

Mei Kwan (LKKAUTO)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Thursday, 6 May, 2021 11:57 AM
To: Claims Dept of CTI; Irene Tay; Mei Kwan (LKKAUTO); Asher Sng (LKKAUTO); Admin A
Subject: RE: OUR REF: SNM21D202583/C02/SLX5232X/TAYHP & YOUR REF: CC3/CTI21005513/R1ea3-SHA6575T-TPP ON DIRECT SETTLEMENT
Attachments: SLX5232X SAS.pdf
Categories: HMK

[Strictly Confidential]

Without Prejudice
Hi Asher,

Kindly assist in getting the video footage from the TP. Had attached OI GIA report for your review.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 6 May 2021 10:58 AM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Meikwan@lkkauto.com; Asher Sng (LKKAUTO <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: OUR REF: SNM21D202583/C02/SLX5232X/TAYHP & YOUR REF: CC3/CTI21005513/R1ea3-SHA6575T-TPP ON DIRECT SETTLEMENT

WITHOUT PREJUDICE

Dear Billy,

Please revert to **LKK Auto** on **Direct Settlement SHA6575T** soonest possible on behalf of Irene.

Officer In Charge: Irene Tay- DID 6389 6192.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Wednesday, May 5, 2021 6:10 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLX5232X (OI : CTI - TBA) and SHA6575T (TP : LKK REF - CC3/CTI21005513/R1ea3) on 02/05/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 6575T at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)