A'; 'SUR'; 'CS A Team'

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR VEHICLE NUM SLX 8399 D , DOA 05052021

Dear Veron,

Here you go.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Monday, 10 May 2021 10:57 AM
To: Claims Dept; Admin-D (LKKAuto); Admin A; SUR; CS A Team
Subject: RE: OD CLAIM FOR VEHICLE NUM SLX 8399 D , DOA 05052021

Dear Tony,

Kindly forward surveyor's marking.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Friday, 7 May 2021 5:47 PM
To: claims@premiumauto.com.sg; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: OD CLAIM FOR VEHICLE NUM SLX 8399 D , DOA 05052021

Dear all,

Kindly assist follow up repair approval.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, 7 May 2021 11:11 AM
To: 'Summer (LKK Auto)'; 'Admin A'; 'SUR'; 'CS A Team'
Cc: 'Claims'
Subject: RE: OD CLAIM FOR VEHICLE NUM SLX 8399 D , DOA 05052021

Dear all,

Attached below is the Repair Estimate for vehicle number; SLX 8399 D

Thank you and have a nice day.

**Best Regards,
Haikal Ruddin
Claims Admin**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
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From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 6 May 2021 2:33 PM
To: 'Premiumauto Claims' <claims@premiumauto.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>
Subject: RE: OD CLAIM FOR VEHICLE NUM SLX 8399 D , DOA 05052021

Dear Haikal,

Noted with thanks.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Premiumauto Claims <claims@premiumauto.com.sg>

Sent: Thursday, 6 May, 2021 2:17 PM

To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR VEHICLE NUM SLX 8399 D , DOA 05052021

Dear Summer,

Vehicle is In the Workshop. Owner left the car with us at Benoi. Customer will not be around for the survey.

Thank you!

**Best Regards,
Haikal Ruddin
Claims Admin**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Thursday, 6 May, 2021 11:47 AM

To: 'Premiumauto Claims' <claims@premiumauto.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>

Subject: RE: OD CLAIM FOR VEHICLE NUM SLX 8399 D , DOA 05052021

Dear Haikal,

Owner waiting?

**Best Regards,
Summer Lee | Admin**

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Premiumauto Claims <claims@premiumauto.com.sg>

Sent: Thursday, 6 May, 2021 11:45 AM

To: 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR VEHICLE NUM SLX 8399 D , DOA 05052021

Dear all,

Kindly register OD claims for this vehicle; SLX 8399 D

Attached is the GIA report for your reference. We will forward you the estimate when it is ready.

Please arrange survey on 7/5/2021 @ 14:00hrs. Vehicle In at Benoi.

Thank you!

**Best Regards,
Haikal Ruddin
Claims Admin**

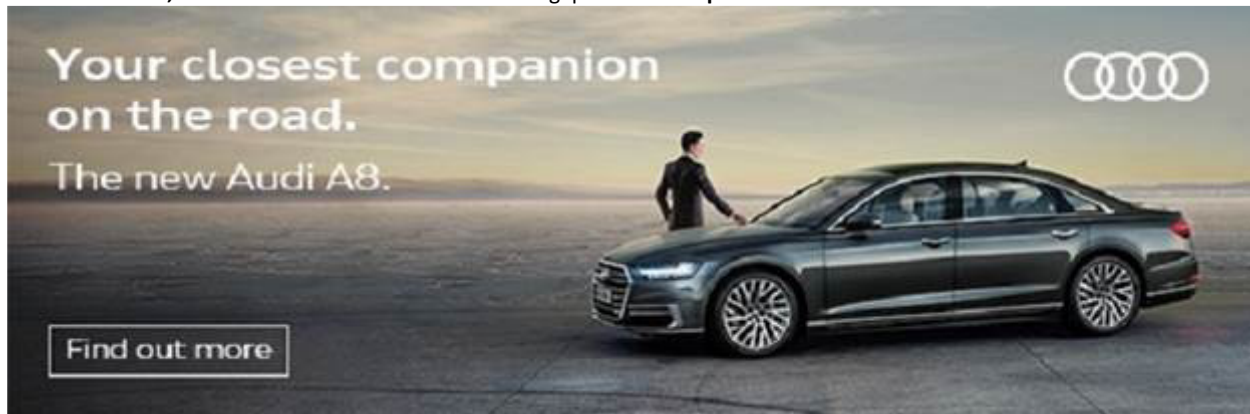
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