

Mei Kwan (LKKAuto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, 10 May, 2021 12:31 PM
To: Claims Dept of CTI; Mei Kwan (LKKAuto); Jaslin Kok (LKK Auto); Admin A
Subject: RE: OUR REF: SNM21D202644/C02/SLS4132J/CHNGPW & YOUR REF: CC6/CTI21005563/Ura3-GBJ2461M -TPP ON DIRECT SETTLEMENT
Attachments: bill (2).pdf

[Strictly Confidential]

Without Prejudice

Dear Mei Kwan/Jaslin

Attached herewith our insured SAS for your perusal.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 10 May 2021 11:20 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Meikwan@lkkauto.com; jaslinkok@lkkauto.com; Admin A <admin-a@lkkauto.com>
Subject: OUR REF: SNM21D202644/C02/SLS4132J/CHNGPW & YOUR REF: CC6/CTI21005563/Ura3-GBJ2461M -TPP ON DIRECT SETTLEMENT

Dear Adeline,

Please revert to LKK Auto on DS **GBJ2461M** soonest possible.

Please contact our claims department **Adeline Chng 6389 6155** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, May 7, 2021 5:34 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PRS : Direct Settlement - Accident Involving SLS4132J (OI : CTI - TBA) AND GBJ2461M (TP : LKK REF - CC6/CTI21005563/Ura3) on 05/05/2021

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Dear Angie,

OI = SLS 4132J

Sorry for the inconvenience caused.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 7 May, 2021 4:01 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: FW: PRS : Direct Settlement - Accident Involving SJG8686M (OI : CTI - TBA) AND GBJ2461M (TP : LKK REF - CC6/CTI21005563/Ura3) on 05/05/2021

WITHOUT PREJUDICE

Dear Mei Kwan,

We refer to your email on even date.

Please be advised that we do not have the record of SJG8686M covered under CTI and would appreciate you can forward us the policy number (if any).

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, May 7, 2021 2:37 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJG8686M (OI : CTI - TBA) AND GBJ2461M (TP : LKK REF - CC6/CTI21005563/Ura3) on 05/05/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBJ 2461M at M/s Lee Brothers Automotive Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)