

# BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SHA 8735 K**  
Your Ref : **SMF 5049 S**

China Taiping Insurance (S) Pte Ltd  
3 Anson Rd, Springleaf Tower  
#16-00  
Singapore 079909

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 05.05.2021 @ 21:30 hours along CTE ( SLE ) Before Moulmein Exit involving vehicles SHA 8735 K and SMF 5049 S

We refer to the above-mentioned accident.

We are claiming as per below:-

1. Repair Cost – Lump Sum (With GST)	\$	12,626.00
2. Loss of Income for 10 Days x \$80/- per day	\$	800.00
3. Loss of Rental for 10 Days x \$125.19 per day (With GST)	\$	1,251.90
4. LTA/GIA Search fee (With GST)	\$	7.45
5. Towing Fee	\$	80.00
<b>TOTAL</b>	<b>\$</b>	<b>14,765.35</b>

Enclosed herewith a copy each of relevant LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at [claims@bifrostauto.com](mailto:claims@bifrostauto.com)

Yours faithfully,  
**BIFROST AUTO PTE. LTD.**

**NOTE:** # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

*GST at 7% is charged where applicable*

# BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

## LETTER OF AUTHORISATION

Accident on 05.05.2021 @ 21:30 hours along CTE ( SLE ) Before Moulmein Exit involving vehicles SHA 8735 K and SMF 5049 S

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHA 8735 K** at my request, I/We, **Tan Seow Huat** ("the claimant") of **Blk 38 Cambridge Road # 09 - 131 Singapore 210038** (address) bearing NRIC No **S xxxx515G** the owner / hirer of motor vehicle no **SHA 8735 K**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use / income and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Bifrost Auto Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Bifrost Auto Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 14 day of 05 (month) 20 21 (year)

**CITYCAB PTE LTD**  
**CO. REG. NO. 199502839G**



Signed by "the claimant"

Name: **Tan Seow Huat**

NRIC No: **S xxxx515G**



Signed by Bifrost Auto Pte Ltd

Name: **Regina**



DOA: 05.05.2021  
Dr: \$13840.16  
SHA 8735K  
China Taiping

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00157502000 Claim No : SNM21D202631/C02/SMF5049S/LEWLC  
Claimant : CITYCAB PTE LTD  
Amount : S\$13,840.16  
DOLLARS THIRTEEN THOUSAND EIGHT HUNDRED FORTY AND CENTS  
SIXTEEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA 8735K  
Insured Vehicle No. : SMF 5049S

my execution of this Discharge Voucher is only my claim for property damage and not prejudicial to any other claims arising from the same accident

Date of Loss : 05/05/2021  
Place of Accident : CTE BEFORE MOULMEIN EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : NG YING BEN  
Driver Name : NG YING BEN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	12,626.00
(3) Loss of Use/Rental/ <del>Earning</del>	S\$	1,126.71
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) <del>Survey Fees</del> /Towing Fee	S\$	80.00
(7) Cost including Disbursement	S\$	
		=====
TOTAL . . . . .	S\$	13,840.16
		=====

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Claimant Name : CITYCAB PTE LTD

NRIC No : 1XXXXX839G

Signature :  8 March 2022

Date : 10/03/2022

**CITYCAB PTE LTD**  
**CO. REG. NO. 199502839G**

# BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

## Tax Invoice

**China Taiping Insurance (S) Pte Ltd**  
**3 Anson Rd, Springleaf Tower**  
**#16-00**  
**Singapore 079909**

**Inv. No. :** BA.LT.2203009  
**Inv. Date :** 09-03-2022  
**Ref :** 05.05.2021  
**Terms :** 30 Days  
**Veh. No. :** SHA 8735 K  
**Make & Model :** Ioniq

#	Description	Qty	Rate	Total	Tax
1	LUMP SUM REPAIR AS RECOMMEDED BY SURVEYOR	1.0	\$11,800.00	\$11,800.00	\$826.00

**Subtotal for invoice :** S\$11,800.00  
**GST (7.0%) :** S\$826.00  
**Total :** S\$12,626.00

*I agree to the price as listed above and  
affirm that the goods are received in good  
condition.*

On behalf of **BIFROST AUTO PTE. LTD.**



A handwritten signature in blue ink, consisting of stylized loops and a long horizontal stroke.

(Customer's Signature and Company Stamp)

(Authorised Signature)

Please make cheque payable to "**BIFROST AUTO PTE LTD**" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.

Our Ref: CC21050078



Date: 18 May 2021

**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      05/05/2021    @ 21:30 hrs  
ALONG                              CTE (SLE) BEFORE MOULMEIN  
INVOLVING                      SMF5049S

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA8735K** (the "Taxi"). The Taxi was hired to **TAN SEOW HUAT IC NO SXXXX515G** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SWA 87 55k

[illegible]





47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpress towing.sg>

## CASH SALE/WORK ORDER

No. 207711

Date: 5/5/2021

寶號

Messrs: Jim

車號

Vehicle No: SHH 8735 K

車型

Model No: JONIC

時間(日/夜)

Time (day/night):

Contact No:

由

Location: OE Before Moulmein Exit

到

To: Loyang EGE

Cash \$:

807

其他

Others:

經手人

Authorised By:

Tow Truck

Driver Name: A

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 06 May 2021 / 13:10:34

Receipt Date/Time : 06 May 2021 / 13:10:34

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-210506-001763

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SMF5049S

As at 05 May 2021/21:30:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1	Insurance Enquiry - SMF5049S Enquiry Fee 20210506130940298916	7.00	0.49	7.49
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<b>Sub-Total</b>	7.00	0.49	7.49
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<b>Total Before Rounding</b>	7.00	0.49	7.49
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<b>Rounding Difference</b>			0.04
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<b>Total Amount Payable</b>			7.45
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Paid By

411911XXXXXX7094	eNETS Credit Card	7.45
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Total	7.45
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Cash Change	0.00
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Tendered Amount	7.45
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Excess Refundable Amount	0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Wednesday, 22 December 2021 11:37 AM  
**To:** pipi\_83@yahoo.com  
**Subject:** ACCIDENT INVOLVING SMF 5049S AND SHA 8735K ON 05/05/2021

**Our Ref: CC6/CTI21005576/Dea3**

22 DEC 2021

**NG YING BEN**

Dear Sir/Madam,

**ACCIDENT INVOLVING SMF 5049S AND SHA 8735K ON 05/05/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

## Asher Sng (LKKAuto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Monday, 7 March 2022 13:12  
**To:** Asher Sng (LKKAuto)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: OUR REF: SNM21D202631/C02/SMF5049S/LEWLC & YOUR REF: CC6/CTI21005576/ea3-SHA8735K -TPP ON DIRECT SETTLEMENT

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Hi Asher,

Please check, as the LOI is paid.

	Amount Revised
1. Cost of Repairs (with GST)	\$ 12,626.00
2. Loss of Rental	\$ 1,126.71 (9days x \$125.19)
3. Loss of Income	\$ 00.00 - 450.00 (9days x \$50)
4. LTA Search Fee	\$ 7.45
5. Towing	\$ 80.00
	Total \$ 13,840.16 - 14,290.16

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Sent:** Friday, 4 March 2022 12:59 pm  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

**Subject:** [MANDATE REQUEST] RE: OUR REF: SNM21D202631/C02/SMF5049S/LEWLC & YOUR REF: CC6/CTI21005576/ea3-SHA8735K -TPP ON DIRECT SETTLEMENT

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Your ref : SNM21D202631/C02/SMF5049S/LEWLC

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **BIFROST AUTO PTE LTD**" at **\$14,290.16 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 22,565.47	\$ 12,626.00
2. Loss of Rental (10days x \$125.19)	\$ 1,251.90	\$ 1,126.71 (9days x \$125.19)
3. Loss of Income (10days x \$80)	\$ 800.00	\$ 450.00 (9days x \$50)
4. LTA Search Fee	\$ 7.45	\$ 7.45
	\$ 80.00	\$ 80.00
Total	\$ 24,704.82	\$ 14,290.16

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Friday, 7 May 2021 12:38

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: SNM21D202631/C02/SMF5049S/LEWLC & YOUR REF: CC6/CTI21005576/ea3-SHA8735K -TPP ON DIRECT SETTLEMENT

Dear Mei Kwan,

As requested, please refer to attached.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, May 7, 2021 11:02 AM

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; Asher Sng (LKKAuto <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>;  
[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** OUR REF: SNM21D202631/C02/SMF5049S/LEWLC & YOUR REF: CC6/CTI21005576/ea3-SHA8735K -TPP ON DIRECT SETTLEMENT

WITHOUT PREJUDICE

Dear Jenny,

Please revert to **LKK Auto** on **Direct Settlement SHA8735K** soonest possible.

Officer In Charge: Jenny Lew- DID 6389 6172.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, May 6, 2021 6:14 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SMF5049S (OI : CTI - TBA) AND SHA8735K (TP : LKK REF - CC6/CTI21005576/ea3) on 05/05/2021

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Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Bifrost Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge Asher.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)