

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL: 65446671 FAX: 62141511

CO. REG: 200707743D GST REG: 200707743D

Our Ref: SHC6975L/SR

WITHOUT PREJUDICE

9 June 2021

(By Email Only)

Attn: The Motor Claims Department

China Taiping Insurance (Singapore) Pte Ltd

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Dear Sir/Madam

ACCIDENT INVOLVING SHC6975L / SMY5607G & OTHERS ALONG BUKIT BATOK EAST AVE 3 ON 16/04/2021

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHC6975L**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **SMY5607G** at the material time of the accident with the driver of our client's vehicle, **Mr. Sim Song Khai**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SMY5607G**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair (Incl. GST)	\$ 1,444.50
(2) Loss of Rental – 3 Days @\$67.76 per day	\$ 203.28
(3) Loss of Income – 3 Days @\$100.00 per day	\$ 300.00
(4) GIA Search fee	\$ 2.00
	<u>\$ 1,949.78</u>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of **SHC6975L**
- (2) Final repair bill
- (3) Vehicle Registration card, Certificate of Insurance, Certification Letter
- (4) Check In/Out Voucher
- (5) GIA search

PREMIER AUTOMOTIVE SERVICES PTE LTD

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SINGAPORE 486443

TEL: 65446671 FAX: 62141511

CO. REG: 200707743D GST REG: 200707743D

Our Ref: SHC6975L/SR

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

Claims Department – Shafawati Md Rabu

Email: shafawati.rabu@premierauto.com.sg

DID: 64100946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.

WITHOUT PREJUDICE

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

Attn: The Motor Claims Department

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC6975L / SMY5607G & OTHERS ALONG BUKIT
BATOK EAST AVE 3 ON 16/04/2021**

We, Premier Taxis Pte Ltd, the registered owner of vehicle No: **SHC6975L**. We, hereby authorize the said workshop, M/s Premier Automotive Services Pte Ltd to execute sign discharge voucher/Indemnity forms and all necessary documents in connection with and arising out of the above claim, and collect all compensation monies due to us from you or any other party, regarding the said accident.

Thank You.



Premier Taxis Pte Ltd
Authorized Signatory

Date 26/07/21

This Settlement excludes any
bodily injuries arising out of the
above said accident and pertains
to property damage only

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00072232100 Claim No : SNM21D202194/C02/SMY5607G/TANKL

Claimant : PREMIER TAXIS PTE LTD

Amount : S\$1,710.00
SINGAPORE DOLLARS ONE THOUSAND SEVEN HUNDRED AND TEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 6975L
Insured Vehicle No. : SMY 5607G

Date of Loss : 16/04/2021
Place of Accident : BUKIT BATOK EAST AVE 3, SINGAPORE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : FUN POH MENG (FAN BAOMING)
Driver Name : FUN POH MENG (FAN BAOMING)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 1,710.00
	=====
TOTAL	S\$ 1,710.00
	=====

Claimant Name : PREMIER TAXIS PTE LTD

NRIC No : 2XXXXX743D

Signature : _____

Date : 26/07/2021





PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

TAX INVOICE

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road # 16-00 Springleaf Tower
SINGAPORE 079909

DATE 8-Jun-2021
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6975 L			\$ 1,350.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 1,350.00
GST @ 7%				\$ 94.50
GRAND TOTAL				\$ 1,444.50



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



04 June 2021

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Sim Song Khai of NRIC Number S0169611D is a registered driver of SHC6975L. Sim Song Khai is paying a discounted daily rental rate of \$67.76 (Inclusive of GST) on 16 Apr 2021.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "L." with a long vertical stroke extending downwards.



Chin Bee Lian (Ms)
Assistant Vice President
Taxis Administration

Prepared by: Hasnah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com.sg
Co. Reg. No. 200304975H



REPLACEMENT VEH GIVEN YES/NO

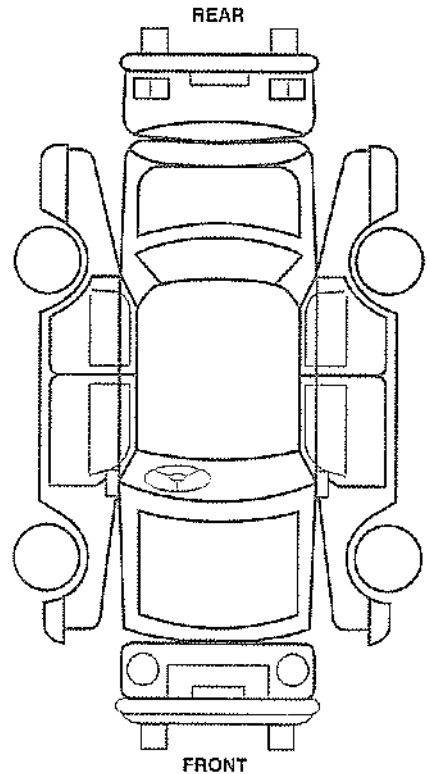
VEH NO. SHC 69751

JOB NO.

CHECK IN / OUT VOUCHER

DRIVER'S NAME <u>SM SONG KHAI</u>	
NRIC <u>S 0169611</u>	HANDPHONE <u>9011 2324</u>
VEH. REGN NO. <u>SHC 69751</u>	MAKE / MODEL <u>KO2</u>
DATE IN <u>9 DEC 2010</u> TIME IN <u>5210</u>	DATE OUT <u>12 DEC 2010</u> TIME OUT <u>1650</u>
KILOMETRES IN <u>0</u> FUEL IN <u>E 1/4 1/2 3/4 F</u>	KILOMETRES OUT <u>0</u> FUEL OUT <u>E 1/4 1/2 3/4 F</u>

INDICATE AREA OF DAMAGE HERE:



CURRENT LOCATION

DATE / TIME TOWED IN TO WORKSHOP <u>01 DEC 2010 1400</u>
DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION <u>01 DEC 2010 1400</u>

DATE / TIME TOWED IN TO WORKSHOP

01 DEC 2010 1400

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

01 DEC 2010 1400

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

SM SONG KHAI

DRIVER'S NAME

DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY
(PREMIER'S AUTHORISED WORKSHOP)

CHECK OUT

SM SONG KHAI

DRIVER'S NAME

DRIVER'S SIGNATURE / DATE / TIME

CHECKED OUT BY
(PREMIER'S AUTHORISED WORKSHOP)

BODY MARKINGS

1 - Light Dent
2 - Serious Dent
3 - Light Scratch
4 - Serious Scratch

5 - Damaged
6 - Chip
7 - Crack
8 - Peeling

SERVICE / REPAIRS DONE

DRIVER'S REMARKS

- ☐ SERVICING ☐ OTHERS:
☐ T / BELT
☐ AIRCON SYSTEM ☐ ACCIDENT: DATE / TIME of ACCIDENT:
☐ TURBO 160H21
☐ BRAKE SYSTEM TRIM
☐ CLUTCH SYSTEM
☐ BULB
☐ UNDER CARRIAGE
☐ CPF
☐ BATTERY

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SMY5607G

Date of Accident

16/04/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 07/04/2021 - 27/04/2022

Requested By LIEW HAI LEONG (PREMIER AU...

Requested Date 20/04/2021 10:40

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 16 June 2021 10:09 AM
To: JOEFUNPM@GMAIL.COM
Subject: ACCIDENT INVOLVING SMY 5607G AND SHC 6975L ON 16/04/2021

Our Ref: CC3/CTI21005534/Nea3

16 JUNE 2021

FUN POH MENG (FAN BAOMING)

Dear Sir/Madam,

ACCIDENT INVOLVING SMY 5607G AND SHC 6975L ON 16/04/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAuto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 23 July 2021 2:22 PM
To: Asher Sng (LKKAuto)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM21D202194/C02/SMY5607G/TANKL & YOUR REF: CC3/CTI21005534/Nea3-SHC6975L -TPP ON DIRECT SETTLEMENT

Follow Up Flag: Follow up
Flag Status: Flagged

[Confidential]

Dear Asher,

We refer to your email below.

Please proceed to offer up to \$1,715.90(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Friday, July 23, 2021 9:55 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM21D202194/C02/SMY5607G/TANKL & YOUR REF: CC3/CTI21005534/Nea3-SHC6975L -TPP ON DIRECT SETTLEMENT

[Confidential]

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Hi Kah Leong,

We refer to the email dated 30/06/2021.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Wednesday, 30 June 2021 6:36 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: OUR REF: SNM21D202194/C02/SMY5607G/TANKL & YOUR REF: CC3/CTI21005534/Nea3-SHC6975L -TPP ON DIRECT SETTLEMENT

Your ref : SNM21D202194/C02/SMY5607G/TANKL

Our ref : CC3/CTI21005534/Nea3q2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 4 vehicles whereby our insured was the 2nd vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) maybe affected.

We seek your approval to offer repairer " **PREMIER AUTOMOTIVE SERVICES PTE LTD**" at **\$1,715.90 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 7,726.90	\$ 1,444.50
2. Loss of Rental (3days x \$67.76)	\$ 203.28	\$ 169.40 (2.5days x \$67.76)
3. Loss of Income (3days x \$100)	\$ 300.00	\$ 100.00 (2.5days x \$40)
4. LTA Search Fee	\$ 2.00	\$ 2.00

Total \$ 8,232.18 \$ 1,715.90

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Wednesday, 12 May 2021 10:35 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D202194/C02/SMY5607G/TANKL & YOUR REF: CC3/CTI21005534/Nea3-SHC6975L -TPP ON DIRECT SETTLEMENT

[Confidential]

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary actions.

Please seek our mandate approval before any claims settlement.

Thank you.

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Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, May 12, 2021 10:03 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Meikwan@lkkauto.com; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: OUR REF: SNM21D202194/C02/SMY5607G/TANKL & YOUR REF: CC3/CTI21005534/Nea3-SHC6975L -TPP ON DIRECT SETTLEMENT

WITHOUT PREJUDICE

Dear Kah Leong,

Please revert to **LKK Auto** on **Direct Settlement SHC6975L** soonest possible.

Officer In Charge: Tan Kah Leong- DID 6389 6193.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, May 11, 2021 3:36 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMY5607G (OI : CTI - TBA) and SHC6975L (TP : LKK REF - CC3/CTI21005534/Nea3) on 16.04.2021

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 6975L at M/s Premier Automotive Services Pte Ltd – Changi on a WP basis and TP repairer purposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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