

## Celine Fong (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 25 February 2022 11:43 AM  
**To:** 'Subramaniam, Divyashni'; Admin A; assignments; SUR  
**Cc:** 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Teo, Ericweihong'  
**Subject:** Re: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE ER9191T AND SMH6639Y ON 03/05/2021

Dear Subramaniam,

Please be informed that according to the repairer, owner already withdraw the claim.

We will close this file at our end

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

**Best Regards,**

**Summer Lee** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>

**Sent:** Thursday, 6 May 2021 12:20 pm

**To:** 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

**Cc:** 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>

**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE ER9191T AND SMH6639Y ON 03/05/2021

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

**Best Regards,**

**Summer Lee** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>  
**Sent:** Thursday, 6 May, 2021 12:03 PM  
**To:** admin-a@lkkauto.com; assignments@lkkauto.com  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE ER9191T AND SMH6639Y ON 03/05/2021

PART 1 OF 2

Hi LKK,

Kindly assist on attached PRI.

Thanks & Regards,

**Divyashni Subramaniam**  
**AIG**

FNOL Adjuster I  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel: 8001206556 | Ext: 1012103  
[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Subramaniam, Divyashni  
**Sent:** Thursday, May 6, 2021 12:01 PM  
**To:** Rachel Ling <[jlin@tcmg.com.sg](mailto:jlin@tcmg.com.sg)>  
**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; [lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg); [gerald@tcmg.com.sg](mailto:gerald@tcmg.com.sg); [calvin@tcmg.com.sg](mailto:calvin@tcmg.com.sg); [sinsenghongspray@hotmail.com](mailto:sinsenghongspray@hotmail.com)  
**Subject:** aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE ER9191T AND SMH6639Y ON 03/05/2021

Without Prejudice

Your Reference: TCMG/SMH 6639 Y /0521/SSH

Our Reference : ER9191T

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors. Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thanks & Regards,

**Divyashni Subramaniam**  
**AIG**

FNOL Adjuster I

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**From:** Rachel Ling <[jin@tcmg.com.sg](mailto:jin@tcmg.com.sg)>  
**Sent:** Wednesday, May 5, 2021 8:17 PM  
**To:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>  
**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; [lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg); [gerald@tcmg.com.sg](mailto:gerald@tcmg.com.sg); [calvin@tcmg.com.sg](mailto:calvin@tcmg.com.sg); [sinsenghongspray@hotmail.com](mailto:sinsenghongspray@hotmail.com)  
**Subject:** [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE ER9191T AND SMH6639Y ON 03/05/2021

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**WITHOUT PREJUDICE**

Dear Sir/ Madam,

We refer to your mail of even date.

Our client is not agreeable to any of your appointed panel of surveyors as the Single Joint Expert.

Our client's panel of surveyors nominated as the Single Joint Expert is as attached.

Regards,  
Rachel Ling on behalf of Mr. Ling Leong Hui

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**From:** Subramaniam, Divyashni [<mailto:Divyashni.Subramaniam@aig.com>]  
**Sent:** Wednesday, 5 May, 2021 12:28 PM  
**To:** [jin@tcmg.com.sg](mailto:jin@tcmg.com.sg)  
**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; [lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg); [gerald@tcmg.com.sg](mailto:gerald@tcmg.com.sg); [calvin@tcmg.com.sg](mailto:calvin@tcmg.com.sg); [sinsenghongspray@hotmail.com](mailto:sinsenghongspray@hotmail.com)  
**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE ER9191T AND SMH6639Y ON 03/05/2021



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