

LEE BROTHERS AUTOMOTIVE PTE.LTD

NO. 1 KAKI BUKIT AVE 6 #02-47 AUTOBAY

SINGAPORE 417883

TEL: 6509 5521 FAX: 6509 5523 GST Reg. No. : 201101880C

ATTN:THE MOTOR CLAIMS DEPARTMENT

CHINA TAIPING INSURANCE (S) PTE LTD

3 ANSON ROAD #16-00

SPRINGLEAF TOWER

SINGAPORE 079909

Yrs Ref. : SLS4132J

Our Ref. : LB0521-2958

Date: : 19.05.2021

Accident involving GBJ2461M and SLS4132J on 05.05.2021 at 1405hrs along ALJUNIED ROAD TOWARD GEYLANG ROAD

We refer to the above matter. We are instructed that above accident was caused solely and completely by the negligence of your insured, as a result of which, our client have suffered loss and expenses.

We are instructed by our client to make a property damages claims as:-

	<u>Amount</u>
1. Cost of repair (Inc GST)	S\$ 4,708.00
2. Loss of Rental (5Days @ S\$160PerDay)	S\$ 800.00
3. Towing	S\$ -
5. LTA Search fee	S\$ 7.45
4. E-File Serach fee	S\$ -
Claim Amount	S\$ <u><u>5,515.45</u></u>

Enclosed are the following documents for your perusal.

<input checked="" type="checkbox"/> Original Final repair Bill	<input checked="" type="checkbox"/> Letter of Authority
<input type="checkbox"/> Original Survey Report & Invoice	<input checked="" type="checkbox"/> Rental Agreement /Receipt
<input type="checkbox"/> Original Photographs of [GBJ2461M]	<input checked="" type="checkbox"/> E-File Search Fee/LTA Receipt
<input checked="" type="checkbox"/> GIAS Reports of [GBJ2461M]	<input checked="" type="checkbox"/> Vehicle Registration Card
<input checked="" type="checkbox"/> Certificate of Insurance	<input checked="" type="checkbox"/> Driver's Driving License / Identity Card
<input type="checkbox"/> Report Of A Traffic Accident	

Your prompt action will be greatly appreciated.

Kindly acknowledge receipt of the above said documents and your favourable reply is greatly appreciated.

Yours faithfully,

Lee Brothers Automotive Pte.Ltd



karen@leebrothers.com.sg

Date: 6/5/2021

To: CHINA TAIPING INSURANCE (S) PTE LTD

RE: ACCIDENT INVOLVING VEHICLE NO.: GBJ 2461 M A SLS 4132 J
AT/ALONG ALJUNIED ROAD TOWARD GEYLANG ROAD
ON 05/05/2021

I/We, MM FLOWERS & TRADING PTE LTD of (NRIC No./ROC NO.)
201802198C of 35 SELEGIE ROAD #09-22 S(188307)

owner of vehicle no. GBJ 2461 M in consideration of M/S Lee Brothers Automotive Pte. Ltd
repairing my/our vehicle GBJ 2461 M at my/our instruction and hereby authorise
M/S Lee Brothers Automotive Pte. Ltd to demand claim settle receive whatever
amount settled / payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I further agree and undertake to indemnify them against the above mentioned claim costs
which may arise therewith.



Signature of Owner: _____

Date: 6/5/2021

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not effect his personal injuries claim and/or uninsured losses claim in a later date.

Further the settlement terms herein should not be used as evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00004222101

Claim No : SNM21D202644/LKKDS

Claimant : MM FLOWERS & TRADING PTE LTD

Amount : S\$ 5,365.45

SINGAPORE DOLLARS FIVE THOUSAND THREE HUNDRED SIXTY FIVE
AND CENTS FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBJ 2461M

Insured Vehicle No. : SLS 4132J

Date of Loss : 05/05/2021

Place of Accident : 102 ALJUNIED CRES

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : L H CAR RENTAL PTE LTD

Driver Name : LIM TOW GIM

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	4,708.00
(3) Loss of Use/ Rental/Earning	S\$	650.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	5,365.45
	=====	

Claimant Name : MM FLOWERS & TRADING PTE LTD

NRIC No :

201801198C

Signature :



Date :

27/7/2021

LEE BROTHERS AUTOMOTIVE PTE LTD

1 Kaki Bukit Avenue 6, #02-47 Autobay, Singapore 417883

Tel : (65) 6509 5521 Fax : (65) 6509 5523

Email : sales@leebrothers.com.sg

Co. Reg. : 201101880C

GST Reg. No. : 201101880C

TAX INVOICE

10048

Messrs : **CHINA TAIPING INSURANCE (S) PTE LTD**
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Claim No. : LB0521-2958

Acc. Date : 05/05/2021

Veh. No./Model : GBJ 2461M TOYOTA HIACE

19/05/2021

QTY	DESCRIPTIONS	AMOUNT
	Repair Cost : Inclusive of supply parts, panel beating, spray painting and labour.	4,400.00
	Sub-total	4,400.00
	Add GST 7%	308.00
	Total Amount	4,708.00

E. & O.E.

* Please make all payments to " Lee Brothers Automotive Pte Ltd "

* All service and repairing are in good order & conditions.



Customer Sign & Chop

Lee Brothers Automotive Pte Ltd

CARZ RENTAL PTE LTD

1 Kaki Bukit Avenue 6, #02-47 Autobay, Singapore 417883

Tel : (65) 6509 5521 Fax : (65) 6509 5523

Co. Reg. : 201312119K

INVOICE

4017

Messrs : **LEE BROTHERS AUTOMOTIVE PTE LTD**
MALAIYAPPAN THILLAINATARAJAN
S7767963D

Date : 10/05/2021

QTY	DESCRIPTIONS	AMOUNT
	Veh. No. : GBJ 4054S Model : TOYOTA HIACE Date Out : 5/5/2021 Date In : 10/5/2021 S\$/day : \$ 160.00 Agreement : 4017	800.00
		800.00

E. & O.E.

- * Please make all payments to " Carz Rental Pte Ltd "
- * All service and repairing are in good order & conditions.



Customer Sign & Chop

Carz Rental Pte Ltd

CARZ RENTAL PTE. LTD.

1 Kaki Bukit Avenue 6, #02-47 Autobay,
Singapore 417883
Tel: (65) 6509 5521 Fax: (65) 6509 5523

LEE BROTHER
GBJ 2461M

VEHICLE RENTAL AGREEMENT

ROC NO: 201312119K

RA NO: 4017

Hirer Particulars -		Veh. No. GBJ4054S		Replace veh. No.	
Name	MALAIYAPPAN THILLAINATARAJAN	Make / Model	TOYOTA HIACE	Auto/Manual	
Address	BIK 108 SERANGOON NORTH AVE 1 #03-705 S(550108)	Date/Time Out	05/05/21 @ 1620 HRS	KM Out	
NRIC/Passport	S7767963D	Date/Time In	10/05/21 @ 1750 HRS	KM In	
Tel (O)		Mobile	9836 5180	Fax	
Estimated Date/Time Return					
Rental charges -		S\$		S\$	
Authorised Driver's Particulars -		Hours	@	Per Hour	
Name		5	Days	@	160
Address		Weeks	@	Per Week	800
		Months	@	Per Month	
N /Passport		Nationality		Sub-Total	
Date of Birth		Occupation		Less Discount	
D/Licence No.		Mobile		Sub-Total	
Expiry Date		Tel (O)		Optional Charges -	
Country of Issue		Tel (H)		Delivery	@
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES		Collection	@	Per Trip	
		Others		Per Trip	
		Sub-Total			
		Add 7% GST			
		(A) Estimated Total Rental			
Extension -					
Extension Rental			X		
Surcharge (Malaysia)			X		
P.A.I.			X		
			X		
Others -					
Misc :					
Cash/Nets/Cheque/VISA/MC Card No:					
		Sub-Total			
		Add 7% GST			
		(B) Extension/others Total			
Physical Damage Excess		(A) + (B) Grand Total Rental Charges			
Singapore	S\$	Less Prepayment			
Malaysia	S\$	Balance Due 800			
Young, Elderly & Inexperience driver	S\$	Deposit	Deposit Refunded		
(Additional)		Amount			
Hirer's Acknowledgement		Remarks:			
		Received by			
		The hirer hereby read and understood all terms and conditions stated on this page and overleaf :			
IMPORTANT NOTE: 1. Only persons aged 24 and above or below 65 with 2 years or more driving experience, authorized, licensed and signing this agreement may drive the vehicle. 2. In case of accident, the Hirer shall report to rental office immediately. If there is any bodily injury, a police report must be made within 24 hours. 3. Vehicle is strictly for SINGAPORE USE ONLY, and may not be driven out of Singapore without prior consent of Carz Rental Pte. Ltd. 4. Unauthorised drivers, drivers who did not fulfill the above requirement are liable for the full cost & other losses suffered by Carz Rental Pte. Ltd. should the vehicle is damaged or stolen.		for Carz Rental Pte. Ltd. 			
		Hirer Signature/Co's Stamp/Date			
		Authorised Signature/Date			



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 05 May 2021 / 16:34:16

Receipt Date/Time : 05 May 2021 / 16:34:16

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210505-003057

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLS4132J				
As at 05 May 2021/14:05:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SLS4132J Enquiry Fee 20210505163329338190	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
20210505163342251		Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Monday, 10 May 2021 1:54 PM
To: carrental.lh@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SLS 4132J / GBJ 2461M / OTHERS ALONG/AT 102 ALJUNIED CRESCENT ON 05/05/2021

Our Ref: CC6/CTI21005563/Ura3

L H CAR RENTAL PTE LTD – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SLS 4132J / GBJ 2461M / OTHERS ALONG/AT 102 ALJUNIED CRESCENT ON 05/05/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from GBJ 2461M against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter. Please call us if you have further queries.

c.c. China Taiping Insurance (Singapore) Pte Ltd

(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RE: OUR REF: SNM21D202644/C02/SLS4132J/CHNGPW & YOUR REF: CC6/CTI21005563/Ura3-GBJ2461M -TPP ON DIRECT SETTLEMENT

Adeline Chng <adeline.chng@sg.cntaiping.com>

Thu 7/22/2021 3:27 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

[Strictly Confidential]

Without Prejudice

Dear Jaslin

Please proceed to resolve claim at \$ 5,465.45 (all-in).

LOR offer up to \$150 as this is a van.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Wednesday, 21 July 2021 4:19 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: OUR REF: SNM21D202644/C02/SLS4132J/CHNGPW & YOUR REF: CC6/CTI21005563/Ura3-GBJ2461M -TPP ON DIRECT SETTLEMENT

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you recognize the sender and know the content is safe.

Dear Adeline,

We refer to our mandate request on 09/07/2021.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)

Sent: Friday, July 9, 2021 4:57 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D202644/C02/SLS4132J/CHNGPW & YOUR REF: CC6/CTI21005563/Ura3-GBJ2461M -TPP ON DIRECT SETTLEMENT

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLS 4132J (CTI) AND GBJ 2461M (TP) ON 05/05/2021

We refer to the above matter.

We seek your approval to offer repairer **"LEE BROTHERS AUTOMOTIVE PTE LTD"** at **\$ 5,515.45 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 8,185.82	\$ 4,708.00 (\$4,400.00+7%GST)
2. Loss of Rental (5 days x \$160.00)	\$ 800.00	\$ 800.00 (5 days x \$160.00)
3. LTA Report fee	\$ 7.45	\$ 7.45
Total	<u>\$ 8,993.27</u>	<u>\$ 5,515.45</u>

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Monday, 10 May 2021 12:31 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM21D202644/C02/SLS4132J/CHNGPW & YOUR REF: CC6/CTI21005563/Ura3-GBJ2461M -TPP ON DIRECT SETTLEMENT

[Strictly Confidential]

Without Prejudice

Dear Mei Kwan/Jaslin

Attached herewith our insured SAS for your perusal.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 10 May 2021 11:20 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Meikwan@lkkauto.com;
jaslinkok@lkkauto.com; Admin A <admin-a@lkkauto.com>
Subject: OUR REF: SNM21D202644/C02/SLS4132J/CHNGPW & YOUR REF: CC6/CTI21005563/Ura3-GBJ2461M -TPP ON DIRECT SETTLEMENT

Dear Adeline,

Please revert to LKK Auto on DS **GBJ2461M** soonest possible.

Please contact our claims department **Adeline Chng 6389 6155** the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, May 7, 2021 5:34 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PRS : Direct Settlement - Accident Involving SLS4132J (OI : CTI - TBA) AND GBJ2461M (TP : LKK REF - CC6/CTI21005563/Ura3) on 05/05/2021

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Dear Angie,

OI = SLS 4132J

Sorry for the inconvenience caused.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 7 May, 2021 4:01 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: FW: PRS : Direct Settlement - Accident Involving SJG8686M (OI : CTI - TBA) AND GBJ2461M (TP : LKK REF - CC6/CTI21005563/Ura3) on 05/05/2021

WITHOUT PREJUDICE

Dear Mei Kwan,

We refer to your email on even date.

Please be advised that we do not have the record of SJG8686M covered under CTI and would appreciate you can forward us the policy number (if any).

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城
Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, May 7, 2021 2:37 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJG8686M (OI : CTI - TBA) AND GBJ2461M (TP : LKK REF - CC6/CTI21005563/Ura3) on 05/05/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBJ 2461M at M/s Lee Brothers Automotive Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)