

## Veron Chen (LKKAUTO)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Friday, 2 July 2021 5:59 PM  
**To:** 'Tan Chew Chik Jacqueline'; Admin A; assignments; Veron Chen (LKKAUTO)  
**Subject:** RE: OUR REF: SNM21D202620/C02/GBB3777M/TANCHC & YOUR REF: SMR1938P TO CONDUCT PRS

Dear Jacqueline,

We have conducted the survey.

Dear Veron,

FYNA.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Friday, 2 July, 2021 3:06 PM  
**To:** Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: OUR REF: SNM21D202620/C02/GBB3777M/TANCHC & YOUR REF: SMR1938P TO CONDUCT PRS

Dear LKK,

Please refer to my email below.

Kindly advise any survey done for TP veh.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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**From:** Tan Chew Chik Jacqueline  
**Sent:** Friday, 4 June 2021 5:27 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** FW: OUR REF: SNM21D202620/C02/GBB3777M/TANCHC & YOUR REF: SMR1938P TO CONDUCT PRS

Dear LKK,

Wsp withdraw claims.

Kindly close the file and submit SR.

Thank you

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** JWG CLAIMS <[jwg.claims@yahoo.com](mailto:jwg.claims@yahoo.com)>  
**Sent:** Thursday, 27 May 2021 6:50 PM  
**To:** Cecilia Chong (LKK Auto) <[ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com)>

Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Subject: Fw: OUR REF: SNM21D202620/C02/GBB3777M/LOWCT & YOUR REF: SMR1938P TO CONDUCT PRS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

**Without Prejudice**

Dear Sir/Madam,

Please note that we would like to withdraw this case.

Apologize for any inconvenience caused.

***Thanks & Warmest Regards,***

**JWG INTERNATIONAL PTE. LTD.**

10, Ang Mo Kio Ind Park 2A  
#03-08 AMK AutoPoint  
Singapore 568047

**TEL: 8602 4590 | FAX: 6909 9592**

----- Forwarded message -----

**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**To:** JWG CLAIMS <[jwg.claims@yahoo.com](mailto:jwg.claims@yahoo.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>

**Sent:** Friday, 7 May 2021, 01:52:04 pm SGT

**Subject:** RE: OUR REF: SNM21D202620/C02/GBB3777M/LOWCT & YOUR REF: SMR1938P TO CONDUCT PRS

[Confidential]

**Without Prejudice**

Dear Sir

Thanks for reply.

Dear LKK

Please conduct PRS

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** JWG CLAIMS <[jwg.claims@yahoo.com](mailto:jwg.claims@yahoo.com)>  
**Sent:** Friday, May 7, 2021 10:55 AM  
**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Subject:** Re: OUR REF: SNM21D202620/C02/GBB3777M/LOWCT & YOUR REF: SMR1938P TO CONDUCT PRS

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**Without Prejudice**

Dear Sir/Madam,

We would like to engage LKK to conduct the PRI.

***Thanks & Warmest Regards,***

**JWG INTERNATIONAL PTE. LTD.**

10, Ang Mo Kio Ind Park 2A

#03-08 AMK AutoPoint

Singapore 568047

**TEL: 8498 0038 | FAX: 6909 9592**

On Thursday, 6 May 2021, 04:22:27 pm SGT, Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)> wrote:

**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Claims Dept of CTI

**Sent:** Thursday, May 6, 2021 2:44 PM

**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Subject:** FW: OUR REF: SNM21D202620/C02/GBB3777M/LOWCT & YOUR REF: SMR1938P TO CONDUCT PRS

Pls assist.

*\*\* Kindly quote our reference number for future correspondences.*

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Thank you

**Lim Shu Min**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** JWG CLAIMS <[jwg.claims@yahoo.com](mailto:jwg.claims@yahoo.com)>

**Sent:** Thursday, May 6, 2021 2:29 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>

**Subject:** Re: OUR REF: SNM21D202620/C02/GBB3777M/LOWCT & YOUR REF: SMR1938P TO CONDUCT PRS



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**Without Prejudice**

Dear Sir/Madam,

Kindly send us a survey list to choose from.

***Thanks & Warmest Regards,***

**JWG INTERNATIONAL PTE. LTD.**

10, Ang Mo Kio Ind Park 2A

#03-08 AMK AutoPoint

Singapore 568047

**TEL: 8498 0038 | FAX: 6909 9592**

On Thursday, 6 May 2021, 10:33:51 am SGT, Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)> wrote:

WITHOUT PREJUDICE

Dear Cecilia,

Please **conduct PRS SMR1938P** soonest possible and our Insured has not filed SAS Report.

Officer In Charge: Cecilia Low – DID: 6389 6530.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** JWG CLAIMS <[jwg.claims@yahoo.com](mailto:jwg.claims@yahoo.com)>  
**Sent:** Wednesday, May 5, 2021 7:32 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** PRI ARRANGEMENT FOR VEHICLE: SMR1938P

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**Without Prejudice**

Dear Sir/Madam,

**ACCIDENT INVOLVING SMR1938P & GBB3777M ALONG RED SWASTIKA SCHOOL CARPARK ON 05/05/2021 @ 1405HRS.**

We refer to the above matter.

We are instructed to notify you of a road accident on **05 May 2021** at about **1405** hours along **RED SWASTIKA SCHOOL CARPARK** involving our client's vehicle registration number **SMR1938P** and vehicle registration number **GBB3777M** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you. Kindly send us a list of survey firms to choose from.

***Thanks & Warmest Regards,***

**JWG INTERNATIONAL PTE. LTD.**

**10, Ang Mo Kio Ind Park 2A**

**#03-08 AMK AutoPoint**

Singapore 568047

TEL: 8498 0038 | FAX: 6909 9592