

FW: OD Claim For SKJ23B Our ref: M12D15652105

WONG JOSEPHINE <josephinewong@uoi.com.sg>

Wed 12/5/2021 9:25 AM

To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

Cc: LEE KATIE <katielee@uoi.com.sg>

Without Prejudice

Dear Denise

Please proceed with OD repair.

OD excess is \$10,000.

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive

Claims



United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

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From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

Sent: Tuesday, May 11, 2021 2:17 PM

To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: LEE KATIE <katielee@uoi.com.sg>

Subject: Re: OD Claim For SKJ23B Our ref: M12D15652105

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Dear Sir/Madam,

Enclosed preliminary revised of vehicle SKJ 23B

Date of survey: 10/05/2021

Number of days (estimated) : 9 days

We did not authorise repair, please let us have your approval.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Thanks and regards,

Denise

Case handler

LKK Auto Consultants Pte Ltd

Tel: ☎ 62563561 Fax: 📠 6256 4315

Email: ✉ sur@lkkauto.com

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 6 May 2021 2:11 PM

To: 'WONG JOSEPHINE' <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'LEE KATIE' <katielee@uoi.com.sg>

Subject: RE: OD Claim For SKJ23B Our ref: M12D15652105

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Thursday, 6 May, 2021 11:54 AM
To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: richmond.ho@wearnes.com; LEE KATIE <katielee@uoi.com.sg>
Subject: FW: OD Claim For SKJ23B Our ref: M12D15652105
Importance: High

Without Prejudice

Dear LKK

Kindly assist to survey own damage 's vehicle .

Details of survey as email below . Thanks

OD Excess is \$10,000.

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Josephine Wong

Executive
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From: Richmond Ho <richmond.ho@wearnes.com>
Sent: Thursday, May 6, 2021 11:23 AM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Subject: OD Claim For SKJ23B
Importance: High

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Hi Josephine

Please see attached and arrange for survey. thanks

Richmond Ho
Senior Service Consultant
Body & Paint – Insurance Claim



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4890 M (65) 9176 8543
www.wearnesauto.com richmond.ho@wearnes.com

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