

Denise Tay (LKKAuto)

From: Su Li (LKK Auto)
Sent: Friday, 21 January 2022 2:53 PM
To: Claims Dept; Jaslin Kok (LKK Auto); Hsiao Tong (LKKAuto); Denise Tay (LKKAuto); Asher Sng (LKKAuto); Veron Chen (LKKAuto)
Cc: Claims Dept; Claims Dept M; Claims Dept V; Claims Dept S; Admin A; Bryan Ang (LKKAuto)
Subject: Re: SHC 711 X / SHD 4028 D / SHD 4723 E / SH 6804 R / SHA 7012 U / SHD 7283 M / SHA 7732 A / SH 8208 Z / SH 8990 Y / SHC 8992 Z

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi All,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Claims Dept <claims_itr@bifrostable.com>
Sent: Friday, January 21, 2022 1:16 PM
To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept <claims@bifrostable.com>; Claims Dept M <claims_ltm@bifrostable.com>; Claims Dept V <claims_ltv@bifrostable.com>; Claims Dept S <claims_lts@bifrostable.com>
Subject: SHC 711 X / SHD 4028 D / SHD 4723 E / SH 6804 R / SHA 7012 U / SHD 7283 M / SHA 7732 A / SH 8208 Z / SH 8990 Y / SHC 8992 Z

Without Prejudice

Dear Bryan

As per telecommunication, we accept the following finalization offers :

- 1) SHC 711 X / 03.07.2021 / LS \$15,000 with 08 repair days LKK REF : CC6/CTI21007327/ra3
- 2) SHD 4028 D / 17.08.2021 / PBP \$ 6,722.32 with 06 repair days LKK REF : CC6/CTI21008674/pa3
- 3) SHD 4723 E / 05.05.2021 / PBP \$ 16,188.92 with 07 repair days LKK REF : CS/MSG21005567/Dtf3
- 4) SH 6804 R / 15.05.2021 / LS \$ 6,000 with 05 repair days LKK REF : CS/SMR21005962/Dtf3
- 5) SHA 7012 U / 19.08.2021 / PBP \$ 20,481.76 with 10 repair days LKK REF : CC4/GRB21008824/es3
- 6) SHD 7283 M / 22.03.2021 / PBP \$ 7,797.52 with 06 repair days LKK REF : CS/MSG21003763/Dtf3
- 7) SHA 7732 A / 02.07.2021 / PBP \$ 9,911 with 06 repair days LKK REF : CC6/CTI21007293/ea3
- 8) SH 8208 Z / 26.08.2021 / LS \$19,000 with 14 repair days LKK REF : CS/SMR21009075/Dvf3
- 9) SH 8990 Y / 07.07.2021 / PBP \$ 9,660.84 with 07 repair days LKK REF : CC4/FCI21007457/Dra3
- 10) SHC 8992 Z / 30.06.2021 / LS \$11,700 with 08 repair days LKK REF : CC6/CTI21007294/Dea3

We will send in our LOD 1 workweek from 21.01.2022

Thank you & Best Regards

Mr Yee
Bifrost Auto Pte Ltd
Accident Claims Dept
Tel : 6243 6687