

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 11 May 2021 2:11 PM
To: 'Steve Lim'; SUR
Subject: RE: EQI Ref: DM21HO00658 / SL: Survey before repair FBP8445P SMG2731U
Attachments: FBP8445P IA.pdf

Dear Steve,

Enclosed herewith preliminary advice of FBP 8445P.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Friday, 7 May 2021 3:13 PM
To: 'Steve Lim' <steve.lim@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: EQI Ref: DM21HO00658 / SL: Survey before repair FBP8445P SMG2731U

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 10-05-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Steve Lim <steve.lim@eqinsurance.com.sg>
Sent: Friday, 7 May, 2021 12:34 PM
To: 'assignments' <assignments@lkkauto.com>
Subject: FW: EQI Ref: DM21HO00658 / SL: Survey before repair FBP8445P SMG2731U

Dear LKK,

Please assist to attend PRI

[Announcement](#)

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Steve Lim

Assistant Manager | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9885 | tel 65 6223 9433 ext 885 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Tony Alfred Desire Devaux [<mailto:tony.devaux@wearnes.com>]

Sent: Friday, 7 May 2021 12:30 PM

To: Steve Lim <steve.lim@eqinsurance.com.sg>

Cc: Steven Chong Chee Kong <steven.chong@wearnes.com>; Jason Aloysius Anthony <jason.anthony@wearnes.com>; Paul Ong Qing Yong <paul.ong@wearnes.com>

Subject: RE: EQI Ref: DM21HO00658 / SL: Survey before repair FBP8445P SMG2731U

Dear Steve,

We would like to choose LKK

Sincerely

Tony Devaux

Workshop Executive



Wearnes Automotive Pte Ltd

45 Leng Kee Road Singapore 159103

F (65) 6474 0853 D (65) 6430 4934

www.wearnesauto.com tony.devaux@wearnes.com

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: Steve Lim <steve.lim@eqinsurance.com.sg>

Sent: Friday, 7 May 2021 8:02 AM

To: Tony Alfred Desire Devaux <tony.devaux@wearnes.com>

Cc: Steven Chong Chee Kong <steven.chong@wearnes.com>; Jason Aloysius Anthony <jason.anthony@wearnes.com>; Paul Ong Qing Yong <paul.ong@wearnes.com>

Subject: EQI Ref: DM21HO00658 / SL: Survey before repair FBP8445P SMG2731U

Without Prejudice

Save As To Costs

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	8) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070
9) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432	10) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

Announcement

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Regards,

Steve Lim

Assistant Manager | Claims



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did 65 6496 9885 | tel 65 6223 9433 ext 885 | fax 65 6223 4190

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From: Tony Alfred Desire Devaux [<mailto:tony.devaux@wearnes.com>]

Sent: Thursday, 6 May 2021 4:11 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: Steven Chong Chee Kong <steven.chong@wearnes.com>; Jason Aloysius Anthony <jason.anthony@wearnes.com>; Paul Ong Qing Yong <paul.ong@wearnes.com>

Subject: FW: Survey before repair FBP8445P SMG2731U

Dear EQ Insurance,

Please find in attach estimate and GIA report

Kindly arrange survey the vehicle is in our premises at 45 Leng Kee Road

GIA report password: FBP8445P6809J

Kindly advise if we can do a direct settlement for this, thanks.

Sincerely

Tony Devaux

Workshop Executive



Wearnes Automotive Pte Ltd

45 Leng Kee Road Singapore 159103

F (65) 6474 0853 D (65) 6430 4934

www.wearnesauto.com tony.devaux@wearnes.com

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