

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 7 July 2022 8:23 AM
To: geraldpo@lonpac.com
Cc: MT_Claim_SG; Admin A
Subject: RE: Direct Settlement involving vehicle SLR8417S (Ours) & YP486B (Your Insured)
DOA: 04/05/2021. LKK REF : CC4/LPC21005561/bs3 [External General]

Dear Sirs/Mdm

We refer to the above matter.

Please be informed that third party has converted to OD claim.

In view of this, we will proceed to close file and submit our invoice and report to your good office.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Su Li (LKK Auto)
Sent: Monday, May 17, 2021 9:57 AM
To: GERALD POH WEE BIN <geraldpo@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: Re: Direct Settlement involving vehicle SLR8417S (Ours) & YP486B (Your Insured) DOA: 04/05/2021. LKK REF : CC4/LPC21005561/bs3 [External General]

Dear Gerald,

We refer to the above matter.

We have inspected third party vehicle SLR 8417S at M/s WEARNES AUTOMOTIVE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, May 6, 2021 3:27 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Subject: RE: Direct Settlement involving vehicle SLR8417S (Ours) & YP486B (Your Insured) DOA: 04/05/2021. LKK
REF : CC4/LPC21005561/bs3 [External General]

Lonpac External - General

Dear Su Li,

Sent to the assignments's email

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]

Sent: Thursday, 6 May 2021 3:26 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Direct Settlement involving vehicle SLR8417S (Ours) & YP486B (Your Insured) DOA: 04/05/2021.
[External General] LKK REF : CC4/LPC21005561/bs3

Dear Gerald,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, May 6, 2021 2:37 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: Direct Settlement involving vehicle SLR8417S (Ours) & YP486B (Your Insured) DOA: 04/05/2021.
[External General]

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 07-05-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 6 May, 2021 2:02 PM

To: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com

Subject: RE: Direct Settlement involving vehicle SLR8417S (Ours) & YP486B (Your Insured) DOA: 04/05/2021.
[External General]

Lonpac External - General

Our Ref : 20/21/21/VC05/024535

WITHOUT PREJUDICE

Dear Paulo,

Our insured has reported the accident to us.

For liability clearance, please liaise with our appointed surveyors.

You may contact LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Aside to LKK – Attn : Nivitha/Summer,

FYA

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Juan Paulo Bongon Baldoz [<mailto:juan.paulo@wearnes.com>]
Sent: Thursday, 6 May 2021 1:53 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement involving vehicle SLR8417S (Ours) & YP486B (Your Insured) DOA: 04/05/2021.
[External General]

Dear Gerald,

Any update for the liability?

Best Regards,

Paulo
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
45 Leng Kee Road Singapore 159103
M (65) 98270463
www.wearnesauto.com juan.paulo@wearnes.com

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 5 May 2021 10:08 am
To: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement involving vehicle SLR8417S (Ours) & YP486B (Your Insured) DOA: 04/05/2021.
[External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Paulo,

Our insured has not lodged the accident report and we are unable to establish liability.

Please advise if a survey is require at this juncture.

Best Regards
Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Juan Paulo Bongon Baldoz [<mailto:juan.paulo@wearnes.com>]

Sent: Wednesday, 5 May 2021 9:54 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Direct Settlement involving vehicle SLR8417S (Ours) & YP486B (Your Insured) DOA: 04/05/2021.

Dear officer-in-charge,

Please check the liability on the said incident.

Kindly revert to us as soon as possible.

Thank you

Best Regards.

Paulo
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
45 Leng Kee Road Singapore 159103
M (65) 98270463
www.wearnesauto.com juan.paulo@wearnes.com

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Hsiao Tong (LKKAuto)

From: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Sent: Wednesday, 6 July 2022 4:11 PM
To: Hsiao Tong (LKKAuto)
Cc: Chan Yau Chiang; Andrew John Vickers; Rasul (LKKAuto)
Subject: RE: SLR 8417S DOA : 04/05/21

Hi Chew,

Noted with thanks

Paulo
Service Consultant
Bodyshop & Paint



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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 6 July 2022 4:10 pm
To: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Cc: Chan Yau Chiang <yauchiang.chan@wearnes.com>; Andrew John Vickers <andrew.vickers@wearnes.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Subject: RE: SLR 8417S DOA : 04/05/21

Without Prejudice

Dear Paulo,

Thank you for picking up my call.

As spoken, we understand that your client had converted to OD claim.

In view of this, we will proceed to close file at our end.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Sent: Tuesday, 11 May 2021 9:11 AM
To: Rasul (LKKAuto) <Rasul@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Chan Yau Chiang <yauchiang.chan@wearnes.com>; Andrew John Vickers <andrew.vickers@wearnes.com>
Subject: RE: SLR 8417S DOA : 04/05/21

Hi Rasul,

Noted, we will inform our customer.

Thank you

Paulo
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
45 Leng Kee Road Singapore 159103
M (65) 98270463
www.wearnesauto.com juan.paulo@wearnes.com

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

From: Rasul (LKKAuto) <Rasul@lkkauto.com>
Sent: Tuesday, 11 May 2021 9:08 am
To: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: RE: SLR 8417S DOA : 04/05/21

Hi Paulo,

To that, we recommended this vehicle as TOTAL LOSS
Aside to Jasper Kindly assist

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Juan Paulo Bongon Baldoz [<mailto:juan.paulo@wearnes.com>]
Sent: Tuesday, 11 May, 2021 9:05 AM
To: Rasul (LKKAuto)
Cc: Jasper Chua (LKK Auto)
Subject: RE: SLR 8417S DOA : 04/05/21

Dear Rasul,

We are unable to accept the offer, our repair cost is beyond the repair limit.

Thank you

Paulo
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
45 Leng Kee Road Singapore 159103
M (65) 98270463
www.wearnesauto.com juan.paulo@wearnes.com

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From: Rasul (LKKAuto) <Rasul@lkkauto.com>
Sent: Tuesday, 11 May 2021 9:03 am
To: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: SLR 8417S DOA : 04/05/21

Hi Paulo,

As spoken this vehicle repair limit is 45K

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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