

CN MOTORS PTE LTD

Our Ref : CNPL2109-0091 / SJP1485A
Your Ref : SMH3599Z
Date : 24th Sep 2021

1 Kaki Bukit Avenue 6
Blk C #01-41 Autobay@KB
Singapore 417883

AIG ASIA Pacific Insurance Pte Ltd
78 Shenton Way,
AIG Building, #09-16
Singapore 079120

WITHOUT PREJUDICE

Dear Sirs,

**RE: ACCIDENT INVOLVING SJP1485A & SMH3599Z AT PIE TOWARDS TUAS B4 KPE ON
04.05.2021 @ 12:20HRS**

We are instructed by **MOHAMED FAIZAL BIN ABDUL RAHIM** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SJP1485A** was damaged by vehicle **SMH3599Z** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs (Inc 7% GST)	\$ 4,601.00
2) Loss of Use for 07 days (06 + 1 Weekend)	\$ 1,050.00
3) LTA Search Fees	\$ 2.00
	<u>\$ 5,653.00</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt
- 3) Warrant to Act

Please let us have your cheque for the sum **\$ 5,653.00** made payable to us, **CN MOTORS PTE LTD** in the next 14 days.

Yours faithfully,



CN MOTORS PTE LTD



LETTER OF AUTHORISATION

CN Motors Pte Ltd
1 Kaki Bukit Avenue 6
Blk C #01-41 Autobay
Singapore 417883

Dear Sir,

Accident on 04.05.2021 @ 1220 hrs
Involving Vehicles SJP1485A & SMH3599Z
Along PTE Towards Tuas by KPE

I/We, the registered owner/driver of vehicle registration no: SJP1485A
have involved in the above accident.

I/We hereby authorize **CN Motors Pte Ltd** to commence repairs of the said vehicle forthwith.


I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature
(Company's stamp if applicable)

Name: Mohamed Fairaz Bin Abdul Rahim
NRIC No.: S87138266
Date: 04.05.2021

WITHOUT PREJUDICE to:
(a) Insurance Subrogated Claim and/or
(b) Any Personal Injury Claims
[Note: This Notice supersedes any inconsistencies
found in this Discharge Voucher]

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **CN MOTORS PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,100.00** (Global Sum) for vehicle no. **SJP 1485A** that was damaged pursuant to the accident which occurred on **04/05/2021** (date) along **PIE TWDS TUAS BEFORE KPE** (location) involving vehicle no/s **SMH 3599Z**.

This is pursuant to the inspection conducted on **05/05/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **MOHAMED FAIZAL BIN ABDUL RAHIM** (the third party claimant”) of vehicle no. **SJP 1485A** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SJP 1485A** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 05 (day) of 07 (month) 2022 (year)



LUP
Signed by appointed surveyor



Lu Sukyi Chong
Signed by “the workshop” (with chop)

CN MOTORS PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-41 Autobay@Kaki Bukit, Singapore 417883

Email: admin@cnmotorspl.com

Tel: 6509 5545 Fax: 6509 5567

UEN: 202026492W GST Reg No: 202026492W

TAX INVOICE

AIG ASIA Pacific Insurance Pte Ltd

78 Shenton Way,
AIG Building, #09-16
Singapore 079120

Client: MOHAMED FAIZAL BIN ABDUL RAHIM

Invoice No : CNPL2109-0091

Date : 24-Sep-21

Date of Accident : 4-May-21

Vehicle No. : SJP1485A

Model Type : HONDA STREAM

Descriptions		Amount
Lump Sum Repair Cost		4,300.00
GST 7% :		301.00
Total :		4,601.00

SIN DOLLARS: FOUR THOUSAND SIX HUNDRED AND ONE DOLLAR ONLY




INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMH3599Z

Date of Accident

04/05/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **21/01/2021 - 20/01/2022**

Requested By **SUKYI CHONG (CHEW MOTOR ...**

Requested Date **04/05/2021 13:38**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 28 June 2021 4:24 PM
To: crystal1992.10@gmail.com
Subject: ACCIDENT INVOLVING SMH 3599Z(AIG) AND SJP 1485A AT/ALONG KPE EXIT 3 SLIP ROAD EXIT TOWARDS PIE TUAS ON 04/05/2021

28 June 2021

Ms Crystal Lim Si Ying

[By Email Only]

Dear Sir/Madam,

You Ref: SMH3599Z

Our Ref: CC6/AIG21005502/Apa3

ACCIDENT INVOLVING SMH 3599Z(AIG) AND SJP 1485A AT/ALONG KPE EXIT 3 SLIP ROAD EXIT TOWARDS PIE TUAS ON 04/05/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SJP1485A against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	05 May 2021 16:05	Clim Dtl Modified	Claimant's Name: -> MOHAMED FAIZAL BIN ABDUL RAHIM.	[A] HOW MEI KWAN
2	05 May 2021 16:05	Clim Veh Model Changed	(202368) HONDA STREAM 1.8 X (A).	[A] HOW MEI KWAN
3	05 May 2021 16:05	Clim Created	Reg No: SJP1485A. Acct Date: 2021/05/04. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: India International Insurance Pte Ltd (HQ). Workshop: Cn Motors Pte Ltd (HQ)	[A] HOW MEI KWAN
4	05 May 2021 16:05	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	05 May 2021 16:05	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/17	[A] HOW MEI KWAN
6	05 May 2021 16:05	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	05 May 2021 16:05	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	05 May 2021 16:05	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	05 May 2021 16:05	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
10	06 May 2021 17:20	Video Downloaded	Downloaded Video - Accident	[I] Ng, Jeffrey-SK
11	07 May 2021 11:07	Video Downloaded	Downloaded Video - Accident	[A] HOW MEI KWAN
12	07 May 2021 11:12	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	20 May 2021 13:49	Video Downloaded	Downloaded Video - Accident	[I] Loh, Chee-Heng
14	20 May 2021 13:49	Video Downloaded	Downloaded oi's video footage (showing impact)	[I] Loh, Chee-Heng
15	20 May 2021 13:50	Video Downloaded	Downloaded oi's video footage (exchanging particulars)	[I] Loh, Chee-Heng
16	20 May 2021 13:52	Video Downloaded	Downloaded oi's rear video footage (tp's husband showed up at scene)	[I] Loh, Chee-Heng
17	20 May 2021 13:52	Video Downloaded	Downloaded oi's video footage (showing impact) - clear resolution	[I] Loh, Chee-Heng
18	21 May 2021 16:05	Video Downloaded	Downloaded Video - Accident	[I] Ahmad, Mohamad Nazri
19	21 May 2021 16:06	Video Downloaded	Downloaded Video - Accident	[I] Ahmad, Mohamad Nazri
20	21 May 2021 16:06	Video Downloaded	Downloaded oi's video footage (showing impact)	[I] Ahmad, Mohamad Nazri
21	27 May 2021 16:22	Video Downloaded	Downloaded Video - Accident	[I] Ahmad, Mohamad Nazri
22	27 May 2021 16:27	Video Downloaded	Downloaded oi's video footage (showing impact) - clear resolution	[I] Ahmad, Mohamad Nazri
23	27 May 2021 16:27	Video Downloaded	Downloaded oi's video footage (showing impact) - clear resolution	[I] Ahmad, Mohamad Nazri
24	27 May 2021 16:28	Video Downloaded	Downloaded oi's rear video footage (tp's husband showed up at scene)	[I] Ahmad, Mohamad Nazri
25	27 May 2021 16:31	Video Downloaded	Downloaded oi's rear video footage (tp's husband showed up at scene)	[I] Ahmad, Mohamad Nazri
26	27 May 2021 16:47	Video Downloaded	Downloaded oi's video footage (showing impact) - clear resolution	[I] Ahmad, Mohamad Nazri

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	27 May 2021 16:52	Video Downloaded	Downloaded Video - Accident	[I] Ahmad, Mohamad Nazri
28	27 May 2021 16:52	Video Downloaded	Downloaded oi's video footage (showing impact)	[I] Ahmad, Mohamad Nazri
29	27 May 2021 16:52	Video Downloaded	Downloaded oi's rear video footage (tp's husband showed up at scene)	[I] Ahmad, Mohamad Nazri
30	27 May 2021 16:53	Video Downloaded	Downloaded oi's rear video footage (tp's husband showed up at scene)	[I] Ahmad, Mohamad Nazri
31	27 May 2021 17:10	Video Downloaded	Downloaded oi's video footage (showing impact) - clear resolution	[I] Ahmad, Mohamad Nazri
32	27 May 2021 17:12	Video Downloaded	Downloaded Video - Accident	[I] Loh, Chee-Heng
33	27 May 2021 17:12	Video Downloaded	Downloaded oi's video footage (showing impact) - clear resolution	[I] Loh, Chee-Heng
34	27 May 2021 17:15	Video Downloaded	Downloaded oi's video footage (showing impact) - clear resolution	[I] Loh, Chee-Heng
35	27 May 2021 17:21	Video Downloaded	Downloaded oi's video footage (showing impact) - clear resolution	[I] Loh, Chee-Heng
36	27 May 2021 17:47	Video Downloaded	Downloaded oi's video footage (showing impact) - clear resolution	[I] Ahmad, Mohamad Nazri
37	28 May 2021 09:55	Video Downloaded	Downloaded oi's video footage (showing impact)	[I] Tan, Mary
38	28 May 2021 09:57	Video Downloaded	Downloaded oi's video footage (exchanging particulars)	[I] Tan, Mary
39	28 May 2021 09:57	Video Downloaded	Downloaded oi's video footage (exchanging particulars)	[I] Tan, Mary
40	28 May 2021 09:58	Video Downloaded	Downloaded oi's rear video footage (tp's husband showed up at scene)	[I] Tan, Mary
41	15 Jun 2021 10:08	Video Downloaded	Downloaded Video - Accident	[I] Loh, Chee-Heng
42	15 Jun 2021 10:08	Video Downloaded	Downloaded oi's video footage (showing impact) - clear resolution	[I] Loh, Chee-Heng
43	17 Jun 2021 13:54	Video Downloaded	Downloaded oi's video footage (showing impact) - clear resolution	[A] CHEW HSIAO TONG
44	17 Jun 2021 13:57	Video Downloaded	Downloaded oi's video footage (showing impact)	[A] CHEW HSIAO TONG
45	17 Jun 2021 13:57	Video Downloaded	Downloaded oi's video footage (exchanging particulars)	[A] CHEW HSIAO TONG
46	17 Jun 2021 13:57	Video Downloaded	Downloaded oi's rear video footage (tp's husband showed up at scene)	[A] CHEW HSIAO TONG
47	17 Jun 2021 13:57	Video Downloaded	Downloaded oi's video footage (showing impact) - clear resolution	[A] CHEW HSIAO TONG
48	21 Jun 2021 11:23	Video Downloaded	Downloaded Video - Accident	[A] ADRIAN LING
49	21 Jun 2021 11:23	Video Downloaded	Downloaded oi's video footage (showing impact)	[A] ADRIAN LING
50	27 Sep 2021 17:01	Video Downloaded	Downloaded oi's video footage (showing impact)	[A] CHEW HSIAO TONG
51	19 Nov 2021 14:29	Video Downloaded	Downloaded oi's video footage (showing impact) - clear resolution	[A] CHEW HSIAO TONG
52	19 Nov 2021 14:29	Video Downloaded	Downloaded oi's video footage (showing impact) - clear resolution	[A] CHEW HSIAO TONG
53	26 Nov 2021 15:00	Video Downloaded	Downloaded oi's video footage (showing impact) - clear resolution	[A] CHEW HSIAO TONG
54	23 Feb 2022 14:50	Video Downloaded	Downloaded oi's video footage (showing impact) - clear resolution	[A] CHEW HSIAO TONG

AUDIT TRAIL				
No.	On	Audit	Remarks	By
55	21 Mar 2022 23:35	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
56	21 Mar 2022 23:35	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
57	21 Mar 2022 23:35	Clm Dtl Modified	JPJ Reg. Date: -> 2009/03/12.	[A] JOANNE LEE KHANG MIN
58	21 Mar 2022 23:35	Clm Details Notified		[A] JOANNE LEE KHANG MIN
59	22 Jun 2022 14:32	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
60	22 Jun 2022 14:32	Video Downloaded	Downloaded oi's video footage (showing impact) - clear resolution	[A] CHEW HSIAO TONG
61	22 Jun 2022 14:51	Adj Mandate Request	Cur.Req:5161.00:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$4,601.00 + (b)LOU(7days x \$80.00): \$560.00 + (c)Search fee: \$2.00 = Total: \$5,163.00 *6 recommendation repair days + 1Sunday = 7 days *For your approval please.	[A] CHEW HSIAO TONG
62	28 Jun 2022 10:50	Video Downloaded	Downloaded oi's video footage (showing impact) - clear resolution	[I] Ler, Bernard-JQ
63	28 Jun 2022 10:52	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/17. Mandate Remarks: subject that oi is cleared & no pre-existing damage is paid.	[I] Ler, Bernard-JQ
64	28 Jun 2022 10:52	Adj Mandate Set	Approved:5161.00:subject that oi is cleared & no pre-existing damage is paid.	[I] Ler, Bernard-JQ

Date From   Date To   Audit Type 

ACTIVITY

[22/06/2022 14:34] CHEW HSIAO TONG:
Called OI Ms Crystal to inform final claim amount. Advised her that surveyor had checked and discount for pre-existing damage items. She noted and will let insurer to settle.
[25/03/2022 17:08] CHEW HSIAO TONG:
Called OI Ms Crystal Lim to update on COR. Not pick up
[25/03/2022 16:24] CHEW HSIAO TONG:
Called OI Ms Crystal Lim to update on COR. Not pick up
[23/02/2022 14:55] CHEW HSIAO TONG:
Called OI Ms Crystal Lim to update on COR. Not pick up.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2692615	06 May 2021 12:28:49	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SJP1485A	Teo, Ericweihong	xx.xx
2692619	06 May 2021 12:36:54	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SJP1485A	SMH3599Z	11.00
2695859	20 May 2021 12:02:53	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SJP1485A	Ng, Jeffrey-SK	xx.xx
2695860	20 May 2021 12:03:40	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SJP1485A	Ng, Jeffrey-SK	xx.xx
2695862	20 May 2021 12:04:35	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SJP1485A	Ng, Jeffrey-SK	xx.xx
2695864	20 May 2021 12:05:24	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SJP1485A	Ng, Jeffrey-SK	xx.xx
2775524	21 Mar 2022 23:35:12	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJP1485A	SMH3599Z	11.00

