Re: Direct Settlement involving vehicle SLR8417S (Ours) & YP486B (Your Insured) DOA: 04/05/2021. LKK REF: CC4/LPC21005561/bs3 [External General]

Su Li (LKK Auto) <suli@lkkauto.com>

Mon 5/17/2021 9:57 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>

3 attachments (21 MB)

TP ESTIMATE-MARKED.pdf; TP GIA REPORT.pdf; Preliminary Advice.pdf;

Dear Gerald,

We refer to the above matter.

We have inspected third party vehicle SLR 8417S at M/s WEARNES AUTOMOTIVE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Sent: Thursday, May 6, 2021 3:27 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>

Subject: RE: Direct Settlement involving vehicle SLR8417S (Ours) & YP486B (Your Insured) DOA: 04/05/2021. LKK

REF: CC4/LPC21005561/bs3 [External General]

Lonpac External - General

Dear Su Li,

Sent to the assignments's email

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

Email-Banner SG-400x70

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Su Li (LKK Auto) [mailto:suli@lkkauto.com]

Sent: Thursday, 6 May 2021 3:26 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Direct Settlement involving vehicle SLR8417S (Ours) & YP486B (Your Insured) DOA: 04/05/2021.

[External General] LKK REF: CC4/LPC21005561/bs3

Dear Gerald,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, May 6, 2021 2:37 PM

To: 'GERALD POH WEE BIN' < geraldpoh@lonpac.com; Admin A < admin-a@lkkauto.com Cc: 'MT_Claim_SG' < mt_claim@lonpac.com; assignments < assignments@lkkauto.com mt_claim@lonpac.com > geraldpoh@lonpac.com > assignments@lkkauto.com >

Subject: RE: Direct Settlement involving vehicle SLR8417S (Ours) & YP486B (Your Insured) DOA: 04/05/2021.

[External General]

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 07-05-21.

Best Regards, Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi

Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Thursday, 6 May, 2021 2:02 PM

To: Juan Paulo Bongon Baldoz < juan.paulo@wearnes.com >

Cc: MT_Claim_SG < mt_claim@lonpac.com>; assignments@lkkauto.com

Subject: RE: Direct Settlement involving vehicle SLR8417S (Ours) & YP486B (Your Insured) DOA: 04/05/2021.

[External General]

Lonpac External - General

Our Ref : 20/21/21/VC05/024535

WITHOUT PREJUDICE

Dear Paulo,

Our insured has reported the accident to us.

For liability clearance, please liaise with our appointed surveyors.

You may contact LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Aside to LKK - Attn : Nivitha/Summer,

FYA

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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From: Juan Paulo Bongon Baldoz [mailto:juan.paulo@wearnes.com]

Sent: Thursday, 6 May 2021 1:53 pm

To: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Cc: MT Claim SG <mt claim@lonpac.com>

Subject: RE: Direct Settlement involving vehicle SLR8417S (Ours) & YP486B (Your Insured) DOA: 04/05/2021.

[External General]

Dear Gerald,

Any update for the liability?

Best Regards,

Paulo

Service Consultant Bodyshop & Paint



Wearnes Automotive Pte Ltd

45 Leng Kee Road Singapore 159103 M (65) 98270463

www.wearnesauto.com juan.paulo@wearnes.com

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From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Wednesday, 5 May 2021 10:08 am

To: Juan Paulo Bongon Baldoz < juan.paulo@wearnes.com >

Cc: MT Claim SG <mt claim@lonpac.com>

Subject: RE: Direct Settlement involving vehicle SLR8417S (Ours) & YP486B (Your Insured) DOA: 04/05/2021.

[External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Paulo,

Our insured has not lodged the accident report and we are unable to establish liability.

Please advise if a survey is require at this juncture.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

Email-Banner SG-400x70

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Juan Paulo Bongon Baldoz [mailto:juan.paulo@wearnes.com]

Sent: Wednesday, 5 May 2021 9:54 am **To:** MT Claim SG <mt claim@lonpac.com>

Subject: Direct Settlement involving vehicle SLR8417S (Ours) & YP486B (Your Insured) DOA: 04/05/2021.

Dear officer-in-charge,

Please check the liability on the said incident.

Kindly revert to us as soon as possible.

Thank you

Best Regards.

Paulo Service Consultant Bodyshop & Paint



Wearnes Automotive Pte Ltd

45 Leng Kee Road Singapore 159103 M (65) 98270463

www.wearnesauto.com juan.paulo@wearnes.com

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