

Re: GBJ2454J / OD / 2926263274SG

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Mon 10/5/2021 11:38 AM

To: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>**Cc:** SUR <sur@lkkauto.com>

Dear Kok Chong,

Noted

*Thanks and regards,**Denise**Case handler**LKK Auto Consultants Pte Ltd**Tel: ☎ 62563561 Fax: 📠 6256 4315**Email: ✉ sur@lkkauto.com*

From: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>**Sent:** Monday, 10 May 2021 11:19 AM**To:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>**Cc:** SUR <sur@lkkauto.com>**Subject:** RE: GBJ2454J / OD / 2926263274SG

Dear Denise,

Thank you for the negotiation, please proceed as per repair's initial estimate part price quoted. Having said that, do inform repairer to provide supplier invoice for verification.

As per my mandate remark - Item #6 & 21 to repair.

Please inform attending surveyor to take before paint photos for sectioned / Repaired panels and New parts replaced and document into Merimen.

Thanks

Kok Chong

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>**Sent:** Monday, May 10, 2021 10:57 AM**To:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>**Cc:** SUR <sur@lkkauto.com>**Subject:** [EXTERNAL] GBJ2454J / OD / 2926263274SG**This message is from an external sender; be cautious with links and attachments.**

Dear Kok Chong,

Refer to merimen mandate approval, (To negotiate with repairer to use Cost +10% for parts awarded, Max at 15%).

Our surveyor has given his best to negotiate with repairer(Cost +10% for parts, Max at 15%)

Repairer reject reasoning not under AIG authorise workshop.

Please advise.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

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