

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 28 February, 2022 5:32 PM
To: yenleng.phua@ksteoptr.com; Guo Qiang (LKKAuto)
Cc: 'Ler, Bernard-JQ'; Admin A; Asher Sng (LKKAuto); 'Kenneth Wong Yong Sheng'
Subject: RE: [EXTERNAL] Your Ref: 2930376831SG ; Our Ref E509-ACC-43510.20/yl *** LKK
REF: CC4/AIG18006394/Gea3q2-1
Attachments: TP ESTIMATE - MARKED.PDF
Categories: HMK

'WITHOUT PREJUDICE'

Dear Yen Leng,

We refer to our email dated 13/10/2020 , 26/11/2020, 25/10/2021.

We had informed you that we don't have the estimate with parts price and did not finalized this case with M/s Ethicarz Pte Ltd.

Please note that your LOD previously indicated COR was \$2086.50 (w GST) and your below email indicated damages \$2686.50.

Please confirm it.

Please see the attached estimate provided to my surveyor during inspected the vehicle SKH8792Y.

Appreciated if your client can complete the estimate with parts price.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: yenleng.phua@ksteoptr.com <yenleng.phua@ksteoptr.com>
Sent: Monday, 28 February, 2022 5:10 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>
Cc: 'Ler, Bernard-JQ' <Bernard-JQ.Ler@aig.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; 'Kenneth Wong Yong Sheng' <kenneth.wong@ksteoptr.com>
Subject: RE: [EXTERNAL] Your Ref: 2930376831SG ; Our Ref E509-ACC-43510.20/yl *** LKK REF: CC4/AIG18006394/Gha3q2

WITHOUT PREJUDICE

Dear Sirs,

We refer to our repeated reminders, negotiations and correspondences to you.

We reiterate our client's claim as follows:

- a. Damages: 2686.50
- b. Costs: 642.00
- c. Disbursements: 7.45

Please let us have your response and position in relation to the above within the next 7 days, failing which our client reserves all rights to pursue his claim to the fullest extent permitted by the law.

Thank you.

Warmest Regards
Yen Leng

M/s Teo Keng Siang LLC
111 North Bridge Road
#29-07/08 Peninsula Plaza
Singapore 179098
[Tel:6333 4222](tel:63334222) Fax: 6333 5676

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 25 October 2021 1:08 pm
To: Phua Yen Leng <yenleng.phua@ksteoptr.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>
Cc: 'Ler, Bernard-JQ' <Bernard-JQ.Ler@aig.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; 'Kenneth Wong Yong Sheng' <kenneth.wong@ksteoptr.com>
Subject: RE: [EXTERNAL] Your Ref: 2930376831SG ; Our Ref E509-ACC-43510.20/yl *** LKK REF: CC4/AIG18006394/Gha3q2

Dear Yen Leng,

Please refer to my email dated 26.11.2020.

We don't have the estimate with parts price and did not finalized lump sum \$1950 with Ethicarz Pte Ltd.

Please provide us supporting docs ASAP to review the matter.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Phua Yen Leng [<mailto:yenleng.phua@ksteoptr.com>]
Sent: Monday, October 25, 2021 11:17 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>

Cc: 'Ler, Bernard-JQ' <Bernard-JQ.Ler@aig.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; 'Kenneth Wong Yong Sheng' <kenneth.wong@ksteoptr.com>
Subject: RE: [EXTERNAL] Your Ref: 2930376831SG ; Our Ref E509-ACC-43510.20/yl *** LKK REF: CC4/AIG18006394/Gha3q2
Importance: High

URGENT REMINDER

Dear Mei Kwan,

Please refer to our email dated 26th November 2020.

Please let us have your offer urgently.

Thank you.

Warmest Regards
Yen Leng

M/s Teo Keng Siang LLC
111 North Bridge Road
#29-07/08 Peninsula Plaza
Singapore 179098
Tel:6333 4222 Fax: 6333 5676

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, November 26, 2020 11:36 AM

To: Phua Yen Leng <yenleng.phua@ksteoptr.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>

Cc: 'Ler, Bernard-JQ' <Bernard-JQ.Ler@aig.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: [EXTERNAL] Your Ref: 2930376831SG ; Our Ref E509-ACC-43510.20/yl *** LKK REF: CC4/AIG18006394/Gha3q2

Dear Yen Leng,

We refer to our tele conversation a while ago.

As spoken, we don't have the estimate with parts price and did not finalized lump sum \$1950 with Ethicarz Pte Ltd.

Please provide us supporting docs to review the matter.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Phua Yen Leng <yenleng.phua@ksteoptr.com>

Sent: Thursday, 26 November, 2020 11:25 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>

Cc: 'Ler, Bernard-JQ' <Bernard-JQ.Ler@aig.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: [EXTERNAL] Your Ref: 2930376831SG ; Our Ref E509-ACC-43510.20/yl

Importance: High

Dear Mei Kwan,

Any updates?

Thank you.

Warmest Regards

Yen Leng

M/s Teo Keng Siang LLC
111 North Bridge Road
#29-07/08 Peninsula Plaza
Singapore 179098
Tel:6333 4222 Fax: 6333 5676

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, October 13, 2020 11:56 AM

To: Phua Yen Leng <yenleng.phua@ksteoptr.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>

Cc: 'Ler, Bernard-JQ' <Bernard-JQ.Ler@aig.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: [EXTERNAL] Your Ref: 2930376831SG ; Our Ref E509-ACC-43510.20/yl

Dear Yen Leng,

We will check with our surveyor and get back to you.

Meantime, please provide us a copy of estimate cor.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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From: Phua Yen Leng <yenleng.phua@ksteoptr.com>
Sent: Tuesday, 13 October, 2020 11:42 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: 'Ler, Bernard-JQ' <Bernard-JQ.Ler@aig.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: [EXTERNAL] Your Ref: 2930376831SG ; Our Ref E509-ACC-43510.20/yl

Dear Mei Kwan,

Thank you for your email.

Please find attached our client's letter of demand and repair bill for your kind attention.

Do let us have your offer urgently.

Thank you.

Warmest Regards
Yen Leng

M/s Teo Keng Siang LLC
111 North Bridge Road
#29-07/08 Peninsula Plaza
Singapore 179098
Tel:6333 4222 Fax: 6333 5676

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Tuesday, October 13, 2020 11:34 AM
To: Phua Yen Leng <yenleng.phua@ksteoptr.com>
Cc: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: [EXTERNAL] Your Ref: 2930376831SG ; Our Ref E509-ACC-43510.20/yl

Dear Yen Leng,

We refer to our tele-conversation a while ago.

Please submit LOD for our review.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Phua Yen Leng <yenleng.phua@ksteoptr.com>
Sent: Tuesday, 13 October, 2020 10:37 AM
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Subject: [EXTERNAL] Your Ref: 2930376831SG ; Our Ref E509-ACC-43510.20/yl
Importance: High

This message is from an external sender; be cautious with links and attachments.

Dear Bernard,

Please find attached a copy of our client's letter of authorisation.

Kindly let us have your offer without further delay.

Thank you.

Warmest Regards
Yen Leng

M/s Teo Keng Siang LLC
111 North Bridge Road
#29-07/08 Peninsula Plaza
Singapore 179098
Tel:6333 4222 Fax: 6333 5676

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