

## Shiau Chan (LKKAUTO)

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**From:** Rasul (LKKAUTO)  
**Sent:** Wednesday, 20 October 2021 9:31 am  
**To:** Tony Alfred Desire Devaux; Steve Lim  
**Cc:** Shiau Chan (LKKAUTO)  
**Subject:** RE: EQI Ref: DM21HO00658 / SL: Survey before repair FBP8445P SMG2731U

Hi Mr Tony,

Finalised amount of \$ 9,941 / 2 days of repair is confirmed.

Aside to Mr Steve Lim, re-inspection and resurvey were done accordingly, all parts that was damaged was taken photos on part by part basis.  
Based on my experience and judgement, damage parts that was cause by the accident are consistent to the accident. Some miscellaneous item or parts are necessary replaced.

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Tony Alfred Desire Devaux [mailto:[tony.devaux@wearnes.com](mailto:tony.devaux@wearnes.com)]  
**Sent:** Tuesday, 1 June, 2021 4:10 PM  
**To:** Steve Lim; Rasul (LKKAUTO)  
**Cc:** Steven Chong Chee Kong; Jason Aloysius Anthony; Paul Ong Qing Yong  
**Subject:** RE: EQI Ref: DM21HO00658 / SL: Survey before repair FBP8445P SMG2731U

Dear Steve and Rasul,

Kindly find in attach the necessary documents to close this case

Sincerely

**Tony Devaux**  
Workshop Executive



**Wearnes Automotive Pte Ltd**  
45 Leng Kee Road Singapore 159103  
F (65) 6474 0853 D (65) 6430 4934  
[www.wearnesauto.com](http://www.wearnesauto.com) [tony.devaux@wearnes.com](mailto:tony.devaux@wearnes.com)

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**From:** Steve Lim <[steve.lim@eqinsurance.com.sg](mailto:steve.lim@eqinsurance.com.sg)>  
**Sent:** Thursday, 20 May 2021 10:38 AM  
**To:** Tony Alfred Desire Devaux <[tony.devaux@wearnes.com](mailto:tony.devaux@wearnes.com)>  
**Cc:** Steven Chong Chee Kong <[steven.chong@wearnes.com](mailto:steven.chong@wearnes.com)>; Jason Aloysius Anthony <[jason.anthony@wearnes.com](mailto:jason.anthony@wearnes.com)>; Paul Ong Qing Yong <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>  
**Subject:** RE: EQI Ref: DM21HO00658 / SL: Survey before repair FBP8445P SMG2731U

Hi Tony,

Liability is clear subject to verification by our surveyor damages are consistent

**Announcement**

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

**Steve Lim**  
Assistant Manager | Claims

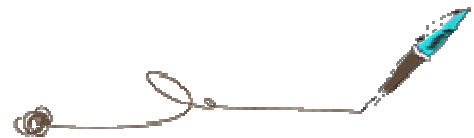


**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9885 | tel 65 6223 9433 ext 885 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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---

**From:** Tony Alfred Desire Devaux [<mailto:tony.devaux@wearnes.com>]  
**Sent:** Wednesday, 19 May 2021 9:48 AM  
**To:** Steve Lim <[steve.lim@eqinsurance.com.sg](mailto:steve.lim@eqinsurance.com.sg)>  
**Cc:** Steven Chong Chee Kong <[steven.chong@wearnes.com](mailto:steven.chong@wearnes.com)>; Jason Aloysius Anthony <[jason.anthony@wearnes.com](mailto:jason.anthony@wearnes.com)>; Paul Ong Qing Yong <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>  
**Subject:** RE: EQI Ref: DM21HO00658 / SL: Survey before repair FBP8445P SMG2731U

Hi Steve,

Have you heard from your insured?  
Are you now able to confirm liability?

Sincerely

**Tony Devaux**  
Workshop Executive



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[www.wearnesauto.com](http://www.wearnesauto.com) [tony.devaux@wearnes.com](mailto:tony.devaux@wearnes.com)

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**From:** Steve Lim <[steve.lim@eqinsurance.com.sg](mailto:steve.lim@eqinsurance.com.sg)>  
**Sent:** Tuesday, 11 May 2021 3:03 PM  
**To:** Tony Alfred Desire Devaux <[tony.devaux@wearnes.com](mailto:tony.devaux@wearnes.com)>  
**Cc:** Steven Chong Chee Kong <[steven.chong@wearnes.com](mailto:steven.chong@wearnes.com)>; Jason Aloysius Anthony <[jason.anthony@wearnes.com](mailto:jason.anthony@wearnes.com)>; Paul Ong Qing Yong <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>  
**Subject:** RE: EQI Ref: DM21HO00658 / SL: Survey before repair FBP8445P SMG2731U

Hi Tony,

Unable to confirm liability for now. We need to hear from our insured

**Announcement**

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Regards,

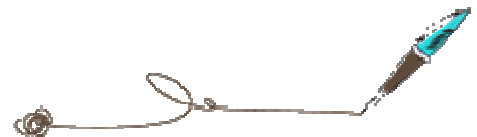
**Steve Lim**  
Assistant Manager | Claims



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**From:** Tony Alfred Desire Devaux [[mailto:tony.devaux@wearnes.com](mailto:mailto:tony.devaux@wearnes.com)]  
**Sent:** Tuesday, 11 May 2021 3:00 PM  
**To:** Steve Lim <[steve.lim@eqinsurance.com.sg](mailto:steve.lim@eqinsurance.com.sg)>  
**Cc:** Steven Chong Chee Kong <[steven.chong@wearnes.com](mailto:steven.chong@wearnes.com)>; Jason Aloysius Anthony <[jason.anthony@wearnes.com](mailto:jason.anthony@wearnes.com)>; Paul Ong Qing Yong <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>  
**Subject:** RE: EQI Ref: DM21HO00658 / SL: Survey before repair FBP8445P SMG2731U

Dear Steve,

May I check with you the liability and if we can do direct settlement?

Sincerely

**Tony Devaux**  
Workshop Executive



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[www.wearnesauto.com](http://www.wearnesauto.com) [tony.devaux@wearnes.com](mailto:tony.devaux@wearnes.com)

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**From:** Tony Alfred Desire Devaux  
**Sent:** Friday, 7 May 2021 12:30 PM  
**To:** Steve Lim <[steve.lim@eqinsurance.com.sg](mailto:steve.lim@eqinsurance.com.sg)>  
**Cc:** Steven Chong Chee Kong <[steven.chong@wearnes.com](mailto:steven.chong@wearnes.com)>; Jason Aloysius Anthony <[jason.anthony@wearnes.com](mailto:jason.anthony@wearnes.com)>; Paul Ong Qing Yong <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>  
**Subject:** RE: EQI Ref: DM21HO00658 / SL: Survey before repair FBP8445P SMG2731U

Dear Steve,

We would like to choose LKK

Sincerely

**Tony Devaux**  
Workshop Executive



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---

**From:** Steve Lim <[steve.lim@eqinsurance.com.sg](mailto:steve.lim@eqinsurance.com.sg)>  
**Sent:** Friday, 7 May 2021 8:02 AM  
**To:** Tony Alfred Desire Devaux <[tony.devaux@wearnes.com](mailto:tony.devaux@wearnes.com)>  
**Cc:** Steven Chong Chee Kong <[steven.chong@wearnes.com](mailto:steven.chong@wearnes.com)>; Jason Aloysius Anthony <[jason.anthony@wearnes.com](mailto:jason.anthony@wearnes.com)>; Paul Ong Qing Yong <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>  
**Subject:** EQI Ref: DM21HO00658 / SL: Survey before repair FBP8445P SMG2731U

***Without Prejudice***  
***Save As To Costs***

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1. AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	<b>2. Automobile Inspection Services Pte Ltd</b> Tel: 6286 0155 Fax: 6284 1539
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	Contact Person: Sophia
<b>3. LBS Automotive Appraisal Pte Ltd</b> <b>L.B.S. Auto Consultants Pte Ltd</b> Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	<b>4. Priority Services</b> <b>Tel: 62934822</b> <b>Fax: 62963283</b> <b>Contact Person: Sharon</b>
<b>5. RT Appraisal Pte Ltd</b> Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	<b>6. LKK Auto Consultants Pte Ltd</b> Tel: 6256-3561 Fax: 6741-4108
<b>7. JP Knights Pte Ltd</b> Tel: 63450068 Fax: 63445328	<b>8. Appraisals Associates Pte Ltd</b> Tel : 67472822 Fax: 67470070
<b>9. Infiniti Appraisal Service</b> Tel : 96684818/90099001 Fax: 64587432	<b>10. Formteam Adjusters Pte Ltd</b> Tel: 65091788 Fax: 65096221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

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Regards,

**Steve Lim**

Assistant Manager | Claims



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---

**From:** Tony Alfred Desire Devaux [<mailto:tony.devaux@wearnes.com>]  
**Sent:** Thursday, 6 May 2021 4:11 PM  
**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>  
**Cc:** Steven Chong Chee Kong <[steven.chong@wearnes.com](mailto:steven.chong@wearnes.com)>; Jason Aloysius Anthony <[jason.anthony@wearnes.com](mailto:jason.anthony@wearnes.com)>; Paul Ong Qing Yong <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>  
**Subject:** FW: Survey before repair FBP8445P SMG2731U

Dear EQ Insurance,

Please find in attach estimate and GIA report

Kindly arrange survey the vehicle is in our premises at 45 Leng Kee Road

GIA report password: FBP8445P6809J

Kindly advise if we can do a direct settlement for this, thanks.

Sincerely

**Tony Devaux**  
Workshop Executive



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